

Enclosed please find a copy of AT&T's § 63.71 Application, which was filed with the FCC. This courtesy copy is provided in compliance with 47 C.F.R. § 63.71(a).

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**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of

Section 63.71 Application of

AT&T Services, Inc., on behalf of its affiliates;
BellSouth Telecommunications, LLC, d/b/a AT&T
Alabama, AT&T Florida, AT&T Georgia, AT&T
Kentucky, AT&T Louisiana, AT&T Mississippi,
AT&T North Carolina, AT&T South Carolina, and
AT&T Tennessee; Indiana Bell Telephone
Company, LLC, d/b/a AT&T Indiana; Michigan
Bell Telephone Company, LLC d/b/a AT&T
Michigan; The Ohio Bell Telephone Company,
LLC, d/b/a AT&T Ohio; Southwestern Bell
Telephone Company, LLC, d/b/a AT&T Arkansas,
AT&T Missouri, AT&T Oklahoma, and AT&T
Texas; and Wisconsin Bell, LLC, d/b/a AT&T
Wisconsin.

Authority Pursuant to Section 214 of
The Communications Act of 1934, As Amended,
To Discontinue the Provision of Service

File No.

SECTION 63.71 APPLICATION OF AT&T

AT&T¹ applies for authority under Section 214(a) of the Communications Act, as amended, 47 U.S.C. § 214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. § 63.71, to discontinue certain legacy TDM-based voice services in certain wire centers located in 17 states.

INTRODUCTION

¹ AT&T Services, Inc. files this application on behalf of its affiliates set out in the caption.

Through this application, AT&T seeks to discontinue on or after June 30, 2026, AT&T Residential Local Service and AT&T Business Local Exchange Access Line Service (the “Affected Services”) – legacy voice services often referred to as “POTS” – provided to approximately 21,000 customers in portions of certain wire centers located in 17 states (the “Affected Service Area”). On February 6, 2024, and March 1, 2025, AT&T received streamlined approval to grandfather the Affected Services in the Affected Service Area, as well as in additional wire centers not included in this filing.² In addition, on December 21, 2024, and May 5, 2025, respectively, AT&T received streamlined approval to grandfather and subsequently discontinue AT&T Residential Local Service (“residential POTS”) and AT&T Business Local Exchange Service (“business POTS”) in a small number of wire centers in Oklahoma.³ In granting those applications, the Commission recognized that AT&T Phone – Advanced and AT&T Phone for Business – Advanced (collectively, “AP-A”)⁴ were adequate replacements for residential and business POTS under the Adequate Replacement Test (“ART”) outlined in the Commission’s 2016 Tech Transitions Order.⁵ As with AT&T’s earlier grandfathering

² See Section 63.71 Application of AT&T, WC Dkt No. 23-400 (filed Nov. 16, 2023); *Id.*, WC Docket No. 25-48 (filed Jan. 31, 2025).

³ See Section 63.71 Application of AT&T, WC Dkt No. 24-220 (filed Nov. 1, 2024); *Id.*, WC Docket No. 25-25 (filed Apr. 1, 2025).

⁴ AT&T recently introduced an updated and renamed version of AT&T Phone for Business – Advanced called AT&T Business Voice (“ABV”). ABV uses the same technology and customer equipment as AT&T Phone for Business – Advanced and has all the same features plus additional ones, including improved voicemail, call handling, and call screening functionality. The technical performance of ABV does not vary from AT&T Phone for Business – Advanced. ABV launched on June 17, 2025, and is in the process of being introduced to different market segments. Currently, depending on the market segment, the service may be sold to customers as ABV or AT&T Phone for Business – Advanced. For simplicity’s sake, in this application references to “AP-A” include ABV as well as AT&T Phone – Advanced and AT&T Phone for Business – Advanced.

⁵ See generally *Technology Transitions*, Declaratory Ruling, Second Report and Order, and Order on Reconsideration, 31 FCC Rcd 8283 (2016) (“Tech Transitions Order”).

applications, discontinuing the Affected Services will benefit the public and serve as an important step toward meeting both AT&T's and the Commission's goals of advancing toward next-generation technologies that customers are requesting.⁶

Upon discontinuance, current customers will have AP-A available to them as a replacement for the Affected Services. AT&T's request for streamlined treatment therefore rests upon the availability of AP-A to every customer of the Affected Services in the Affected Service Area. In addition, mobile wireless service, including from Verizon, which the Commission recently found to be an adequate replacement for POTS,⁷ is widely available in the Affected Service Area. Current customers also continue to have many other cost-effective voice options to choose from, including competitive voice offerings offered over cable, fiber, fixed wireless, and satellite technologies. For example, customers in the Affected Service Area can purchase VoIP services that run on top of fixed-wireless broadband connections (whether offered directly by the broadband provider or by a third party). Other customers can use satellite providers that offer voice services, including Viasat and Hughes.⁸

⁶ See News Release, Office of Chairman Brendan Carr, *FCC Cutting Red Tape to Unleash New Infrastructure Investments: Streamlining Process to Retire Old Copper Lines, Freeing Up Dollars for New Networks* (Mar. 20, 2025), <https://docs.fcc.gov/public/attachments/DOC-410304A1.pdf>.

⁷ On June 20, 2025, the Commission granted an application from Qwest Corporation d/b/a CenturyLink QC to retire POTS citing Verizon's mobile wireless voice service as an adequate replacement under the ART. Section 63.71 Application of Quest Corporation d/b/a CenturyLink QC, WC Docket No. 25-193 (filed May 16, 2025). Although that application only cited to Verizon's service, AT&T's and T-Mobile's mobile voice services do not differ from Verizon's in any way relevant to the ART and, as a practical matter, should also be considered adequate replacements for POTS service as well.

⁸ Broadband internet through Starlink is also available in the Affected Service Area, and customers can use the service to support voice communications through over-the-top VoIP applications.

As the above paragraph suggests, voice customers have simply left POTS behind, with newer, more convenient, flexible, and feature-rich services taking its place. Given this lack of demand, AT&T now seeks to retire the Affected Services in the Affected Service Area so that it can redeploy its capital towards its next-generation networks and services.

APPLICATION

I. AP-A Satisfies the Adequate Replacement Test

When the Commission adopted the Adequate Replacement Test in 2016, it noted that “a repeat applicant for a 214 discontinuance application in the technology transition context can rely on its successful certification of compliance with all three prongs of the adequate replacement test in a previously approved application involving a substantially similar service.”⁹ A “substantially similar service” is defined as “one offered by the same applicant relying on the same technology and utilizing a comparable network infrastructure.”¹⁰ In this application, AT&T cites to AP-A – which the Commission previously found to satisfy the Adequate Replacement Test – as an adequate replacement for POTS. AP-A in the Affected Service Areas uses “a comparable” – in fact, the same – network architecture as in the prior, approved applications.

As reflected in the FCC’s National Broadband Map – Mobile, AT&T’s LTE network covers all customers of the Affected Services in the Affected Service Areas (“Affected

⁹ Tech Transitions Order ¶ 82. The Commission noted at the time that “[t]his approach should go a long way to addressing incumbent LEC concerns that the adoption of new requirements for Section 214 discontinuances will slow technology transitions.” *Id.* ¶ 83.

¹⁰ *Id.* ¶ 82.

Customers”).¹¹ AP-A uses AT&T’s LTE network for connectivity, therefore AP-A is available to all Affected Customers.¹²

Because AP-A previously has been found to be an adequate replacement for the Affected Services, and because AP-A is available to Affected Customers, it is an adequate replacement for the Affected Services.¹³

B. Additional Information Required by 47 C.F.R. §§ 63.71, 63.602 and 63.505

As required by Sections 63.71, 63.602, and 63.505 of the Commission’s rules, AT&T provides the following additional information:

Name and Address of Carriers:

BellSouth Telecommunications, LLC, d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina and AT&T Tennessee;

Indiana Bell Telephone Company, LLC, d/b/a AT&T Indiana;

Michigan Bell Telephone Company, LLC, d/b/a AT&T Michigan;

The Ohio Bell Telephone Company, LLC, d/b/a AT&T Ohio;

Wisconsin Bell, LLC, d/b/a AT&T Wisconsin;

Southwestern Bell Telephone Company, LLC, d/b/a AT&T Arkansas, AT&T Missouri, AT&T Oklahoma, and AT&T Texas.

The address for purposes of this application is:

¹¹ See FCC, FCC National Broadband Map, <https://broadbandmap.fcc.gov/home> (last visited June 27, 2025).

¹² AP-A can work over any kind of Internet connection, but its primary connectivity is over AT&T’s LTE network.

¹³ As noted above, Verizon’s mobile wireless service also would constitute an adequate replacement service for Affected Customers, but AT&T does not rely on that service in making the showing necessary for streamlined treatment of this application.

208 South Akard Street
Dallas, TX 75202

Date of Planned Service Discontinuance:

Effective on or after June 30, 2026, pending regulatory approval,¹⁴ AT&T's Affected Services will be discontinued.

Points of Geographic Areas of Service Affected and Description of the Affected Service Area:

AT&T plans to discontinue the Affected Services in the Affected Service Area in sections of 17 states: Alabama, Arkansas, Florida, Georgia, Indiana, Kentucky, Louisiana, Michigan, Missouri, Mississippi, North Carolina, Ohio, Oklahoma, South Carolina, Tennessee, Texas, and Wisconsin. Exhibit 1 identifies the list of AT&T wire centers in each state that include any service areas that fall within the Affected Service Area.

Brief Description of Type of Service Affected:

AT&T plans to discontinue AT&T Residential Local Service and AT&T Business Local Exchange Access Line Service in the Affected Service Area.

AT&T Residential Local Service is a TDM-based exchange access line service comprised of the serving central office line equipment and all outside plant facilities needed to connect the serving central office with the network interface at the demarcation point of the customer premises. The service includes optional custom calling features and the End User Common Line service, which allows the line to facilitate local exchange, intrastate interexchange and interstate voice calling.

¹⁴ To the extent that additional state requirements apply to discontinuing the Affected Services, AT&T will of course satisfy those requirements prior to effectuating the discontinuance.

AT&T Business Local Exchange Access Line Service provides individual business customers with telecommunications service within a specified geographical area for local calling and access to and from the telecommunications network for Long Distance Message Telecommunications Service

Brief Description of the Dates and Method of Notice to All Affected Customers:

Customer notices were sent via U.S. Mail on June 30, 2025 for customers of AT&T Residential Local Service ("Affected Customers") and on June 11, 2025 for customers of AT&T Business Local Exchange Access Line Service.¹⁵ Copies of this Application are being sent via first class U.S. Mail to the governor, public utility commission, federally recognized tribes (if any) in the Affected Service Area, and to the Special Assistant for Telecommunications to the Secretary of Defense, as required by 63.71(a) of the Commission's rules.¹⁶

Regulatory Classification of Carrier:

AT&T offers the Affected Services pursuant to non-dominant carrier regulation.

Public Convenience and Necessity:

As explained in the Introduction, the public convenience and necessity will not be impaired by the discontinuance of the Affected Services. The demand for the Affected Services is very low, and it is economically inefficient for AT&T to continue to provide the Affected Services. As the Commission's recent draft NPRM recognizes, incumbent LECs' share of the local voice market place has dropped from more than 99% to 25% as of June

¹⁵ Example notices are attached at Exhibit 2.

