

Jenae Thornberry

From: John Plescow
Sent: Thursday, February 6, 2025 9:21 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Electric Rate Hikes

Follow Up Flag: Follow up
Flag Status: Flagged

Please, add to docket 20240173.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Thursday, February 06, 2025 8:23 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Electric Rate Hikes

Please forward to clerk's office. 20240173.

Thanks

C'Griffin-Greaux

From: Joseph Ferrara <jaferrara@outlook.com>
Sent: Wednesday, February 5, 2025 4:45 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Re: Electric Rate Hikes

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I Live in Clearwater and my utility is Duke Energy. Again, the consumer has to pay for situations beyond our control. Should I submit my bill for repairs necessary as a result of Hurricane Milton and Helene???? And dont tell me about FEMA....another inefficient arm of government, much like your Commission. Sleep well my friend, if you can.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> on behalf of Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Wednesday, February 5, 2025 4:10 PM
To: 'jaferrara@outlook.com' <jaferrara@outlook.com>
Subject: RE: Electric Rate Hikes

2/5/25

Dear Mr. Joseph Ferrara:

This email is in response to your recent inquiry to the Florida Public Service Commission (FPSC).

It would be beneficial if you could provide the following information:

- The name of the Utility in question

You may send this information to me by reply e-mail or at the address and/or fax number listed below.

Sincerely,

John Plescow
Office of Consumer Assistance and Outreach
contact@psc.state.fl.us
Toll Free - 800-342-3552
Toll Free Fax 800-511-0809
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Joseph Ferrara <jaferrara@outlook.com>
Sent: Wednesday, February 5, 2025 8:42 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Electric Rate Hikes

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Why is it that I have to pay for repairs to the equipment, poles, wires, etc owned by the Electric companies.

Is the fact THEIR equipment was damaged by a hurricane grounds for consumers to pay for repairs?

Is that not a cost of doing business?

Therefore, if my roof was damaged by the hurricane could I recoup my losses from the general public???

This is just another example of politicians and public officials having their pockets lined at the expense of consumers.

Thanks again for watching out for us!!!!