

**Charlie Smith**

**From:** John Plescow  
**Sent:** Friday, March 7, 2025 1:39 PM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 209164

Please, add to docket 20240172.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Friday, March 07, 2025 1:24 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 209164

John,

Please forward to clerk's office. 20240172

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Thursday, March 6, 2025 9:06 AM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 209164

**CUSTOMER INFORMATION**

Name: Brianna Hall  
Telephone: 7089499480  
Email: Briahallil@yahoo.com  
Address: 401 E 7th Ave apt 1007 Tampa FL 33602

**BUSINESS INFORMATION**

Business Account Name: Teco  
Account Number:  
Address: 401 E 7th Ave apt 1007 Tampa FL 33602

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Tampa Electric Company

Details:

Hi,

I just wanted to express concern with the rates.

They are astronomical. Why do we pay a storm tax twice? Its very frustrating that the elected officials are creating an economic depression for residents.

As elected officials some middle ground needs to be taken. Absolutely those providing a service deserve to make a profit, but it seems the entire brunt of operating is moving to the consumer. I have family in California of all places with cheaper electric bills than myself.

Wages are incredibly stagnant here in fl. Yet our elected officials seem to be letting everyone bleed us dry. Apparently those of us not born wealthy are meant to pay to live and die. We shouldn't have discretionary funds or savings because the corporations need every single cent. Teco rates should not be increasing faster than local wages. At this rate we all will have to chose between gas for car of paying electric. Pretty soon most of us making below 50k will just have to figure out how to live outside without going to jail. TECO is trying to bankrupt Fl so that their shareholders, CEO, other top leaders can make record breaking profits. A perfect analogy: superintendent of district driving a Porsche while the regular staff barely making it. Why do the people who work the least hardest make the most?

Why is PSC letting the average working citizen ( think publix worker, amazon, walmart, daycare teachers) have bills that are higher than the pay?

There also needs to be greater clarity with deposits. TECO deposit process is illogical. For example, when I move instead of transferring my previous deposit, they mail it back in increments since they apply it to a bill, instead of transferring the deposit to the new address and mailing a bill! Not only that but every time I move my deposit is higher even though I'm transferring and I have been told by TECO that the deposit is based on your account activity. That is not the case. This year I decided to call TECO to ask since my deposit increased by \$100 even though I have been with TECO since 2017. Apparently they based this deposit off the usage of the previous tenant and not my account. They did correct it, but how many people is this an issue for? What is the reasoning? Why make costs unbearable for consumers for the sake of shareholder profits. There's no way they want us to believe they spent all the money in their storm reserve just last yr, we always pay into it so why raise bills when wages are dismally low?

Sincerely a struggling concerned customer.