¹⁶ Section 63.71(a) directs applicants to submit a copy of the application to the Secretary of Defense, Special Assistant for Telecommunications. However, due to restructuring within the Department of Defense, that position no longer exists. Commission staff has advised that a copy of the application be sent instead to the Department of Defense Chief Information Officer.

2024.¹⁷ Moreover, customers of the Affected Services have many alternatives to choose from for voice service, including services already found to be adequate replacements for POTS, AP-A and Verizon's mobile wireless service, as well as other wireless services available from T-Mobile and AT&T in particular.

Statement Identifying the Application as a Technology Transition (47 C.F.R. § 63.602(a)(2)):

The proposed discontinuance constitutes a "technology transition,"¹⁸ because AT&T's remaining legacy voice customers in the Affected Service Area will be required to replace their TDM-based voice service with a different technology or transmission medium when AT&T discontinues legacy voice service in this area, as there is no other TDM-based voice service available in the Affected Service Area.

Information Regarding the Price of the Service for Which Discontinuance Authority Is Sought and the Price of the Proposed Replacement Service (47 C.F.R. § 63.602(a)(3))

The average price for all customers of AT&T Residential Local Service is approximately \$72 per month, plus taxes, surcharges, and fees. AP-A for consumers is available for \$45 per month, plus taxes, surcharges, and fees.

¹⁷ *Reducing Barriers to Network Improvements and Service Changes; Accelerating Network Modernization*, Draft NPRM, WC Dkt No. 25-209 ¶ 8 (draft released July 3, 2025) (citing *Modernizing Unbundling and Resale Requirements in an Era of Next-Generation Networks and Services*, Report and Order, WC Docket No. 19-308, 35 FCC Rcd 12425 ¶ 5 (2020) and FCC, Industry Analysis Division, Office of Economics and Analytics, Voice Telephone Services: Status as of June 30, 2024 at 3 fig.2 (May 2025)).

¹⁸ See 47 C.F.R. § 63.60(i) (defining a technology transition as "any change in service that would result in the replacement of a wireline TDM-based voice service with a service using a different technology of medium for transmission to the end user, whether internet Protocol (IP), wireless, or another type").

On average, AT&T Business Local Exchange Access Line Service costs approximately \$1,700 per month, plus taxes, surcharges, and fees.¹⁹ The business version of AP-A is offered as a service that includes the AT&T-owned and managed device installed at the customer's premises, and is available for \$99.99 per month, plus taxes, surcharges, and fees.²⁰

Both consumer and business customers also will realize substantial cost savings from AP-A's interoperability with legacy technologies and peripherals, which enables customers to extend the useable lifespan of their TDM-based devices.

Certification that the Information Submitted in this Application Is True and Accurate (47 C.F.R. § 63.602(a)(4)):

See the attached certification of authorized AT&T representative Susan Johnson at Exhibit 3.

Applicable Tariff Listing (47 C.F.R. § 63.505(e)):

AP-A is not a tariffed service.

Name of any other carrier or carriers providing telephone service to the community (47 C.F.R. § 63.505(g)):

No other providers offer legacy TDM-based voice service in the Affected Service Area. However, as set forth above, a number of competitors offer voice services to the individuals in some or all of the Affected Service Area via cable, fiber, fixed-wireless, satellite, CMRS, or over-the-top services.

¹⁹ The price is before any applicable volume or term discounts. The vast majority of customers pay an effective rate of under \$200 per month.

²⁰ The price is before any applicable volume or term discounts. Customers may obtain their own broadband connectivity or purchase wireless broadband data service from AT&T for an additional charge. The business AP-A service may also be available through wholesale arrangements to business and consumer customers.

Description of any Previous Discontinuance, Reduction, or Impairment of Service to the Community Affected by the Application (47 C.F.R. § 63.605(j)):

On February 6, 2024, and March 1, 2025, AT&T previously grandfathered the Affected Services in the Affected Service Area.

Number of Toll Messages (47 C.F.R. § 63.505(l)):

The amount of toll traffic on AT&T's entire network has steadily decreased as its legacy voice customers have migrated to other wireline and wireless voice service providers. Toll traffic in the Affected Service Area is likely consistent with this overall trend, although AT&T does not track the monthly number of toll messages or toll revenues in the Affected Service Area.

* * *

Questions about this application may be addressed to Meredith Williams, AT&T Services, Inc., AVP – Federal Regulatory, 601 New Jersey Ave NW, Suite 400, Washington, DC, (202) 227-9725.

CONCLUSION

For the reasons identified above, the public convenience and necessity will not be adversely affected by the discontinuance of the Affected Services. AT&T respectfully requests the Commission approve its Section 63.71 Application to discontinue services.

By: /s/ Brett Farley

BRETT FARLEY
DAVID CHORZEMPA
DAVID LAWSON
AT&T SERVICES, INC.
601 New Jersey Ave NW, Suite 400
Washington, DC 20001

Exhibit 1

List of Affected Wire Centers

Sections of Alabama: Certain areas currently served by the following wire centers:

Birmingham (BSMRALBP), Childersburg (CHBGALMA), Fort Payne (FTPYALMA), Holtville (HLVIALMA), Leighton (LGTNALMA), Lexington (LXTNALMA), Maplesville (MPVLALMA), Munford Main (MNFDALMA), Ohatchee (OHTCALMA), Parrish (PRSHALNM), Pence (HRTSALPE), Rogersville (RRVLALMA), Town Creek (TWCKALMA), Vincent (VNCNALMA)

Sections of Arkansas: Certain areas currently served by the following wire centers:

Altheimer (ALTHARMA), Black Rock (BLRKARMA), Bodcaw (BDCWARMA), Cash (CASHARMA), Cherry Valley (CHVYARMA), Cleveland (CLEVARMA), Concord (CNCRARMA), Crawfordsville (CFVLARMA), Crystal Springs (CRSPARMA), Eureka Springs (ERSPARMA), Grady (GRDYARMA), Grubbs (GRBSARMA), Gurdon (GRDNARMA), Hindsville (HNDVARMA), Hughes (HGHSARMA), Joiner (JONRARMA), Jones Mill (JNMLARMA), Little Rock-Wrights (LTRKARTW), Lonsdale (LNDLARMA), Luxora (LUXRARMA), Macedonia (MCDNARMA), Moro (MOROARMA), Natural Dam (NTRDARMA), Paragould-North (PRGLARNO), Paron (PARNARMA), Portland (PTLDARMA), Stephens (STPHARMA), Strong (STRNARMA), Turrell (TRRLARMA), Village (VLLGARMA), Watson (WTSNARMA), Wilson (WLSNARMA), Wynne (WYNNARMA)

Sections of Florida: Certain areas currently served by the following wire centers:

Barefoot Bay (MICCFLBB), Big Pine (BGPIFLMA), Maxville (MXVLFLMA), Munson (MNSNFLMA), Oak Hill (OKHLFLMA), Pahokee (PAHKFLMA), Pierson (PRSNFLFD), Sugarloaf (SGKYFLMA), Sunny Hills (SYHSFLCC), Welaka (WELKFLMA)

Sections of Georgia: Certain areas currently served by the following wire centers:

Arlington (ARTNGAES), Concord (CNCRGAMA), Cusseta (CSSTGAMA), Johnson Corner (JHCRGAES), Lumber City (LMCYGAMA), Richland (RCLDGAMA), Sardis (SRDSGAES), Sparks (SPRKGAMA), Swainsboro (SWBOGAES), Tifton (TFTNGAMA), Woodbury (WDBYGAES)

Sections of Indiana: Certain areas currently served by the following wire centers:

Albany (ALBYIN01), Bruceville (BCVLIN01), Chrisney (CHRSIN01), Dale (DALEIN01), Dugger (DGGRIN01), Elizabethtown (EZTWIN01), Galena In (GALNIN01), Hartford City (HRCYIN01), Heltonville (HLVLIN01), Mellott (MLLTIN01), Montpelier (MTPLIN01), Nashville (NSVLIN01), New Harmony (NWHRIN01), Paragon (PRGNIN01), Rockport (RCPTIN01), Russiaville (RSVLIN01), Sandridge (SNRGIN01), Solitude (SLTDIN01), Stewart (STWTIN01), Yorktown (YRTWIN01)

Sections of Kentucky: Certain areas currently served by the following wire centers:

Aurora (AURRKYMA), Bagdad (BGDDKYMA), Bedford (BDFRKYMA), Bloomfield (BLFDKYMA), Burgin (BRGNKYMA), Campbellsburg (CMBGKYMA), Carlisle (CRLSKYMA), Carrollton (CRTN KYMA), Cayce (CAYCKYMA), Chaplin (CHPLKYMA), Clay (CLAYKYMA), Cloverport (CLPTKYMA), Cornishville (CHVLKYMA), Dawson Springs (DWSPKYES), Dixon (DIXN KYMA), Dukedom (FLT NKYDD), Earlington (ERTN KYMA), Elkton (EKTN KYMA), Ensor (ENSR KYMA), Finchville (FNVL KYMA), Fordsville (FDVL KYMA), Franklin (FKLN KYMA), Fulton (FLT NKYMA), Ghent (GHNT KYMA), Guthrie (GTHR KYMA), Habit (HABT KYMA), Hartford (HRFR KYMA), Island (ISLD KYMA), Lebanon Junc. (LBJT KYMA), Little Rock (LTRK KYMA), Livermore (LVMR KYMA), Louisa (LOUS KYES), Maceo (MACE KYMA), Mackville (MCVL KYMA),

McDaniels (MCDNKYMA), Millersburg (MLBGKYMA), Milton (MLTNKYMA), Mooresville (MRVIKYMA), Morgantown (MGTWKYMA), Mortons Gap (MRGPKYMA), N. Middlestown (NMTWKYMA), Nebo (NEBOKYMA), New Liberty (NWLRKYMA), Nortonville (NRVLKYMA), Pilot View (WNCHKYPV), Pleasant Ridge (PLRGKYMA), Pleasureville (EMNNKYPL), Providence (PRVDKYMA), Russellville (RLVLKYMA), Salvisa (SLVSKYMA), Sebree (SEBRKYMA), Sharon Grove (SHGVKYMA), Slaughters (SLGHKYMA), Stamping Ground (STGRKYMA), Stanley (STNLKYMA), Sturgis (STRGKYMA), Symsonia (SYMSKYMA), Trenton (TRENKYMA), Utica (UTICKYMA), Water Valley (WTVYKYMA), West Louisville (WLVLYKYMA), Woodburn (WDBNKYMA)

Sections of Louisiana: Certain areas currently served by the following wire centers:

