

**Antonia Hover**

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**From:** Shonna McCray  
**Sent:** Monday, June 23, 2025 9:06 AM  
**To:** Consumer Correspondence  
**Subject:** FW: protest - Consumer Contact Form - #1472859C - #1472863C - #1472865C  
**Attachments:** Response; Docket #2025-0011; Docket # 2025-0011

Good morning,

Please add to Docket 20250011.

Thanks,  
Shonna

## Antonia Hover

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**From:** Timothy Webb <tim@heritageconstructionfl.com>  
**Sent:** Thursday, June 19, 2025 1:59 PM  
**To:** Consumer Contact  
**Subject:** Response

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To Whom it May Concern,

I'm a local general contractor with focus on commercial and custom home building. We work with the north and south offices of the FPL Daytona Branch very often.

We have had the pleasure of doing numerous projects with Mark McMichael and his team in the recent past and currently. These projects are very dynamic with no project being the same and with that often come questions and strategies. Mark and the team have been more than helpful in all situations to include site meetings to better the design prior to running into conflicts; answered phone calls and emails in a timely manner; and offering suggestions that could help both the FPL team and our team achieve the common goal.

The field crews have been timely in their responses to make connections and provide us the power we often long for at the start of projects. Everyone has provided us with help along the way and we are pleased to work your crew.

We look forward to upcoming projects and dealings with the local branch!

Warm Regards,

Tim Webb  
386-547-4321 Cell  
386-281-3028 Ofc.  
Heritage Construction  
21 Sunshine Blvd.  
Ormond Beach, FL 32174  
Lic. # CGC 1529424

## Antonia Hover

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**From:** Debbie Cotton <dcotton@ormondchamber.com>  
**Sent:** Thursday, June 19, 2025 3:15 PM  
**To:** Consumer Contact  
**Subject:** Docket #2025-0011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Power & Light Team,

My name is Debbie Cotton, my address is 819 Valencia Rd. South Daytona, FL and I'm the CEO of the Ormond Beach Chamber of Commerce located at 165 W. Granada Blvd. Ormond Beach, FL. I want to express both my personal and our organization's strong support for your commitment to managed growth and continued system reliability.

Your customer service and rapid response following major hurricanes have been outstanding. The ability to restore power quickly during such critical times is essential to the well-being of our residents and the continuity of our local businesses. We sincerely appreciate the dedication and professionalism your team consistently demonstrates.

I also value the partnership between Florida Power & Light and the Ormond Beach Chamber. Your ongoing efforts to keep our businesses and community informed throughout the year have not gone unnoticed.

While no one welcomes an increase in their utility bill, I understand that a minor rate adjustment is necessary to maintain the exceptional level of service we've come to rely on. It's a worthwhile investment in the strength, safety, and resiliency of our communities.

Thank you for all that you do.

Warm regards,

**Debbie Cotton, IOM,FCCP**  
President & CEO  
[Ormond Beach Chamber of Commerce](#)  
165 W. Granada Blvd.  
Ormond Beach, FL 32174  
386-677-3454-Office  
386-717-9832-Cell

• IN PARTNERSHIP WITH •



**Antonia Hover**

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**From:** leonard newton <lgnewton3@yahoo.com>  
**Sent:** Friday, June 20, 2025 4:20 PM  
**To:** Consumer Contact  
**Subject:** Docket # 2025-0011

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To Whom It May Concern,

As a customer of Florida Power & Light, I want to express my support for the quality of service FPL provides. I've found their service to be reliable, responsive, and efficient. In my experience, outages are rare and communication is clear during any service disruptions.

Docket #2025-011

Regards

Leonard Newton

[Sent from Yahoo Mail for iPhone](#)