

Antonia Hover

From: John Plescow
Sent: Thursday, April 17, 2025 9:07 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 209612

Please, add to docket 20240172.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, April 17, 2025 9:02 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 209612

John,

Please forward to clerk's office. 20240172

C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, April 16, 2025 3:24 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 209612

CUSTOMER INFORMATION

Name: August Garcia
Telephone: 8132304379
Email: winesofaugust@gmail.com
Address: 17624 Lake Key Dr Odessa FL 33556

BUSINESS INFORMATION

Business Account Name: Melinda Garcia
Account Number:
Address: 17624 Lake Key Dr Odessa FL 33556

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company
Details:
Hello~

I recently noticed additional "rate hikes" on our TECO statement and it's quite disruptive to us since we are a "fixed income" family living off of social security.
Jan ~ April 2025, we have a Teco bill with an increase of 34%. Some of that increase was due to our increase in KW use but the rest was your hike approval.

Who can we contact to "push back" on these increases?

Our "Cost of Living" (COLA) increase from Social Security was only 3% for 2025.