Alsatia (LKPRLAAL), Angie (ANGILAMA), Bienville (ARCDLABW), Bush (BUSHLAMA), Cane River (NTCHLACR), Doyline (DYLNLAMA), Dulac (DULCLAMA), Edgard (EDGRLAMA), Epps (EPPSLAMA), Gibson (GBSNLAMA), Keatchie (KTCHLAMA), Labadieville (LBVLLAMA), Lafitte (LFTTLAMA), Lake Providence (LKPRLAMA), Lawtell (LWTLLAMA), Logansport (LGPTLAMA), Loreauville (LRVLLAMA), Melville (MEVLLAMA), Mer Rouge (MRRGLAMA), Morganza (MRGZLAMA), Napoleonville (NPVLLAMA), Newellton (NWTNLAMA), Oil City (OLCYLAMA), Paradis (PRDSLAMA), Port Barre (PTBRLAMA), Simpson (LEVLLASN), Spearsville (BERNLASP), St. Martinville (SMVLLAMA), Sweetlake (SWLKLAMA), Vinton (VNTNLAMA), Weeks Island (WKISLAMA), White Castle (WHCSLAMA), Wilson (WLSNLAMA)

Sections of Michigan: Certain areas currently served by the following wire centers:

Acme (ACMEMIMN), Auburn Mi (AUBNMIMN), Bay Port (BYPTMIMN), Belleville Ne (BLVLMINE), Dansville (DNSVMIMN), Dorr (DORRMIMN), Elk Rapids (ELKRMIMN),

Farwell West (FRWLMiWS), Fife Lake (FFLKMIMN), Freeport (FRPTMiFP), Gagetown (GGTWMIRM), Harsens Island (HRISMIMN), Luther (LTHRMIMN), Midland Se (MDLDMISE), Mulliken (MLKNMIMN), New Boston (NBTNMIMN), Rosebush (RSBHMIMN), St Charles (STCHMIMN), St Helen (STHLMIMN), Trufant (TRFNMIMN), Unionville (UNVLMIMN), Williamsburg (WLBGMIWB), Willis (WILSMiWL), Wolverine (WLVRMIMN)

Sections of Missouri: Certain areas currently served by the following wire centers:

Agency (AGNCMOAL), Armstrong (ARMSMOCR), Ash Grove (ASGVMOOR), Bell City (BLCYMORE), Benton-314 (BNTNMOKI), Bismarck (BSMRMOPE), Cardwell (CDWLMOOL), Center (CNTRMOAM), Chaffee (CHFFMOTU), Clarksville (CLVLMOCI), Climax Spgs S (CLSPMOFI), Delta (DELTMOsw), Essex (ESSXMOAV), Fisk (FISKMOWO), Frankford (FRFRMOST), Frohna (FRHNMOTA), Fulton (FLTNMOMI), Gideon (GIDNMOHI), Glasgow (GLSGMOFE), Higbee (HIGBMOGL), Holcomb (HLCMMOSW), Hornersville (HRNVMOPE), Horseshoe Bend (HSBNMOHB), Lake Ozark (LKOZMOEN), Leadwood (LDWDMOLO), Lilbourn (LLBRMOOV), Lockwood (LCWDMOCE), Macks Creek (MCCKMOEM), Marceline (MRCLMOCH), Marionville (MRNVMOHO), Marston (MRTNMONI), Morehouse (MRHSMONO), New Franklin (NWFRMOVI), Oak Ridge (OKRGMOAM), Old Appleton (OLAPMOST), Oran (ORANMOCO), Portage Des Sioux (PRSXMO68), Qulin (QULNMOFA), Risco (RISCMOEX), Rushville (RUVLMORA), Scott City (SCCYMOCO), Wardell (WARDMOMA), Wellsville (WLVLMOmu)

Sections of Mississippi: Certain areas currently served by the following wire centers:

Beaumont (BUMTMSMA), Belzoni (BLZNMSMA), Benoit (BNITMSMA), Blue Mountain (BEMTMSMA), Brooksville (BKVLMSSU), Buckatunna (BCTNMSMA), Burnsville (BRVLMMSMA), Caledonia (CLDNMSMA), Chunky (CHNKMSSU), Coffeerville (CFVLMMSMA), Collins (CLNSMSMA), Collinsville (COVLMSSU), Como (COMOMMSMA), Duffee (DFFEMSMA), Duncan (DNCNMSMA), Enterprise (ENTRMSMA), Eupora (EUPRMSFA), Friars Point (FRPNMSMA), Gunnison (GNSNMSMA), Hamilton (HMTNMSSU), Hickory (NWTNMSHC), Itta Bena (ITBNMSMA), Jonestown (JNTWMSMA), Lena (LENAMSSU), Lula (LULAMSMA), Lumberton (LMTNMSSS), McLain (MCLNMSMA), Mize (MIZEMSMA), Moorhead (MRHDMSMA), Nettleton (NTTNMSMA), Obadiah (OBDHMSMA), Pace (PACEMSMA), Pearlinton (PLTNMSMA), Potts Camp (PTCMMSSU), Raleigh (RLGHMSMA), Rosedale (RSDLMSMA), Sardis (SRDSMSMA), Scooba (SCOBMSMA), Shelby (SHLBMSDS), Shuqulak (SHQLMSMA), Silver Creek (SLCKMSMA), Sturgis (STRGMSSU), Sunnyside (SNSDMSSU), Tutwiler (TTWLMSMA), Vaiden (VADNMSMA), Walnut (WLNTMSMA), Windsor Road (WNRDMSSU)

Sections of North Carolina: Certain areas currently served by the following wire centers:
Atkinson (ATSNNCMA), Fingerville (FNVLSCMA), Gibson (GBSNNCMA), Swannanoah (SWNNNCMA)

Sections of Ohio: Certain areas currently served by the following wire centers:
Atwater (ATWROH94), Bloomingburg (BMBGOH43), Brook Park Aerospace (BKPKOH97), Donnelsville (DNVLOH88), East Canton (ECTNOH48), Fletcher Lena (FLTCOH99), Gnadenhutten (GNDNOH25), Lowellville (LLVLOH53), Manchester (MNC SOH88), Mantua (MNTUOH27), Marlboro (MRBOOH93), Mingo Junction (MNJTOH53), North Industry (NINDOH48), Pitchin (PTCHOH26), Sedalia (SDLIOH87), South Charleston (SCTNOH46),

South Solon (SSLNOH88), South Vienna (SVINOH56), Spring Valley (SPVYOH86), Tremont City (TRCYOH96), Trenton (TRENOH98), Whitehouse (WHHSOH87)

Sections of Oklahoma: Certain areas currently served by the following wire centers:

Afton (AFTNOKMA), Alex (ALEXOKMA), Altus (ALTSOKMA), Arcadia (ARCDOKMA), Bessie (BESSOKMA), Billings (BLNGOKMA), Bokoshe (BKSHOKMA), Boswell (BSWLOKMA), Braggs (BRGSOKMA), Breckenridge (BRRGOKMA), Bristow (BRSWOKMA), Byars (BYRSOKMA), Caddo (CADDOKMA), Carney (CRNYOKMA), Carrier (CRRROKMA), Chelsea (CHLSOKMA), Commerce (CMMROKMA), Coyle (COYLOKMA), Cromwell (CRWLOKMA), Davis (DAVSOKMA), Depew (DEPWOKMA), Drumright (DRMROKMA), Eldorado (ELDROKMA), Fairmont (FAMTOKMA), Ft Cobb (FTCBOKMA), Ft Towson (FTTWOKMA), Glencoe (GLCOOKMA), Harrah (HRRHOKMA), Headrick (HDRCOKMA), Hillsdale (HLDLOKMA), Hitchcock (HTCHOKMA), Holdenville (HDVLOKMA), Idabel-Haworth (IDBLOKHA), Kremlin (KRMLOKMA), Luther (LTHROKMA), Mangum (MNGMOKMA), Meridian (MRDNOKMA), Mulhall (MLHLOKMA), Noble (NOBLOKMA), Olustee (OLSTOKMA), Pocasset (PCSTOKMA), Pocola (POCLOKMA), Quapaw (QUPWOKMA), Ralston (RLTNOKMA), Red Rock (RDRCOKMA), Ringling (RNNGOKMA), Ripley (RPLYOKMA), Rocky (RCKYOKMA), Roff (ROFFOKMA), Ryan (RYANOKMA), Sayre (SAYROKMA), Soper (SOPROKMA), Tahlequah-Cookson (THLQOKCO), Tahlequah-Hulbert (THLQOKHU), Tulsa-Sperry (TULSOKSP), Tupelo (TUPLOKMA), Wanette (WNTTOKMA), Wapanucka (WPNCOKMA), Waurika (WARKOKMA), Weleetka (WLTOKMA), Wellston (WLTNOKMA), Westville (WSTVOKMA), Yale (YALEOKMA)

Sections of South Carolina: Certain areas currently served by the following wire centers:

Belton (BETNSCMA), Blacksburg (BLBGSCMA), Blenheim (BLNHSCMA), Brittons Neck (MARNSCBN), Clio (CLIOSCMA), Denmark (DNMKSCES), Fingerville (FNVLSCMA), Gibson (GBSNNCMA), Honea Path (HNPWSCMA), Joanna (JONNSCES), Jonesville (JNVLSCMA), Lake View (LKVWSCMA), Latta (LATTSCLS), Pacolet (PCLTSCMA), Society Hill (SCHLSCES), Springfield (SPFDSCMA), University Way (SPBGSCW), Whitmire (WHTMSCMA)

Sections of Tennessee: Certain areas currently served by the following wire centers:

Adams Cedar H (ACHLTNMT), Airport Authority (NSVLTNAA), Bells (BLLSTNMA), Carthage (CRHTNMA), Cockrill Bend (NSVLTNCD), Cross Plains (CRPLTNMA), Cumberland City (CMCYTNMT), Cunningham (CNHMTNMA), Dukedom (FLTNKYDD), Dyer (DYERTNMT), Fredonia (FRDNTNMA), Fulton (FLTNKYMA), Gibson (GBSNTNMT), Gleason (GLSNTNMA), Greenfield (GNFDTNMT), Guthrie (GTHRKYMA), Hornbeak (HRNBTNMT), Humphreys (MMPHTNHP), Kenton (KNTNTNMA), Mcewen (MCWNTNMT), Medina (MEDNTNMA), Middleton (MDTNTNMA), Milan (MILNTNMA), Mt Pleasant (MNPLTNMA), Newbern (NWBRTNMA), Palmyra (PLMYTNMA), Ridgely (RDGLTNMA), South Pittsburg (SPBGTNMA), Summertown (SMTWTNMA), Triune (TRINTNMA), Troy (TROYTNMT), Wartrace (WRTRTNMT), Watertown (WTTWTNMA), Waverly (WVRLTNMT), White Pine (WHPITNMA), Whitwell (WHWLTNMA), Williamsport (WLPTTNMA)

Sections of Texas: Certain areas currently served by the following wire centers:

Adamsville (ADVLTXAV), Asherton (ASTNTAXAS), Batesville (BTVLTXBV), Bayside (BYSDTXBY), Benavides (BNVDTXBN), Big Wells (BGWLTXBW), Bruni (BRUNTXBR), Campbellton (CMTNTXCB), Catarina (CTRNTXCR), Childress (CHLDTXWE), Chillicothe

