

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Tuesday, June 17, 2025 10:10 AM  
**To:** Consumer Correspondence; Jean Mclean-Sinatra  
**Subject:** FW: protest 20250011  
**Attachments:** Docket #20250011; FPL Submission - Ken Bond; Support for FPL Rate Increases; Rate Increases; E-Form Other Complaints TRACKING NUMBER: 210305

Please, add to docket 20250011.

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**From:** Jean Mclean-Sinatra <jmcleans@psc.state.fl.us>  
**Sent:** Tuesday, June 17, 2025 9:45 AM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** FW: protest 20250011

"Please forward email to Clerk's office."

Thanks.

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**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us>  
**Sent:** Tuesday, June 17, 2025 8:55 AM  
**To:** Jean Mclean-Sinatra <jmcleans@psc.state.fl.us>  
**Subject:** protest 20250011

Hello,

Please data enter into CATs and send an email to John asking him to "Please forward email to Clerk's office."

John will send you and email letting you know that he has forwarded the email and you will add that to CAT's as well. Please let me know if you have any questions.

If you feel that the email should be a complaint please send back to me to complete.

Thanks

**Antonia Hover**

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**From:** Jim Freeman <jfreeman@palmettofl.org>  
**Sent:** Friday, June 13, 2025 9:39 AM  
**To:** Consumer Contact  
**Cc:** Aurana Jones  
**Subject:** Docket #20250011  
**Attachments:** SKM\_C450i25061309030.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please see attached letter from the Mayor of the City of Palmetto.

Thanks,

Jim Freeman, MBA,CMC  
City Clerk  
City of Palmetto  
(P) 941.723.4570  
(F) 941.723.4576

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516 8th Avenue West  
P.O. Box 1209  
Palmetto, Florida 34220-1209  
Phone (941) 723-4570  
Fax: (941) 723-4576  
E-mail: mayor@palmettofl.org

June 12, 2025

**Docket No. 20250011 – Commendation of Florida Power & Light (FPL) for Hurricane Milton Response**

To Whom It May Concern,

On behalf of the City of Palmetto, I am writing to express our sincere appreciation and commendation for Florida Power & Light Company (FPL) in recognition of their exceptional quality of service during and after Hurricanes.

FPL's preparedness, rapid response, and unwavering commitment were nothing short of outstanding. Their crews worked around the clock under challenging conditions to ensure that power was safely and efficiently restored to our residents and essential services. Their communication with city officials and the public was timely, clear, and helpful, helping to keep our community informed and reassured throughout the recovery process.

The professionalism, dedication, and coordination demonstrated by FPL during this emergency underscore the value they bring not only to the City of Palmetto but to communities across the state. We are grateful for their partnership and support in ensuring public safety and restoring a sense of normalcy as quickly as possible.

We highly recommend FPL for its recognition in their quality service. Please feel free to contact my office should you need any additional information.

With appreciation,



Daniel West

Mayor, City of Palmetto

**Antonia Hover**

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**From:** Ken Bond <kenbondjr@gmail.com>  
**Sent:** Friday, June 13, 2025 10:46 AM  
**To:** Consumer Contact  
**Subject:** FPL Submission - Ken Bond

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Kenneth Bond  
FPL Customer  
1373 Harbor Dr, Sarasota, FL 34239 & multiple other commercial properties

Hi,

I just wanted to pass along a quick note about our experience with FPL in case it's helpful for your decision.

FPL has been fantastic to work with—responsive, professional, and willing to go the extra mile. After last year's storms, their team worked quickly to restore our power, and more recently, they've helped us resolve a power connection issue at one of our warehouses. They coordinated around our subcontractors' schedule to disconnect and reconnect service without delays or hassle.

I've been really impressed with their service.

