

**Jenae Thornberry**

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**From:** John Plescow  
**Sent:** Thursday, February 6, 2025 10:29 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 208716

Please, add to docket 20240172.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Wednesday, February 05, 2025 3:17 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 208716

John,  
Please forward to clerk's office.  
C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Tuesday, February 4, 2025 7:23 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 208716

**CUSTOMER INFORMATION**

Name: RACHAEL CALDERWOOD  
Telephone: 8134090079  
Email: babydragonsleeps@yahoo.com  
Address: 914 DIXIE MAID LN Valrico FL 33594

**BUSINESS INFORMATION**

Business Account Name: RACHAEL CALDERWOOD Account Number:  
Address: 914 DIXIE MAID LN Valrico FL 33594

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Tampa Electric Company

**Details:**

The complaint is continuing rate hikes in Hillsborough County. With all the solar panels and everything else that they put in there's no reason why they need to keep raising it every couple months. Even once a year is too much. I can understand visiting every 3 to 5 years if it's mandatory but if you guys are using the solar panels that you installed there should be no reason why we should be taking the brunt of these deficiencies.