(CHLCTXUL), Chireno (CHRNTXCH), Corrigan (CRGNTXCR), Deadwood (DDWDTXMA), Encinal (ENCLTXEC), Evadale (EVDLTXEY), Garwood (GRWDTXGR), Goldsmith (GLDSTXGS), Grandfalls (GRFLTXXGF), Hale Center (HLCTTXHC), Hermleigh (HRMLTXHL), Honey Grove (HNGVTXFR), Karnes-Fall City (KRCYTXFC), Labelle (LBLTXXLB), Lacoste (LCSTTXLC), Ladonia (LADNTXEN), Lefors (LFRSTXLF), Marathon (MRHTXMA), Marion (MARNTXMR), Matagorda (MTGRTXMT), Mclean (MCLNTXML), Medina Lake (MDLKTXML), Midkiff (MDKFTXMK), Oglesby (OGLSTXOG), Pipe Creek (PCRKTXXPC), Pitar-Pershing (PTARTXPE), Pyote Office (PYTETXPA), Quanah (QANHTXMO), Reagan (RGANTXRG), Roby (ROBYTXRB), Sabine Pass (SBPSTXSB), San Antonio-Jarratt (SNANTXJA), San Diego (SNDGTXSD), Seguin-McQueeney (SGINTXMQ), Shamrock (SHRKTXSR), Sinton (SINTTXSI), Skellytown (SKLYTXSK), Skidmore (SKDMTXSK), Smithville (SMVLTXSM), Spurger (SPRGTXSP), Stanton (SNTNTXSN), Stinnett (STNTTXST), Strawn (STRWTXXOR), Vidor Sunset (VDORTXSU), Vinton (VNTNTXMA), Waco- China Springs (WACOTXCS), Waco-Eddy (WACOTXED), Waco-Gholson (WACOTXGH), Waco-Moody (WACOTXMD), Waco-So Bosque (WACOTXSB), Warren (WRRNTXWR), Westbrook (WSBKTXWB), Westbury (WBRYTXWB), Wills Point - North (WLPTTXNO), Woodsboro (WDBOTXWB), Zapata (ZPTATXZA)

Sections of Wisconsin: Certain areas currently served by the following wire centers:

Columbus Wi (CLMBWI11), Evansville (EVVLWI11), Madison-Spring (MDSNWI15), Van Dyne (VNDNWI11)

Exhibit 2



Phone number ending in: [REDACTED]

June 30, 2025

362 1 12 T2 P1



Important Update About Your AT&T Home Phone Service

Hi [REDACTED]

At AT&T, we are always looking for ways to improve your experience and bring you the best products in the industry. That's why we're upgrading home phone service in your area to a new, enhanced solution that's **reliable and cost-effective**.

Our upgraded service (AT&T Phone – Advanced) supports your essential needs, including phone calls, fax machines, alarms, medical monitoring, and 911 access, using advanced technology for a seamless experience.

As part of this upgrade, the AT&T Residential Local Service¹ plan you're currently using will be discontinued on **June 30, 2026**. We know how important it is for our customers to keep their current phone number and stay connected. We're here to make the transition easy for you.

To keep your phone number and ensure uninterrupted service, you have the option to transition to:

- Our new AT&T Phone – Advanced, offering the latest in-home phone technology, or
- An AT&T Wireless plan, designed for flexibility and convenience

Our experts are available to assist you and answer any questions you may have. You can reach us **Monday through Friday, 8:00 AM – 8:00 PM CT, and Saturday, 9:00 AM – 7:00 PM CT, at 888.994.7035**.

Thank you for being a valued customer. We look forward to serving you and providing a better and reliable experience.

Your AT&T Team

AT&T
1 AT&T Way
Bedminster, NJ 07921-2693
www.att.com

¹In the areas impacted by this notice, AT&T Residential Local Service is provided by BellSouth Telecommunications, LLC, d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina, and AT&T Tennessee; Indiana Bell Telephone Company, LLC, d/b/a AT&T Indiana; Michigan Bell Telephone Company, LLC, d/b/a AT&T Michigan; The Ohio Bell Telephone Company, LLC, d/b/a AT&T Ohio; Southwestern Bell Telephone Company, LLC, d/b/a AT&T Arkansas, AT&T Missouri, AT&T Oklahoma, and AT&T Texas, and Wisconsin Bell, LLC, d/b/a AT&T Wisconsin. A full list of AT&T wire centers affected by this notice is attached.

We're required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 6371 application of BellSouth Telecommunications, LLC, d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina, and AT&T Tennessee; Indiana Bell Telephone Company, LLC, d/b/a AT&T Indiana, Michigan Bell Telephone Company, LLC, d/b/a AT&T Michigan, The Ohio Bell Telephone Company, LLC, d/b/a AT&T Ohio, Southwestern Bell Telephone Company, LLC, d/b/a AT&T Arkansas, AT&T Missouri, AT&T Oklahoma, and AT&T Texas, and Wisconsin Bell, LLC, d/b/a AT&T Wisconsin. Comments should include specific information about the impact of this proposed discontinuation (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

List of Impacted Wire Centers

Alabama:

Birmingham (BSMRALBP), Childersburg (CHBGALMA), Fort Payne (FTPYALMA), Holtville (HLVIALMA), Leighton (LGTNALMA), Lexington (LXTNALMA), Maplesville (MPVLALMA), Munford Main (MNFDALMA), Ohatchee (OHTCALMA), Parrish (PRSHALNM), Pence (HRTSALPE), Rogersville (RRVLALMA), Town Creek (TWCKALMA), Vincent (VNCNALMA)

Arkansas:

Altheimer (ALTHARMA), Black Rock (BLRKARMA), Bodcaw (BDCWARMA), Cash (CASHARMA), Cherry Valley (CHVYARMA), Cleveland (CLEVARMA), Concord (CNCRRARMA), Crawfordville (CFVLARMA), Crystal Springs (CRSPARMA), Eureka Springs (ERSPARMA), Grady (GRDYARMA), Grubbs (GRBSARMA), Gurdon (GRDNARMA), Hindsville (HNDVARMA), Hughes (HGHSARMA), Joiner (JONRARMA), Jones Mill (JNMLARMA), Little Rock-Wrights (LTRKARTW), Lonsdale (LNDLARMA), Luxora (LUXRARMA), Macedonia (MCDNARMA), Moro (MOROARMA), Natural Dam (NTRDARMA), Paragould-North (PRGLARNO), Paron (PARNARMA), Portland (PTLDARMA), Stephens (STPHARMA), Strong (STRNARMA), Turrell (TRRLARMA), Village (VLLGARMA), Watson (WTSNARMA), Wilson (WLSNARMA), Wynne (WYNNARMA)

Florida:

Barefoot Bay (MICCFLBB), Big Pine (BGPIFLMA), Maxville (MXVLFLMA), Munson (MNSNFLMA), Oak Hill (OKHLFLMA), Pahokee (PAHKFLMA), Pierson (PRSNFLFD), Sugarloaf (SGKYFLMA), Sunny Hills (SYHSFLCC), Welaka (WELKFLMA)

Georgia:

Arlington (ARTNGAES), Concord (CNCRGAMA), Cusseta (CSSTGAMA), Johnson Corner (JHCRGAES), Lumber City (LMCYGAMA), Richland (RCLDGAMA), Sardis (SRDSGAES), Sparks (SPRKGAMA), Swainsboro (SWBOGAES), Tifton (TFTNGAMA), Woodbury (WDBYGAES)

Indiana:

Albany (ALBYIN01), Bruceville (BCVLIN01), Chrisney (CHRSIN01), Dale (DALEIN01), Dugger (DGGRIN01), Elizabethtown (EZTWIN01), Galena In (GALNIN01), Hartford City (HRCYIN01), Heltonville (HLVLIN01), Mellott (MLLTIN01), Montpelier (MTPLIN01), Nashville (NSVLIN01), New Harmony (NWHRIN01), Paragon (PRGNIN01), Rockport (RCPTIN01), Russiaville (RSVLIN01), Sandridge (SNRGIN01), Solitude (SLTDIN01), Stewart (STWTIN01), Yorktown (YRTWIN01)

Kentucky:

Aurora (AURRKYMA), Bagdad (BGDDKYMA), Bedford (BDFRKYMA), Bloomfield (BLFDKYMA), Burgin (BRGNKYMA), Campbellsburg (CMBGKYMA), Carlisle (CRLSKYMA), Carrollton (CRTNKYMA), Cayce (CAYCKYMA), Chaplin (CHPLKYMA), Clay (CLAYKYMA), Cloverport (CLPTKYMA), Cornishville (CHVLKYMA), Dawson Springs (DWSPKYES), Dixon (DIXNKYMA), Dukedom (FLTNYKDD), Earlington (ERTNKYMA), Elkton (EKTNKYMA), Ensor (ENSARKYMA), Finchville (FNVLYKYMA), Fordsville (FDVLKYMA), Franklin (FKLNKYMA), Fulton (FLTNYKYMA), Ghent (GHNTKYMA), Guthrie (GTHRKYMA), Habit (HABTKYMA), Hartford (HRFRKYMA), Island (ISLDKYMA), Lebanon Junc. (LBJTKYMA), Little Rock (LTRKKYMA), Livermore (LVMRKYMA), Louisa (LOUSKYES), Maceo (MACEKYMA), Mackville (MCVLKYMA), McDaniels (MCDNKYMA), Millersburg (MLBGKYMA), Milton (MLTNKYMA), Mooresville (MRVIKYMA), Morgantown (MGTWKYMA), Mortons Gap (MRGPKYMA), N. Middletown (NMTWKYMA), Nebo (NEBOKYMA), New Liberty (NWLRYKYMA), Nortonville (NRVLKYMA), Pilot View (WNCHKYPV), Pleasant Ridge (PLRGKYMA), Pleasureville (EMNNKYPL), Providence (PRVDKYMA), Russellville (RLVLKYMA), Salvisa (SLVSKYMA), Seebree (SEBRKYMA), Sharon Grove (SHGVKYMA), Slaughters (SLGHKYMA), Stamping Ground (STGRKYMA), Stanley (STNLKYMA), Sturgis (STRGKYMA), Symsonia (SYMSKYMA), Trenton (TRENKYMA), Utica (UTICKYMA), Water Valley (WTVYKYMA), West Louisville (WLVLKYMA), Woodburn (WDBNKYMA)

Louisiana:

Alsatia (LKPRLAAL), Angie (ANGILAMA), Bienville (ARCDLABW), Bush (BUSHLAMA), Cane River (NTCHLACR), Doyline (DYLNLAMA), Dulac (DULCLAMA), Edgard (EDGRLAMA), Epps (EPPSLAMA), Gibson (GBSNLAMA), Keatchie (KTCHLAMA), Labadieville (LBVLLAMA), Lafitte (LFTTLAMA), Lake Providence (LKPRLAMA), Lawtell (LWTLLAMA), Logansport (LGPTLAMA), Loreauville (LRVLLAMA), Melville (MEVLLAMA), Mer Rouge (MRRGLAMA), Morganza (MRGZLAMA), Napoleonville (NPVLLAMA), Newellton (NWTNLAMA), Oil City (OLCYLAMA), Paradis (PRDSLAMA), Port Barre (PTBRLAMA), Simpson (LEVLLASN), Spearsville (BERNLASP), St. Martinville (SMVLLAMA), Sweetlake (SWLKLAMA), Vinton (VNTNLAMA), Weeks Island (WKISLAMA), White Castle (WHCSLAMA), Wilson (WLSNLAMA)