Best,

Ken Bond

**Antonia Hover**

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**From:** Dennis D. Smith <dds@TrippScott.com>  
**Sent:** Friday, June 13, 2025 11:26 AM  
**To:** Consumer Contact  
**Subject:** Support for FPL Rate Increases

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## Support for FPL Rate Increases

**Address to: Florida Public Service Commission  
Commissions Clerk**

I am writing to express my strong support for the proposed rate increases for Florida Power & Light (FPL). The company's exceptional use of funds in recent years, coupled with their forward-thinking strategies to enhance infrastructure, embrace advanced technology, and diversify electricity generation, underscores the value of this initiative for both consumers and the environment.

FPL has consistently demonstrated responsible stewardship of its resources, channelling investments into projects that ensure reliable service and improve operational efficiency. Their commitment to maintaining and upgrading infrastructure has enhanced resilience, especially in the face of increased weather-related challenges. Such efforts not only protect the community but also mitigate long-term costs, safeguarding consumers against larger expenses down the line. Furthermore, FPL's focus on integrating cutting-edge technology reflects their dedication to innovation. By adopting advanced systems and improving energy efficiency, the company is paving the way for a modernized power grid that meets evolving consumer needs. These investments promise to reduce outages, optimize energy distribution, and enhance customer satisfaction.

I am particularly encouraged by FPL's plans to allocate part of the rate increase toward diversifying how electricity is generated. Expanding renewable energy sources, such as solar and wind, aligns with global sustainability goals and bolsters Florida's position as a leader in clean energy. This diversification not only contributes to environmental preservation but also ensures adaptability in an evolving energy landscape.

In conclusion, the proposed rate increases represent an investment in the future—one that strengthens infrastructure, embraces innovation, and fosters sustainable practices. I believe FPL's efforts will yield tangible benefits for residents across Florida, and I wholeheartedly support their vision for growth and progress.

Thank you for considering these thoughts. I trust that this initiative will be met with the recognition it deserves.

Sincerely,

Dennis Smith  
2356 NE 28<sup>th</sup> Court  
Lighthouse Point, FL 33064  
Phone: (954) 882-8573



## **Dennis D. Smith**

### **Director**

phone 954-525-7500 | fax 954-761-8475 | direct 954-760-4920

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**Antonia Hover**

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**From:** Bev Johnson <blsjohnson386@gmail.com>  
**Sent:** Friday, June 13, 2025 6:49 PM  
**To:** Consumer Contact  
**Subject:** Rate Increases

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To Whom It May Concern:

My name is Bev Johnson, and I am the CEO of a large, statewide nonprofit organization serving vulnerable populations. While I do not reside in an area directly served by FPL, many of our operational sites—and a significant number of the individuals and families we serve—are located within FPL's service territories.

FPL has consistently demonstrated exceptional reliability and responsiveness. More importantly, the company continues to prove itself as a community-focused partner, prioritizing public safety and investing in the infrastructure that supports Florida's residents.

As costs rise across all sectors, it's unrealistic to expect that a service-driven company like FPL would be unaffected. If we, as business leaders and consumers, expect dependable, high-quality service—especially during critical times—we must also recognize the necessity of rate adjustments as part of maintaining that standard.

I appreciate FPL's transparency and the care they show for the communities they serve as they consider rate changes. Their continued commitment to delivering safe, reliable, and responsive service deserves recognition and support.

Thank you,  
Bev Johnson

## Antonia Hover

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Friday, June 13, 2025 7:22 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints TRACKING NUMBER: 210305

### CUSTOMER INFORMATION

Name: Brian Smith  
Telephone:  
Email: [bajatxdoc@gmail.com](mailto:bajatxdoc@gmail.com)  
Address: 167, Tampa Ave E Venice FL 34285

### BUSINESS INFORMATION

Business Account Name: Brian R Smith  
Account Number:  
Address: 167, Tampa Ave E Venice FL 34285

### COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company  
Details:

Given the significant drop in fuel costs simultaneous with the large rate increase recently, the request for a huge rate increase in 20250011 is 75% too high. All of us are also facing costs from flood, home and auto insurance along with economic turbulence, so 3/4 of the cost of improvements should be borne from recent profits.