# CORRESPONDENCE 1/21/2025 DOCUMENT NO. 00371-2025

## **Antonia Hover**

From: John Plescow

**Sent:** Tuesday, January 21, 2025 10:23 AM **To:** Consumer Correspondence; Lillian Barrios

**Subject:** FW: Docket 20240068

**Attachments:** E-Form Improper Billing TRACKING NUMBER: 198456

Please, add to docket 20240068.

From: Lillian Barrios <LBarrios@psc.state.fl.us>
Sent: Tuesday, January 21, 2025 10:19 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>

Subject: Docket 20240068

Hello,

Please forward to clerk's office.

Thanks again!

## **Antonia Hover**

From: consumerComplaint@psc.state.fl.us
Sent: Sunday, January 19, 2025 3:56 PM

**To:** Consumer Contact

**Subject:** E-Form Improper Billing TRACKING NUMBER: 198456

### **CUSTOMER INFORMATION**

Name: Ciara Lopez Telephone: 4077902339 Email: ciaralopez2@msn.com

Address: 17476 Butterfly Pea court Clermont FL 34714

#### **BUSINESS INFORMATION**

**Business Account Name: Ciara Lopez** 

Account Number:

Address: 17476 Butterfly Pea court Clermont FL 34714

### **COMPLAINT INFORMATION**

Complaint: Improper Billing against Sunshine Water Services Company d/b/a Sunshine Wat

Details:

Raising rates again when water is already higher than neighboring counties