Michigan:

Acme (ACMEMIMN), Auburn Mi (AUBNMIMN), Bay Port (BYPTMIMN), Belleville Ne (BLVLMINE), Dansville (DNSVMIMN), Dorr (DORRMIMN), Elk Rapids (ELKRMIMN), Farwell West (FRWLMIWS), Fife Lake (FFLKMIMN), Freeport (FRPTMIFP), Gagetown (GGTWMIRM), Harsens Island (HRISMIMN), Luther (LTHRMIMN), Midland Se (MDLDMISE), Mulliken (MLKKNMIMN), New Boston (NBTNMIMN), Rosebush (RSBHMIMN), St Charles (STCHMIMN), St Helen (STHLMIMN), Trufant (TRFNMIMN), Unionville (UNVLMIMN), Williamsburg (WLBGMIWB), Willis (WILSMIWL), Wolverine (WLVRMIMN)

Missouri:

Agency (AGNCMOAL), Armstrong (ARMSMOCR), Ash Grove (ASGVMOOR), Bell City (BLCYMORE), Benton-314 (BNTNMOKI), Bismarck (BSMRMOPE), Cardwell (CDWLMOOL), Center (CNTRMOAM), Chaffee (CHFFMOTU), Clarksville (CLVLMOCI), Climax Spgs S (CLSPMOFI), Delta (DELTMOBW), Essex (ESSXMOAV), Fisk (FISKMOWO), Frankford (FRFRMOST), Frohna (FRHNMOTA), Fulton (FLTNMOMI), Gideon (GIDNMOHI), Glasgow (GLSGMOFE), Higbee (HIGBMOGL), Holcomb (HLCMMOSW), Hornersville (HRNVMOPE), Horseshoe Bend (HSBNMOHB), Lake Ozark (LKOZMOEN), Leadwood (LDWDMOLO), Lilbourn (LLBRMOOV), Lockwood (LCWDMOCE), Macks Creek (MCCKMOEM), Marceline (MRCLMOCH), Marionville (MRNVMOHO), Marston (MRTNMONI), Morehouse (MRHSMONO), New Franklin (NWFRMOVI), Oak Ridge (OKRGMOAM), Old Appleton (OLAPMOST), Oran (ORANMOCO), Portage Des Sioux (PRSXMO68), Quilin (QULNMOFA), Risco (RISCMOEX), Rushville (RUVLMORA), Scott City (SCCYMOCO), Wardell (WARDMOMA), Wellsville (WLVLMOU)

Mississippi:

Beaumont (BUMTMSMA), Belzoni (BLZNMSMA), Benoit (BNITMSMA), Blue Mountain (BEMTMSMA), Brooksville (BKVLMSSU), Buckatunna (BCTNMSMA), Burnsville (BRVLMSSMA), Caledonia (CLDNMSMA), Chunky (CHNKMSU), Coffeetown (CFVLMSSMA), Collins (CLNSMSMA), Collinsville (COVLMSSU), Como (COMOMSMA), Duffee (DFFEMSMA), Duncan (DNCNMSMA), Enterprise (ENTRMSMA), Eupora (EUPRMSFA), Friars Point (FRPNMSMA), Gunnison (GNSNMSMA), Hamilton (HMTNMSSU), Hickory (NWTNMSHC), Itta Bena (ITBNMSMA), Jonestown (JNTWMSMA), Lena (LENAMSSU), Lula (LULAMSSMA), Lumberton (LMTNMSSS), McLain (MCLNMSMA), Mize (MIZEMSMA), Moorhead (MRHDMSSMA), Nettleton (NTTNMSMA), Obadiah (OBDHMSMA), Pace (PACEMSMA), Pearlinton (PLTNMSMA), Potts Camp (PTCMSSU), Raleigh (RLGHMSMA), Rosedale (RSDLMSMA), Sardis (SRDSMSMA), Scooba (SCOBMSMA), Shelby (SHLBMSDS), Shuqulak (SHQLMSMA), Silver Creek (SLCKMSMA), Sturgis (STRGMSSU), Sunnyside (SNSDMSSU), Tutwiler (TTWLMSMA), Vaiden (VADNMSMA), Walnut (WLNTMSMA), Windsor Road (WNRDMSSU)

North Carolina:

Atkinson (ATSNNCMA), Fingerville (FNVLSCMA), Gibson (GBSNNCMA), Swannanoah (SWNNNCMA)

Ohio:

Atwater (ATWROH94), Bloomingburg (BMBGOH43), Brook Park Aerospace (BKPPOH97), Donnelsville (DNVLOH88), East Canton (ECTNOH48), Fletcher Lena (FLTCOH99), Gnadentown (GNDNOH25), Lowellville (LLVLOH53), Manchester (MNCNOH88), Mantua (MNTUOH27), Marlboro (MRBOOH93), Mingo Junction (MNJTOH53), North Industry (NINDOH48), Pitchin (PTCHOH26), Sedalia (SDLIOH87), South Charleston (SCTNOH46), South Solon (SSLNOH88), South Vienna (SVINOH56), Spring Valley (SPVYOH86), Tremont City (TRCYOH96), Trenton (TRENNOH98), Whitehouse (WHHSOH87)

Oklahoma:

Afton (AFTNOKMA), Alex (ALEXOKMA), Altus (ALTSOKMA), Arcadia (ARCDOKMA), Bessie (BESSOKMA), Billings (BLNGOKMA), Bokoshe (BKSHOKMA), Boswell (BSWLOKMA), Braggs (BRGSOKMA), Breckenridge (BRRGOKMA), Bristow (BRSWOKMA), Byars (BYRSOKMA), Caddo (CADDOKMA), Carney (CRNYOKMA), Carrier (CRRROKMA), Chelsea (CHLSOKMA), Commerce (CMMROKMA), Coyle (COYLOKMA), Cromwell (CRWLOKMA), Davis (DAVSOKMA), Depew (DEPWOKMA), Drumright (DRMROKMA), Eldorado (ELDROKMA), Fairmont (FAMTOKMA), Ft Cobb (FTCBOKMA), Ft Towson (FTTWOKMA), Glencoe (GLCOOKMA), Harrah (HRRHOKMA), Headrick (HRCOKMA), Hillsdale (HLDLOKMA), Hitchcock (HTCHOKMA), Holdenville (HDVLOKMA), Idabel-Haworth (IDBLOKHA), Kremlin (KRMLOKMA), Luther (LTHROKMA), Mangum (MNGMOKMA), Meridian (MRDNOKMA), Mulhall (MLHLOKMA), Noble (NOBLOKMA), Olustee (OLSTOKMA), Pocasset (PCSTOKMA), Pocola (POCLOKMA), Quapaw (QUPWOKMA), Ralston (RLTNOKMA), Red Rock (RDRCOKMA), Ringling (RNGOKMA), Ripley (RPLYOKMA), Rocky (RCKYOKMA), Roff (ROFFOKMA), Ryan (RYANOKMA), Sayre (SAYROKMA), Soper (SOPROKMA), Tahlequah-Cookson (THLQOKCO), Tahlequah-Hulbert (THLQOKHU), Tulsa-Sperry (TULSOKSP), Tupelo (TUPLOKMA), Waukegan (WNTTOKMA), Wapanucka (WPNCOKMA), Waurika (WARKOKMA), Weleetka (WLTOKMA), Wellston (WLTNOKMA), Westville (WSTVOKMA), Yale (YALEOKMA)

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Tennessee:

Adams Cedar H (ACHLTNMT), Airport Authority (NSVLTA), Bells (BLLSTNMA), Carthage (CRHTNMA), Cockrill Bend (NSVLNCD), Cross Plains (CRPLTNMA), Cumberland City (CMCYTNMT), Cunningham (CNHMTNMA), Dukedom (FLTNYDD), Dyer (DYERTNMT), Fredonia (FRDNTNMA), Fulton (FLTNYMA), Gibson (GBSNTNMT), Gleason (GLSNTNMA), Greenfield (GNFDTNMT), Guthrie (GTHRYMA), Hornbeak (HRNBNTNMT), Humphreys (MMPHTNHP), Kenton (KNTNTNMA), McEwen (MCWNTNMT), Medina (MEDNTNMA), Middleton (MDTNTNMA), Milan (MILNTNMA), Mt. Pleasant (MNPLTNMA), Newbern (NWBRTNMA), Palmyra (PLMYTNMA), Ridgely (RDGLTNMA), South Pittsburg (SPBGTNMA), Summertown (SMTWTNMA), Triune (TRINTNMA), Troy (TROYTNMT), Wartrace (WRTRTNMT), Watertown (WTTWTNMA), Waverly (WVRLTNMT), White Pine (WHPITNMA), Whitwell (WHWLTNMA), Williamsport (WLPTTNMA)

Texas:

Adamsville (ADVLTAV), Asherton (ASTNTXAS), Batesville (BTVLTXBV), Bayside (BYSDTXBY), Benavides (BNVDTXBN), Big Wells (BGWLTXBW), Bruni (BRUNTXBR), Campbellton (CMTNTXCB), Catarina (CTRNTXCR), Childress (CHLDTXWE), Chillicothe (CHLCTXUL), Chireno (CHRNTXCH), Corrigan (CRGNTXCR), Deadwood (DDWDTXMA), Encinal (ENCLTXEC), Evadale (EVDLTXE), Garwood (GRWDTXGR), Goldsmith (GLDSTXGS), Grandfalls (GRFLTXXG), Hale Center (HLCTTXHC), Hermleigh (HRMLTXHL), Honey Grove (HNGVTXFR), Karnes-Fall City (KRCYTXFC), Labelle (LBLTXLB), Lacoste (LCSTTXLC), Ladonia (LADNTXEN), Lefors (LFRSTXLF), Marathon (MRHTXMA), Marion (MARNTXMR), Matagorda (MTGRTXMT), McLean (MCLNTXML), Medina Lake (MDLKTXML), Midkiff (MDKFTXMK), Oglesby (OGLSTXOG), Pipe Creek (PCRKTXPC), Pitar-Pershing (PTARTXPE), Pyote Office (PYTETXPA), Quanah (QANHTXMO), Reagan (RGANTXRG), Roby (ROBYTXRB), Sabine Pass (SBPSTXSB), San Antonio-Jarratt (SNANTXJA), San Diego (SNDGTXSD), Seguin-McQueeney (SGINTXMQ), Shamrock (SHRKTXSR), Sinton (SINTTXSI), Skellytown (SKLYTXSK), Skidmore (SKDMTXSK), Smithville (SMVLTXSM), Spurger (SPRGTXSP), Stanton (SNTNTXSN), Stinnett (STNTTXST), Strawn (STRWTXOR), Vidor Sunset (VDORTXSU), Vinton (VNTNTXMA), Waco- China Springs (WACOTXCS), Waco-Eddy (WACOTXED), Waco-Gholson (WACOTXGH), Waco-Moody (WACOTXMD), Waco-So Bosque (WACOTXSB), Warren (WRRNTXWR), Westbrook (WSBKTXWB), Westbury (WBRYTXWB), Wills Point - North (WLPTTXNO), Woodsboro (WDBOTXWB), Zapata (ZPATXZA)

Wisconsin:

Columbus Wi (CLMBWI11), Evansville (EVLWI11), Madison-Spring (MDSNW115), Van Dyne (VNDNW111)

Important Information Regarding AT&T Phone – Advanced (AP-A)

Lack of Line Power

AT&T Phone – Advanced (AP-A) does not provide line power. However, in the event of a power outage, AP-A has a built-in, rechargeable battery backup that provides up to 24 hours of power on standby.

