

Antonia Hover

From: Ellen Plendl
Sent: Thursday, February 6, 2025 8:25 AM
To: Consumer Correspondence
Subject: Docket No. 20240173
Attachments: FW: Duke Energy Electric Company; Consumer Inquiry - Duke Energy Florida - 1464084C

See attached customer correspondence and reply for Docket No. 20240173.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, February 6, 2025 8:10 AM
To: Ellen Plendl
Subject: FW: Duke Energy Electric Company

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Angie Fluet <angiefluet@yahoo.com>
Sent: Tuesday, February 4, 2025 6:40 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Duke Energy Electric Company

Submitted
Tue, 02/04/2025 - 23:39

Sender Information
Angie Fluet
angiefluet@yahoo.com
7275416974

Subject
Duke Energy Electric Company

Message

Good Evening Governor DeSantis,
Thank you for being the amazing Governor that you are and thank you for all the hard work that you do for Florida. I appreciate you very much. I am so glad that you are the Governor for our state. We would not be where we are today if it wasn't for you.
I wish there was something you could do about the constant increases in our electric bills. The hurricanes unfortunately hit us hard this year and everyone is paying the price. Can you please help us?

IP Address
72.187.211.89

User Agent

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/132.0.0.0 Safari/537.36

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Shonna McCray
Sent: Thursday, February 6, 2025 8:21 AM
To: 'angiefluet@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida - 1464084C

Ms. Angie Fluet
angiefluet@yahoo.com

RE: FPSC Inquiry 1464084C

Dear Ms. Fluet:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about DEF's petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Debby, Helene and Milton.

On February 4, 2025, the FPSC approved interim storm restoration recovery costs related to Hurricanes Debby, Helene, and Milton for DEF. The Commission also approved the utility's requests to replenish its storm reserve.

The approval of an interim storm restoration charge is preliminary in nature and is subject to refund, with interest, pending further Commission review once final audited costs are known. Final costs will be determined following a future Commission hearing.

DEF's approved interim recovery is \$1.09 billion and meets the provisions of its 2024 Settlement Agreement. The monthly bill impact per 1,000 kWh for a DEF residential customer is \$32.40. The surcharge will appear on a customer's bill for 12 months, beginning March 2025-February 2026.

We will add your comments to Docket 20240173 regarding the petition.

You may review all the information filed for Commission consideration in docket 20240173 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20240173. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission