

**Charlie Smith**

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**From:** Ellen Plendl  
**Sent:** Tuesday, February 11, 2025 9:59 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20240173  
**Attachments:** FW: DUKE & TECO increasing bills eff. MARCH; FW: Approval of large Duke Power monthly increase after hurricanes

See attached customer correspondence for Docket No. 20240173.

## Charlie Smith

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, February 11, 2025 9:36 AM  
**To:** Ellen Plendl  
**Subject:** FW: DUKE & TECO increasing bills eff. MARCH

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Lois White <loismwhite23@gmail.com>  
**Sent:** Friday, February 7, 2025 1:32 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** DUKE & TECO increasing bills eff. MARCH

### Submitted

Fri, 02/07/2025 - 18:31

### Sender Information

Lois White  
[loismwhite23@gmail.com](mailto:loismwhite23@gmail.com)  
7274559608

### Subject

DUKE & TECO increasing bills eff. MARCH

### Message

As a great supporter of you & Pres Trump, I thank you. Here in Pinellas cty & have Duke energy were alerted all customers bills will have an extra \$32 fee/mo for next 12 mos. Due to over a billion dollar emerg expenses from Hurricane damage that Duke incurred. Most customers can't afford this & esp if retired & on fixed income. TECO in Hillsbough cty also same. Can Duke apply for emerg funding from Fed gov to help, customers just can't pay anymore out., esp with insurances, etc so high?

### IP Address

172.56.102.71

**User Agent**

Mozilla/5.0 (Linux; Android 10; K) AppleWebKit/537.36 (KHTML, like Gecko) SamsungBrowser/27.0  
Chrome/125.0.0.0 Mobile Safari/537.36

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Charlie Smith

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, February 11, 2025 9:44 AM  
**To:** Ellen Plendl  
**Subject:** FW: Approval of large Duke Power monthly increase after hurricanes

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Deanna Bishop <d5bishop60@gmail.com>  
**Sent:** Thursday, February 6, 2025 12:49 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Approval of large Duke Power monthly increase after hurricanes

### Submitted

Thu, 02/06/2025 - 05:49

### Sender Information

Deanna Bishop  
[d5bishop60@gmail.com](mailto:d5bishop60@gmail.com)  
727-273-4983

### Subject

Approval of large Duke Power monthly increase after hurricanes

### Message

Dear Gov. DeSantis,

You have once again let down the people of Florida by allowing Duke Power to increase customer bills by such a large amount. This huge increase is painful to those on fixed incomes, those working multiple jobs to make ends meet & those who can't get their unemployment. You need to spend more time focused on the needs of the struggling citizens of your state. People will die from the summer heat when they can't afford to pay. Apparently, no one is lobbying for consumers.

### IP Address

24.192.61.159

**User Agent**

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/109.0.0.0 Safari/537.36

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