Backup Power

- *Capability to Accept Backup Power.* If there is an electrical power outage that affects the electricity in your home, your AP-A device will continue to function by using its built-in back-up battery.
- *Purchase and Replacement Information, Including Cost.* The AP-A device includes a 24-hour backup battery at no additional cost. If you would like to purchase an additional battery, you may do so through AT&T for \$89 before sales tax.
- *Service Limitations with and without Backup Power.* The backup battery will power the AP-A device, but it will not power other equipment like medical and security-monitoring systems. During a power outage, customers should use the AP-A device sparingly to preserve battery life.

Expected Backup Power Duration

The internal backup battery will power the AP-A service for 24 hours on standby.

Proper Usage and Storage Conditions, Including the Impact on Duration of Failing to Adhere to Proper Usage and Storage

Since the backup battery is integrated into the AP-A device, it should be maintained under the same conditions as the device. The AP-A device should be used inside the home, keeping the internal temperature between 32 °F and 113 °F (0 °C and 45 °C). Storing the device at higher or lower temperatures could adversely impact the duration of backup power available from the battery.

Subscriber Backup Power Self-Testing and -Monitoring Instructions

The built-in backup battery is part of the AP-A device. No testing is necessary on the battery as long as the AP-A service is active.

Backup Power Warranty Details

The AP-A device carries a one-year warranty, which also covers the built-in backup battery.

Security Responsibilities and Other Steps You May Take to Ensure Safe Use of AP-A

As noted above, in the event of a power outage, AP-A has a built-in battery backup device that can provide power for up to 24 hours. However, if the device does not have electrical or battery power, then the AP-A service will not work, including emergency 911 service. The AP-A device should remain plugged in to an electrical power source for the service to continue working and to ensure that the battery remains fully charged.



Phone number ending in: [REDACTED]

June 30, 2025

15149 3 3 T60 P1



Important Update About Your AT&T Home Phone Service

Hi [REDACTED]

At AT&T, we are always looking for ways to improve your experience and bring you the best products in the industry. That's why we're upgrading home phone service in your area to a new, enhanced solution that's **reliable and cost-effective**. As part of this upgrade, **the AT&T Residential Local Service¹ plan you're currently using will be discontinued on June 30, 2026.**

Our upgraded service (AT&T Phone – Advanced) supports your essential needs, including phone calls, fax machines, alarms, medical monitoring, and 911 access, using advanced technology for a seamless experience.

We know how important it is for our customers to keep their current phone number and stay connected. We're here to make the transition easy for you.

To keep your phone number and ensure uninterrupted service with AT&T, you have the option to transition to:

- Our new AT&T Phone – Advanced, offering the latest in-home phone technology, or
- An AT&T Wireless plan, designed for flexibility and convenience

Our experts are available to assist you and answer any questions you may have. You can reach us **Monday through Friday, 8:00 AM – 8:00 PM CT, and Saturday, 9:00 AM – 7:00 PM CT, at 888.994.7035.**

Additional information regarding alternative voice service providers offering comparable voice service with reliable access to 911 is listed in an attachment to this letter.

Thank you for being a valued customer. We look forward to serving you and providing a better and reliable experience.

Your AT&T Team

AT&T
1 AT&T Way
Bedminster, NJ 07921-2693
www.att.com

¹In the areas impacted by this notice, AT&T Residential Local Service is provided by Michigan Bell Telephone Company, LLC, d/b/a AT&T Michigan Company Acme (ACMEMIMN), Auburn MI (AUBNMIMN), Bay Port (BYPTMIMN), Belleville Ne (BLVLMINE), Dansville (DNSVMIMN), Dorr (DORRMIMN), Elk Rapids (ELKRMIMN), Farwell West (FRWLMIWS), Fife Lake (FFLKMIMN), Freeport (FRPTMIFP), Gagetown (GGTWMIRM), Harsens Island (HRISMIMN), Luther (LTHRMIMN), Midland Se (MDLDMISE), Mulliken (MLKNMIMN), New Boston (NBTNMIMN), Rosebush (RSBHMIMN), St Charles (STCHMIMN), St Helen (STHLMIMN), Trufant (TRFNMIMN), Unionville (UNVLMIMN), Williamsburg (WLBGMIWB), Willis (WILSMIWL), Wolverine (WLVRMIMN)

We're required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 6371 application of Michigan Bell Telephone Company, LLC, d/b/a AT&T Michigan. Comments should include specific information about the impact of this proposed discontinuation (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

We're required by the MPSC to provide the following statement:

The MPSC docket number assigned to this notice is U-21928. Affected Customers may file comments requesting that the commission investigate the availability of comparable voice service with reliable access to 9-1-1 and emergency service. Affected customers electing to file comments may submit comments to the Michigan Public Service Commission via mail to the Executive Business Section, Michigan Public Service Commission, P.O. Box 30221, Lansing, MI 48909, referencing Docket No. U-21928 or via email to: mpscdockets@michigan.gov. All comments submitted to the Commission in this matter will become public information, posted on the Commission's website and subject to disclosure. Comments should not include information a customer wishes to remain private.

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List of Alternative Voice Service Providers by Wire Center

NOTE: All Service Providers below provide 4G LTE via Verizon/T-Mobile Network

Acme (ACMEMIMN) <ul style="list-style-type: none"> Charter Communications Inc. Peninsula Fiber Network 	Auburn Mi (AUBNMIMN) <ul style="list-style-type: none"> Charter Communications Inc. Peninsula Fiber Network
Bay Point (BYPTMIMN) <ul style="list-style-type: none"> Xfinity Air Advantage Tech Fiber 	Belleville (BLVLMINE) <ul style="list-style-type: none"> Xfinity 123.NET Inc
Dansville (DNSVMIMN) <ul style="list-style-type: none"> WOW Internet Cable & Phone HomeWorks Connect 	Dorr (DORRMIMN) <ul style="list-style-type: none"> Charter Communications Inc. Michwave Technologies Inc. Trustream
Elk Rapids (ELKRMIMN) <ul style="list-style-type: none"> Charter Communications Inc. Peninsula Fiber Network 	Fife Lake (FFLKMIMN) <ul style="list-style-type: none"> Charter Communications Inc.
Freeport (FRPTMIFP) <ul style="list-style-type: none"> WOW Internet Cable & Phone MEI 	Farwell West (FRWLMIWS) <ul style="list-style-type: none"> Charter Communications Inc.
Gagetown (GGTWMIRM) <ul style="list-style-type: none"> Xfinity TEC Fiber 	Harsens Island (HRISMIMN) <ul style="list-style-type: none"> Xfinity
Luther (LTHRMIMN) <ul style="list-style-type: none"> Peninsula Fiber Network Summit Digital 	Midland Se (MDLDMISE) <ul style="list-style-type: none"> Charter Communications Inc. Peninsula Fiber Network
Mulliken (MLKNMIMN) <ul style="list-style-type: none"> WOW Internet Cable & Phone HomeWorks Connect 	New Boston (NBTNMIMN) <ul style="list-style-type: none"> Charter Communications Inc. Xfinity
Rosebush (RSBHMIMN) <ul style="list-style-type: none"> Charter Communications Inc. CMS Internet Peninsula Fiber Network 	St Charles (STCHMIMN) <ul style="list-style-type: none"> Charter Communications Inc. SCI Broadband LakeNet LLC
St Helen (STHLMIMN) <ul style="list-style-type: none"> Charter Communications Inc. Peninsula Fiber Network 	Trufant (TRFNMIMN) <ul style="list-style-type: none"> Charter Communications Inc. HomeWorks Connect Point Broadband Fiber Holding LLC
Unionville (UNVLMIMN) <ul style="list-style-type: none"> Charter Communications Inc. Air Advantage TEC Fiber 	Willis (WILSMIWL) <ul style="list-style-type: none"> Xfinity
Williamsburg (WLBGMIWB) <ul style="list-style-type: none"> Charter Communications Inc. 186networks Peninsula Fiber Network 	Wolverine (WLVRMIMN) <ul style="list-style-type: none"> Sunrise Communications Peninsula Fiber Network PRESQUE ISLE CONNECT Trustream

Important Information Regarding AT&T Phone – Advanced (AP-A)

Lack of Line Power

AT&T Phone – Advanced (AP-A) does not provide line power. However, in the event of a power outage, AP-A has a built-in, rechargeable battery backup that provides up to 24 hours of power on standby.

Backup Power

- *Capability to Accept Backup Power.* If there is an electrical power outage that affects the electricity in your home, your AP-A device will continue to function by using its built-in back-up battery.
- *Purchase and Replacement Information, Including Cost.* The AP-A device includes a 24-hour backup battery at no additional cost. If you would like to purchase an additional battery, you may do so through AT&T for \$89 before sales tax.
- *Service Limitations with and without Backup Power.* The backup battery will power the AP-A device, but it will not power other equipment like medical and security-monitoring systems. During a power outage, customers should use the AP-A device sparingly to preserve battery life.

Expected Backup Power Duration

The internal backup battery will power the AP-A service for 24 hours on standby.

Proper Usage and Storage Conditions, Including the Impact on Duration of Failing to Adhere to Proper Usage and Storage

Since the backup battery is integrated into the AP-A device, it should be maintained under the same conditions as the device. The AP-A device should be used inside the home, keeping the internal temperature between 32 °F and 113 °F (0 °C and 45 °C). Storing the device at higher or lower temperatures could adversely impact the duration of backup power available from the battery.

Subscriber Backup Power Self-Testing and -Monitoring Instructions

The built-in backup battery is part of the AP-A device. No testing is necessary on the battery as long as the AP-A service is active.

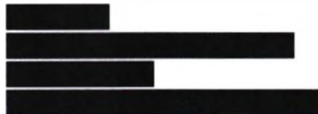
Backup Power Warranty Details

The AP-A device carries a one-year warranty, which also covers the built-in backup battery.

Security Responsibilities and Other Steps You May Take to Ensure Safe Use of AP-A

As noted above, in the event of a power outage, AP-A has a built-in battery backup device that can provide power for up to 24 hours. However, if the device does not have electrical or battery power, then the AP-A service will not work, including emergency 911 service. The AP-A device should remain plugged in to an electrical power source for the service to continue working and to ensure that the battery remains fully charged.

