

COUNTRY WALK UTILITIES, INC.

April 21, 2025

Office of Commission Clerk
Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

*Re: Docket No. 20240168 – WU - Application for Staff Assisted Rate - Staff
Fourth Data Request Response*

Dear Commission Clerk,

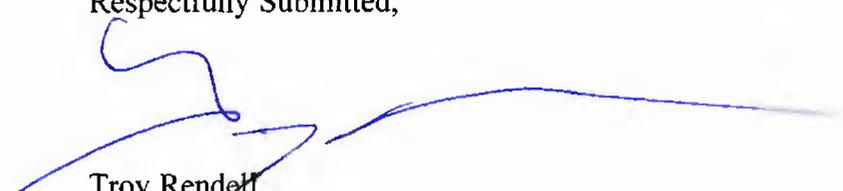
Please find attached Country Walk Utilities, Inc.'s response to Staff's Fourth Data Request in the above referenced docket.

1. Please refer to Country Walk's response to Staff's First Data Request. Concerning the water service interruption complaints on March 15, 2022, and November 15, 2023, please explain what type of issues occurred at the water plant.

Response: The March 15, 2022 water loss was caused by an electrical relay going bad causing the high service pumps to not come on and the hydro tank ran out of water. The water was back in service by 11:00 AM

The November 15, 2023 loss of pressure was caused by the hydro tank getting water logged as the compressor was not running often enough and it was causing low pressure. To speed up getting air into the tank the operator started to drain water from it while running the compressor. This was an incorrect procedure, as the air has to remain compressed to provide pressure. The operator ended up draining all of the water out of the tank then repressurized the tank.

Respectfully Submitted,



Troy Rendell
Vice President
Investor Owned Utilities
//For Country Walk Utilities, Inc.