

**Jenae Thornberry**

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**From:** John Plescow  
**Sent:** Tuesday, February 11, 2025 2:32 PM  
**To:** Consumer Correspondence  
**Cc:** Consina Griffin-Greaux  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 208876

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Tuesday, February 11, 2025 1:27 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 208876

John,

Please forward to clerk's office. 20240173

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Tuesday, February 11, 2025 11:20 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 208876

**CUSTOMER INFORMATION**

Name: Xiomara Rivera  
Telephone: 4074314870  
Email: xriver18@gmail.com  
Address: 737 E. Church Av. Longwood FL 32750

**BUSINESS INFORMATION**

Business Account Name: Xiomara Rivera  
Account Number:  
Address: 737 E. Church Av. Longwood FL 32750

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Another raise on our electric bill is insane and fair. We are paying more than enough already living it's becoming unaffordable.