July 11, 2025



**Important Notice Regarding AT&T business local exchange access line service –
Effective on or After June 30, 2026**

Thank you for using AT&T for your business service needs. We want to make you aware of planned changes to your traditional landline phone service, known as AT&T business local exchange access line service, in certain AT&T wire centers. Effective on or after June 30, 2026, pending regulatory approval, AT&T will no longer offer AT&T business local exchange access line service at the locations listed at the bottom of this letter.¹

Our records indicate that you currently purchase AT&T business local exchange access line service in at least one of the wire centers impacted by these changes.² Your affected service addresses are listed below. As a current AT&T customer, you may retain your existing service(s) subject to the following changes:

- **Effective on or after June 30, 2026**, pending regulatory approval, AT&T will no longer offer AT&T business local exchange access line service, after which it is subject to disconnection.
- Following the expiration of your current term agreement, AT&T will only allow renewal of the Service upon terms specified by AT&T, subject to AT&T's right to change the rates, terms, and conditions of the service upon notification.

You may continue to use AT&T business local exchange access line service until June 30, 2026. AT&T offers AT&T Phone for Business – Advanced, AT&T Office@Hand, and AT&T IP Flexible Reach as replacements for business local exchange access line services.

We are here to help if you have any questions about AT&T business local exchange access line service. We are ready to provide support when and how you need it. Please contact your Account Manager with any questions you may have or contact us at 855-235-0900 for help. You can also visit <https://www.business.att.com> for additional information.

We appreciate your understanding and look forward to serving your business.

Sincerely,
AT&T Business Services
208 S. Akard Street
Dallas, TX 75202

¹ In the areas impacted by this notice, AT&T Phone for Business Service is provided by BellSouth Telecommunications, LLC, d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina, and AT&T Tennessee; Indiana Bell Telephone Company, LLC, d/b/a AT&T Indiana; Michigan Bell Telephone Company, LLC d/b/a AT&T Michigan Ohio Bell Telephone Company, d/b/a AT&T Ohio; Southwestern Bell Telephone Company, LLC, d/b/a AT&T Arkansas, AT&T Missouri, AT&T Oklahoma, and AT&T Texas; and Wisconsin Bell, LLC, d/b/a AT&T Wisconsin.

² A list of AT&T wire centers impacted by this notice is included at the end of this notice.

We are required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 application of BellSouth Telecommunications Inc., d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina, AT&T Tennessee; Indiana Bell Telephone Company, Incorporated, d/b/a AT&T Communications of Indiana, LLC; Ohio Bell Telephone Company, d/b/a AT&T Ohio; Southwestern Bell Telephone Company, d/b/a AT&T Arkansas, AT&T Missouri, AT&T Oklahoma, and AT&T Texas; Wisconsin Bell, Inc., d/b/a AT&T Wisconsin. Comments should include specific information about the impact of this proposed discontinuation (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

To the extent your contract with AT&T is inconsistent with the above, these planned changes may not apply to you. Please check your contract or contact us with questions.

Service addresses in areas impacted by this notice:

SERVICE ADDRESS	CITY	STATE	ZIP

Below is a full list of AT&T wire centers affected by this notice:

List of Impacted Wire Centers**Alabama:**

Birmingham (BSMRALBP), Childersburg (CHBGALMA), Fort Payne (FTPYALMA), Holtville (HLVIALMA), Leighton (LGTNALMA), Lexington (LXTNALMA), Maplesville (MPVLALMA), Munford Main (MNFDALMA), Ohatchee (OHTCALMA), Parrish (PRSHALNM), Pence (HRTSALPE), Rogersville (RRVLALMA), Town Creek (TWCKALMA), Vincent (VNCNALMA)

Arkansas:

Altheimer (ALTHARMA), Black Rock (BLRKARMA), Bodcaw (BDCWARMA), Cash (CASHARMA), Cherry Valley (CHVYARMA), Cleveland (CLEVARMA), Concord (CNCRARMA), Crawfordsville (CFVLARMA), Crystal Springs (CRSPARMA), Eureka Springs (ERSPARMA), Grady (GRDYARMA), Grubbs (GRBSARMA), Gurdon (GRDNARMA), Hindsville (HNDVARMA), Hughes (HGHSARMA), Joiner (JONRARMA), Jones Mill (JNMLARMA), Little Rock-Wrights (LTRKARTW), Lonsdale (LNDLARMA), Luxora (LUXRARMA), Macedonia (MCDNARMA), Moro (MOROARMA), Natural Dam (NTRDARMA), Paragould-North (PRGLARNO), Paron (PARNARMA), Portland (PTLDARMA), Stephens (STPHARMA), Strong (STRNARMA), Turrell (TRRLARMA), Village (VLLGARMA), Watson (WTSNARMA), Wilson (WLSNARMA), Wynne (WYNNARMA)

Florida:

Barefoot Bay (MICCFLBB), Big Pine (BGPIFLMA), Maxville (MXVFLMA), Munson (MNSNFLMA), Oak Hill (OKHLFLMA), Pahokee (PAHKFLMA), Pierson (PRSNFLFD), Sugarloaf (SGKYFLMA), Sunny Hills (SYHSFLCC), Welaka (WELKFLMA)

Georgia:

Arlington (ARTNGAES), Concord (CNCRGAMA), Cusseta (CSSTGAMA), Johnson Corner (JHCRGAES), Lumber City (LMCYGAMA), Richland (RCLDGAMA), Sardis (SRDSGAES), Sparks (SPRKGAMA), Swainsboro (SWBOGAES), Tifton (TFTNGAMA), Woodbury (WDBYGAES)

Indiana:

Albany (ALBYIN01), Bruceville (BCVLIN01), Chrisney (CHRSIN01), Dale (DALEIN01), Dugger (DGGRIN01), Elizabethtown (EZTWIN01), Galena In (GALNIN01), Hartford City (HRCYIN01), Heltonville (HLVLIN01), Mellott (MLLTIN01), Montpelier (MTPLIN01), Nashville (NSVLIN01), New Harmony (NWHRIN01), Paragon (PRGNIN01), Rockport (RCPTIN01), Russiaville (RSVLIN01), Sandridge (SNRGIN01), Solitude (SLTDIN01), Stewart (STWTIN01), Yorktown (YRTWIN01)

Kentucky:

Aurora (AURRKYMA), Bagdad (BGDDKYMA), Bedford (BDFRKYMA), Bloomfield (BLFDKYMA), Burgin (BRGNKYMA), Campbellsburg (CMBGKYMA), Carlisle (CRLSKYMA), Carrollton (CRTNKYMA), Cayce (CAYCKYMA), Chaplin (CHPLKYMA), Clay (CLAYKYMA), Cloverport (CLPTKYMA), Cornishville (CHVLKYMA), Dawson Springs (DWSPKYES), Dixon (DIXNKYMA), Dukedom (FLTNYKYDD), Earlington (ERTNKYMA), Elkton (EKTNKYMA), Ensor (ENSRKYMA), Finchville (FNVLYKYMA), Fordsville (FDVLKYMA), Franklin (FKLNKYMA), Fulton (FLTNYKYMA), Ghent (GHNTKYMA), Guthrie (GTHRKYMA), Habit (HABTKYMA), Hartford (HRFRKYMA), Island (ISLDKYMA), Lebanon Junc. (LBJTKYMA), Little Rock (LTRKKYMA), Livermore (LVMRKYMA), Louisa (LOUSKYES), Maceo (MACEKYMA), Mackville (MCVLKYMA), McDaniels (MCDNKYMA), Millersburg (MLBGKYMA), Milton (MLTNKYMA), Mooresville (MRVIKYMA), Morgantown (MGTWKYMA), Mortons Gap (MRGPKYMA), N. Middletown (NMTWKYMA), Nebo (NEBOKYMA), New Liberty (NWLRLKYMA), Nortonville (NRVLKYMA), Pilot View (WNCHKYPV), Pleasant Ridge (PLRGKYMA), Pleasureville (EMNNKYPL), Providence (PRVDKYMA), Russellville (RLVLKYMA), Salvisa (SLVSKYMA), Sebree (SEBRKYMA), Sharon Grove (SHGVKYMA),

Slaughters (SLGHKYMA), Stamping Ground (STGRKYMA), Stanley (STNLKYMA), Sturgis (STRGKYMA), Symsonia (SYMSKYMA), Trenton (TRENKYMA), Utica (UTICKYMA), Water Valley (WTVYKYMA), West Louisville (WLVLYKYMA), Woodburn (WDBNKYMA)

Louisiana:

Alsatia (LKPRLAAL), Angie (ANGILAMA), Bienville (ARCDLABW), Bush (BUSHLAMA), Cane River (NTCHLACR), Doyline (DYLNLAMA), Dulac (DULCLAMA), Edgard (EDGRLAMA), Epps (EPPSLAMA), Gibson (GBSNLAMA), Keatchie (KTCHLAMA), Labadieville (LBVLLAMA), Lafitte (LFTTLAMA), Lake Providence (LKPRLAMA), Lawtell (LWTLAMA), Logansport (LGPTLAMA), Loreauville (LRVLLAMA), Melville (MEVLLAMA), Mer Rouge (MRRGLAMA), Morganza (MRGZLAMA), Napoleonville (NPVLLAMA), Newellton (NWTNLAMA), Oil City (OLCYLAMA), Paradis (PRDSLAMA), Port Barre (PTBRLAMA), Simpson (LEVLLASN), Spearsville (BERNLASP), St. Martinville (SMVLLAMA), Sweetlake (SWLKLAMA), Vinton (VNTNLAMA), Weeks Island (WKISLAMA), White Castle (WHCSLAMA), Wilson (WLSNLAMA)

Missouri:

Agency (AGNCMOAL), Armstrong (ARMSMOCR), Ash Grove (ASGVMOOR), Bell City (BLCYMORE), Benton-314 (BNTNMOKI), Bismarck (BSMRMOPE), Cardwell (CDWLMOOL), Center (CNTRMOAM), Chaffee (CHFFMOTU), Clarksville (CLVLMOCI), Climax Spgs S (CLSPMOFI), Delta (DELTMOBW), Essex (ESSXMOAV), Fisk (FSKMOWO), Frankford (FRFRMOST), Frohna (FRHNMOTA), Fulton (FLTNMOMI), Gideon (GIDNMOHI), Glasgow (GLSGMOFE), Higbee (HIGBMOGL), Holcomb (HLCMMOSW), Hornersville (HRNVMOPE), Horseshoe Bend (HSBNMOHB), Lake Ozark (LKOZMOEN), Leadwood (LDWDMOLO), Libbourn (LLBRMOOV), Lockwood (LCWDMOCE), Macks Creek (MCCKMOEM), Marceline (MRCLMOCH), Marionville (MRNVMOHO), Marston (MRTNMONI), Morehouse (MRHSMONO), New Franklin (NWFRMOVI), Oak Ridge (OKRGMOAM), Old Appleton (OLAPMOST), Oran (ORANMOCO), Portage Des Sioux (PRXSMO68), Quilin (QULNMOFA), Risco (RISCMOEX), Rushville (RUVLMORA), Scott City (SCCYMOCO), Wardell (WARDMOMA), Wellsville (WLVLMOMU)

Mississippi:

