

Antonia Hover

From: John Plescow
Sent: Thursday, April 24, 2025 2:40 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: SECO Electric Customer Charge
Attachments: SECO BILL.jpeg

Please, add this to docket 20250000.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Thursday, April 24, 2025 9:16 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: SECO Electric Customer Charge

From: J Allen <jallen3969@yahoo.com>
Sent: Thursday, April 24, 2025 9:05 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Re: SECO Electric Customer Charge

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

On Wednesday, February 19, 2025 at 08:16:59 AM EST, J Allen <jallen3969@yahoo.com> wrote:

Dear Mr. Plescow,

Thank you so much for your response and direction. However, I am a little bit confused. Below, from SECO's web page, it says the customer charge is approved by your organization. Is their statement they are publishing false? Either they are or they aren't approved by the FPSC!

Recently they changed out my meter and believe they are going to (TOU). Yet I can't find any information on their website for that.

What is a customer charge and what are the collected funds used for?

The customer charge recovers the costs associated with maintenance of the lines, poles, transformers, conductor, meters and other electric infrastructure supporting the delivery of power. The customer charge also recovers costs associated with customer service, billing services, insurance, tree trimming, storm hardening activities and a variety of other expenses associated with the delivery of power. The customer charge is represented as a line item on the monthly bill (and is subject to change based on Board Approval). **The practice of collecting this fee is an industry standard for electric companies. SECO Energy's rate tariff and associated customer charges are approved by the Florida Public Service Commission.**

Best Regards,

Jeff Allen

On Friday, February 14, 2025 at 04:37:47 PM EST, Consumer Contact <contact@psc.state.fl.us> wrote:

01/28/2025

Dear Mr. Jeff Allen:

This e-mail is in response to your recent inquiry to the Florida Public Service Commission (FPSC) regarding SECO Energy.

The FPSC regulates investor-owned electric and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. In the telephone industry, the Commission's authority includes the Lifeline Assistance Program, Florida Relay Service, and pay telephone service.

The FPSC does not have authority to regulate the services or rates established by electric cooperatives. Electric Cooperatives are owned by the customers they serve. You may contact SECO Energy at the following address:

Sumter Electric Cooperative

Board of Trustees

Gerald Anderson, President

330 South Highway 301

Sumterville, Florida 33585-0301

Telephone: 352-726-3944

www.secoenergy.com/

Thank you for contacting the Florida Public Service Commission. For more information on when to call the FPSC, please click on the link:

http://floridapsc.com/Files/PDF/Publications/Consumer/Brochure/When_to_Call_the_PSC.pdf. If you have a complaint regarding a matter regulated by the FPSC, please contact us toll free at 1-800-342-3552, by fax at 1-800-511-0809 or by email at contact@psc.state.fl.us.

Sincerely,

John Plescow

Regulatory Program Administrator

Office of Consumer Assistance & Outreach

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: J Allen <jallen3969@yahoo.com>
Sent: Thursday, February 13, 2025 11:34 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: SECO Electric Customer Charge

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Hello,

I'm a long time customer of SECO energy. Under the last CEO several years ago, a Pole Charge was instituted on every customers bill. That was a daily charge that was added to the bill each month. Somewhere along the way they changed that charge from Pole to Customer Charge and have increased it steadily along the way as well. Currently the charge is 1.15 per day. Which means on an average 30 day month, before using any electricity, I own SECO 34.50. Again that is before I use ANY electricity at all. I have two meters and one of my meters only averages 1KW per day. So under the current rates and system, I'm paying on average 1.10-1.50 per Kwh even though I use very little electric.

My questions are:

- 1: Is this legal?
- 2: Why is it legal?

3: And can a formal complaint be filed with the PSC to challenge and change this ridiculous charge?

Thank you,

Jeff Allen

3325 SW 200th Ave

Dunnellon, Florida 34431

352-812-1777

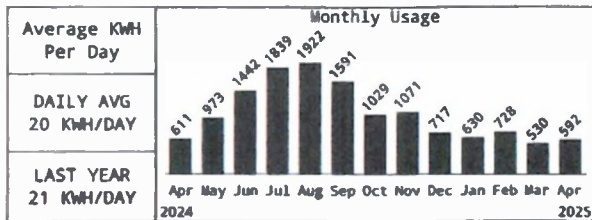
JEFFREY ALLEN
 3325 SW 200 AVE
 DUNNELLON FL 34431

=== SPECIAL MESSAGE ===
 NEXT READING DATE: 05/12/25
 CURRENT DUE DATE: 04/30/25

SEE REVERSE TO ENROLL IN SMARTHUB
 & STORMCENTER OUTAGE REPORTING.

Effective May 1, 2025,
 a rate adjustment increase
 will take effect, pending
 FPSC approval. For more
 details, please visit
SECOEnergy.com/Newsroom.

=== ENERGY INFORMATION ===
 ELECTRIC CHG = CUST CHG + ENERGY CHG
 CUSTOMER CHG \$ 1.15 PER DAY
 ENERGY CHG
 1st 1000 0.112100 PER KWH USED
 OVER 1000 0.13210 PER KWH USED



3011275500		H236375798		2360 D3 12340	
OFFICE R	METER READINGS		KWH USED 592	RATE SCHEDULE RES	
	CURRENT 1448	PRIOR 856			
USAGE PERIOD 03/13/25 TO 04/11/25			DAYS SERVICE 29	CONSTANT 1.0	
POWER COST ADJUSTMENT (PER KWH) .015000-			TRUSTEE DISTRICT 7		

PAYMENT RECEIVED 89.00-

== CURRENT CHARGES ==

ELECTRIC CHARGE 99.71
 HOT BUCKS - PCA 8.88-
 2.5625% GROSS RCT TA 2.33
 SECO FOUNDATION 0.84

PLEASE PAY AMOUNT DUE \$94.00

RETAIN THIS STATEMENT FOR YOUR RECORDS