

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Monday, June 9, 2025 10:00 AM
To: 'Tiffany Erickson'
Cc: Consumer Contact
Subject: RE: 20250011-EI

Good Morning, Tiffany Erickson.

We will be placing your comments below in consumer correspondence in Docket No. 20250011, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

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From: Tiffany Erickson <tiffanyerickson55@yahoo.com>
Sent: Saturday, June 7, 2025 1:54 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: 20250011-EI

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Hello,

Ever since FPL took over NW FL from Gulf Power, it has been one hike over another. If we do get a storm, they will increase it again on top of whatever the new rate will be. Gulf Power was consistent with pricing and actual electricity flow. I as a customer don't remember any troubles with them. With all these "upgrades", I have actually been paying expensive downgrades. My electric line might be now in the ground, but I have had more problems with storms, random events of who knows what, and current flow since. In the meantime, if their improvements will remove those problems, it is too late right now if it includes a hike of any sort.

They don't handle all that money responsibly. They are too big to relate to regular people. One of their workers even said on Facebook that they get paid a lot of money to look busy and drag out the project time. Time is money. My own pay has not increased or matched what all these big businesses are doing with their inflation shenanigans. I have no savings account. I am paycheck to paycheck. My insurance is still sky high. Whatever state government did to help with that, didn't include me. Prices have not gone down with anything. I even keep all of my doors in the house closed (which is not very good for the contents of those rooms), lights off when not

in use, etc. Please stop FPL from taking more "blood" from its people. The less service/product we use because of the expensive price, the more money they will require in the future, just like USPS. It would be nice to require competition before more hikes. These monopolies are not capitalism and they run the people into the ground.

I have not even seen any exact plan from FPL for the money they want from us. How will they actually help us? How would it even be worth it to struggling people? I even paid a fee for neighborhood lights. I think it was in my tax bill, yet they keep the park that I live next to dark enough so that we can't identify who is there. Use motion detectors on lights if they are afraid that light will encourage "good people" to be there when it is illegal for them to be there. Bad people like to hide in the dark. Tired of fees and more fees.

Please have some mercy and stop this hike or get some competition here before they can raise our rates anymore.

Thank you very much for your time.

Tiffany Erickson

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