

**Nickalus Holmes**

---

**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Tuesday, April 1, 2025 2:44 PM  
**To:** 'Rebecca Hagelin'  
**Cc:** Consumer Contact  
**Subject:** RE: Please Deny EU Application Docket # Docket #20240032-SU

Good Afternoon Ms. Hagelin

We will be placing your comments below in consumer correspondence in Docket No. 20240032, and forwarding them to the Office of Consumer Assistance and Outreach.

Have a great day  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** Rebecca Hagelin <hagelin.rebecca@gmail.com>  
**Sent:** Tuesday, April 1, 2025 12:21 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo Smith <Commissioner.Passidomo.Smith@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>  
**Subject:** Re: Please Deny EU Application Docket # Docket #20240032-SU

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Commissioners: my husband and I are near tears of joy right now over your decision today to deny EU's application. We are so grateful that you heard the voices of the islanders!

Thank you for being true to your mission and to demonstrating what public service looks like - truly serving the public. Many officials have forgotten that essential mandate in a democratic republic for those who hold the power.

Your research, comments today, and principled reasoning are exemplary for all who serve in positions of power. Thank you, thank you, thank you!

And a huge thank you for protecting our fragile island ecosystems by denying such a huge, unneeded and unproven system.

With great admiration and respect,

Rebecca

Rebecca Hagelin  
[703.915.7288](tel:703.915.7288)

On Mar 28, 2025, at 3:57 PM, Rebecca Hagelin <[hagelin.rebecca@gmail.com](mailto:hagelin.rebecca@gmail.com)> wrote:

Dear Commissioners -

It breaks my heart to have to write this letter. Members of the Boyer family and employees of Environmental Utilities have been my friends for several years. However, their continued efforts to force island home owners to buy their unwanted and unneeded utilities, with the Boyers gaining much wealth while making their neighbors carry a huge financial burden and/or lose their homes, is just plain wrong. I wish no ill will on anyone, and am very saddened by the situation. The projected cost per home of the EU system of \$40,000 (for installation only) is an unreasonable cost for a family to bear - especially after the huge personal financial losses from the recent hurricanes.

Even if you set the consideration of the financial winner and losers aside, the facts show that EU's current application to force neighbors to buy and pay for the maintenance of an expensive and questionable sewage system should be denied by the PSC for two simple reasons:

- 1) EU has failed to prove a need for a sewage system.
  - In fact, EU failed to perform water quality testing of the waters surrounding the island. Given that the State of Florida's own testing of Lower Lemon Bay meets Florida clean water standards, it's no surprise that EU did not perform a test: A monitored EU test would have revealed the same result, only hurting their application.
- 2) The vast majority of property owners are against the EU proposed system.
  - This is evidenced in the number of letters sent to the commission both for and against the proposal; and also by the number of home owners who testified at the recent hearings (approximately 104 testified against the EU application, and only 9 for the EU application, three of the proponents being family members who have a conflict of interest because they would profit from the forced utility.)

Yes, some septic tanks failed in the recent hurricanes - and so did EU's entire water system.

I personally observed water gushing from broken EU water pipes after the hurricanes. I can't imagine the horror of those being central or connected sewage pipes, flooding the entire island's raw sewage onto our pristine lands and shores.

Please also keep in mind that houses failed in the floods, electricity failed, walls failed, roofs failed. Virtually everything failed in some way in the floods - except for most of the current island septic systems.

An EU island-wide sewage system with its labyrinth miles of pipes, and pumps and tanks would be highly vulnerable to future catastrophic flooding and storms, endangering the entire island and

our delicate ecosystem. With individual septics, the damage from the storms is episodic, depending on the location of the individual tanks. During Helene and Milton the vast majority of individual septic tanks remained buried and in working order - while EU's extensive water system was shut down for days.

I respectfully request that the PSC deny all sewage system applications (from any entity) for our island until such time that, 1) there is a demonstrated need, and 2) the majority of the community supports such a utility.

When those two conditions are met, the next step would be to determine the correct sewage system for our vulnerable ecosystem, installed and maintained by an experienced company in the field. EU's proposed system type is responsible for 51% of Florida sewage failures. Additionally, EU has no experience in the sewage industry - our delicate barrier island ecosystem must not be gambled during an EU learning curve.

Thank you for denying EU's application at this time, thus upholding your stated mission ensuring that Floridians will receive some "essential services" - and "in a safe, reasonable, and reliable manner."

Respectfully,  
Rebecca Hagelin  
(Residing at 8026 Grand Avenue  
Little Gasparilla Island)

Rebecca Hagelin  
[703.915.7288](tel:703.915.7288)