Beaumont (BUMTMSMA), Belzoni (BLZNMSMA), Benoit (BNITMSMA), Blue Mountain (BEMTMSMA), Brooksville (BKVLMSSU), Buckatunna (BCTNMSMA), Burnsville (BRVLSMA), Caledonia (CLDNMSMA), Chunky (CHNKMSU), Coffeeville (CFVLSMA), Collins (CLNSMSMA), Collinsville (COVLMSSU), Como (COMOMSMA), Duffee (DFFEMSMA), Duncan (DNCNMSMA), Enterprise (ENTRMSMA), Eupora (EUPRMSFA), Friars Point (FRPNMSMA), Gunnison (GNSNMSMA), Hamilton (HMTNMSSU), Hickory (NWTNMSHC), Itta Bena (ITBNMSMA), Jonestown (JNTWMSMA), Lena (LENAMSSU), Lula (LULAMSMA), Lumberton (LMTNMSSS), McLain (MCLNMSMA), Mize (MIZEMSMA), Moorhead (MRHDSMA), Nettleton (NTTNMSMA), Obadiah (OBDHMSMA), Pace (PACEMSMA), Pearlinton (PLTNMSMA), Potts Camp (PTCMSSU), Raleigh (RLGHMSMA), Rosedale (RSDLMSMA), Sardis (SRDSMSMA), Scooba (SCOBMSMA), Shelby (SHLBMSDS), Shuqalak (SHQLMSMA), Silver Creek (SLCKMSMA), Sturgis (STRGMSSU), Sunnyside (SNSDMSSU), Tutwiler (TTWLSMA), Vaiden (VADNMSMA), Walnut (WLNTMSMA), Windsor Road (WNRDMSSU)

North Carolina:

Atkinson (ATSNNCMA), Fingerville (FNVLSMA), Gibson (GBSNNCMA), Swannanoah (SWNNNCMA)

Ohio:

Atwater (ATWROH94), Bloomingburg (BMBGOH43), Brook Park Aerospace (BKP KOH97), Donnelsville (DNVLOH88), East Canton (ECTNOH48), Fletcher Lena (FLT COH99), Gnadenhutten (GNDNOH25), Lowellville (LLVLOH53), Manchester (MNC SOH88), Mantua (MNTUOH27), Marlboro (MRBOOH93), Mingo Junction (MNJTOH53), North Industry (NINDOH48), Pitchin (PTCHOH26), Sedalia (SDLIOH87), South Charleston (SCTNOH46), South Solon (SSLNOH88), South Vienna (SVINOH56), Spring Valley (SPVYOH86), Tremont City (TRCYOH96), Trenton (TREN OH98), Whitehouse (WHHSOH87)

Oklahoma:

Afton (AFTNOKMA), Alex (ALEXOKMA), Altus (ALTSOKMA), Arcadia (ARCDOKMA), Bessie (BESSOKMA), Billings (BLNGOKMA), Bokeshe (BKSHOKMA), Boswell (BSWLOKMA), Braggs (BRGSOKMA), Breckenridge (BRRGOKMA), Bristow (BRWSOKMA), Byars (BYRSOKMA), Caddo (CADDOKMA), Carney (CRNYOKMA), Carrier (CRRROKMA), Chelsea (CHLSOKMA), Commerce (CMMROKMA), Coyle (COYLOKMA), Cromwell (CRWLKMA), Davis (DAVSOKMA), Depew (DEPWOKMA), Drumright (DRMRKMA), Eldorado (ELDROKMA), Fairmont (FAMTOKMA), Ft Cobb (FTCBOKMA), Ft Towson (FTTWOKMA), Glencoe (GLCOOKMA), Harrah (HRRHOKMA), Headrick (HRCOKMA), Hillsdale (HLDLOKMA), Hitchcock (HTCHOKMA), Holdenville (HDVLOKMA), Idabel-Haworth (IDBLOKHA), Kremlin (KRMLOKMA), Luther (LTHROKMA), Mangum (MNGMOKMA), Meridian (MRDNOKMA), Mulhall (MLHLOKMA), Noble (NOBLOKMA), Olustee (OLSTOKMA), Pocasset (PCSTOKMA), Pocola (POCLOKMA), Quapaw (QUPWOKMA), Ralston (RLTNOKMA), Red Rock (RDRCKOKMA), Ringling (RNGOKMA), Ripley (RPLYOKMA), Rocky (RCKYOKMA), Roff (ROFFOKMA), Ryan (RYANOKMA), Sayre (SAYROKMA), Soper (SOPROKMA), Tahlequah-Cookson (THLQOKCO), Tahlequah-Hulbert (THLQOKHU), Tulsa-Sperry (TULSOKSP), Tupelo (TUPLOKMA), Wnette (WNTTOKMA), Wapanucka (WPNCOKMA), Waurika (WARKOKMA), Weleetka (WLTKOKMA), Wellston (WLTNOKMA), Westville (WSTVOKMA), Yale (YALEOKMA)

South Carolina:

Belton (BETNSCMA), Blacksburg (BLBGSCMA), Blenheim (BLNHSCMA), Brittons Neck (MARNSCBN), Clio (CLIOSCMA), Denmark (DNMKSCES), Fingerville (FNVLSMA), Gibson (GBSNNCMA), Honea Path (HNP HSCMA), Joanna (JONNSCES), Jonesville (JNVLSMA), Lake View (LKVWSCMA), Latta (LATTSCLS), Pacolet (PCLTSCMA), Society Hill (SCHLSCES), Springfield (SPFDSCMA), University Way (SPBGSCHW), Whitmire (WHTMSCMA)

Tennessee:

Adams Cedar H (ACHLTNMT), Airport Authority (NSVLTNAA), Bells (BLLTNMA), Carthage (CRHTNMA), Cockrill Bend (NSVLTNCD), Cross Plains (CRPLTNMA), Cumberland City (CMCYTNMT), Cunningham (CNHMTNMA), Dukedom (FLTNKYDD), Dyer (DYERTNMT), Fredonia (FRDNTNMA), Fulton (FLTNKYMA), Gibson (GBSNTNMT), Gleason (GLSNTNMA), Greenfield (GNFDTNMT), Guthrie (GTHRYMA), Hornbeak (HRNBNTNMT), Humphreys (MMPHTNHP), Kenton (KNTNTNMA), McEwen (MCWNTNMT), Medina

(MEDNTNMA), Middleton (MDTNTNMA), Milan (MILNTNMA), Mt Pleasant (MNPLTNMA), Newbern (NWBRTNMA), Palmyra (PLMYTNMA), Ridgely (RDGLTNMA), South Pittsburg (SPBGTNMA), Summertown (SMTWTNMA), Triune (TRINTNMA), Troy (TROYTNMT), Wartrace (WRTRTNMT), Watertown (WTTWTNMA), Waverly (WVRLTNMT), White Pine (WHPITNMA), Whitwell (WHWLTNMA), Williamsport (WLPTTNMA)

Texas:

Adamsville (ADVLTXAV), Asherton (ASTNTXAS), Batesville (BTVLTXBV), Bayside (BYSCTXBY), Benavides (BNVDTXBN), Big Wells (BGWLTXBW), Bruni (BRUNTXBR), Campbellton (CMTNTXCB), Catarina (CTRNTXCR), Childress (CHLDTXWE), Chillicothe (CHLCTXUL), Chireno (CHRNTXCH), Corrigan (CRGNTXCR), Deadwood (DDWDTXMA), Encinal (ENCLTXEC), Evadale (EVDLTXE), Garwood (GRWDTXGR), Goldsmith (GLDSTXGS), Grandfalls (GRFLTXXGF), Hale Center (HLCTTXHC), Hermleigh (HRMLTXHL), Honey Grove (HNGVTXFR), Karnes-Fall City (KRCYTXFC), Labelle (LBLLTXLB), Lacoste (LCSTTXLC), Ladonia (LADNTXEN), Lefors (LFRSTXLF), Marathon (MRHTXMA), Marion (MARNTXMR), Matagorda (MTGRTXMT), Mclean (MCLNTXML), Medina Lake (MDLKTXML), Midkiff (MDKFTXMK), Oglesby (OGLSTXOG), Pipe Creek (PCRKTXXPC), Ptar-Pershing (PTARTXPE), Pyote Office (PYTETXPA), Quanah (QANHTXMO), Reagan (RGANTXRG), Roby (ROBYTXRB), Sabine Pass (SBPSTXSB), San Antonio-Jarratt (SNANTXJA), San Diego (SNDGTXSD), Seguin-McQueeney (SGINTXMQ), Shamrock (SHRKTXXSR), Sinton (SINTTXSI), Skellytown (SKLYTXSK), Skidmore (SKDMTXSK), Smithville (SMVLTXSM), Spurger (SPRGTXSP), Stanton (SNTNTXSN), Stinnett (STNTTXST), Strawn (STRWTXOR), Vidor Sunset (VDORTXSU), Vinton (VNTNTXMA), Waco- China Springs (WACOTXCS), Waco-Eddy (WACOTXED), Waco-Gholson (WACOTXGH), Waco-Moody (WACOTXMD), Waco-So Bosque (WACOTXSB), Warren (WRRNTXWR), Westbrook (WSBKTXWB), Westbury (WBRYTXWB), Wills Point - North (WLPTTXNO), Woodsboro (WDBOTXWB), Zapata (ZPTATXZA)

Wisconsin:

Columbus Wi (CLMBWI11), Evansville (EVLWI11), Madison-Spring (MDSNW115), Van Dyne (VNDNW11)

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AT&T Phone for Business – Advanced (APB-A) does not provide line power. However, in the event of a power outage APB-A has a built-in, rechargeable battery backup that provides up to 24 hours of power on standby.

Backup Power

- *Capability to Accept Backup Power.* If there is an electrical power outage that affects the electricity to your business location, your APB-A device will continue to function by using its built-in backup battery.
- *The APB-A device includes a 24-hour battery backup at no additional cost.* AT&T Phone for Business – Advanced is offered as a service (aaS) that features AT&T-owned and managed devices installed at the customer's premises. Should the APB-A device or battery become inoperable, AT&T will replace the APB-A device for as long as the customer retains APB-A as a service.
- *Service Limitations with and without Backup Power.* The backup battery will power the APB-A service, but it will not power other customer owned equipment like medical and security-monitoring systems. To maximize battery life during a power outage, customers should minimize usage of APB-A.

Expected Backup Power Duration

The internal backup battery will power the APB-A service for 24 hours on standby.

Proper Usage and Storage Conditions, Including the Impact on Duration of Failing to Adhere to Proper Usage and Storage

Since the backup battery is integrated into the APB-A device, it should be maintained under the same conditions as the device. The APB-A device should be used inside the business location, keeping the internal temperature between 32 °F and 113 °F (0 °C and 45 °C). Storing the device at higher or lower temperatures could adversely impact the duration of backup power available from the battery.

Subscriber Backup Power Self-Testing and -Monitoring Instructions

The built-in backup battery is part of the APB-A device. No testing is necessary on the battery as long as the APB-A service is active.

APB-A Device Service Assurance Details

The APB-A device includes a 24-hour battery backup at no additional cost. AT&T Phone for Business – Advanced is offered as a service (aaS) that features AT&T-owned and managed devices installed at the customer's premises. Should the APB-A device or battery become inoperable, AT&T will replace the APB-A device for as long as the customer retains APB-A as a service.

Security Responsibilities and Other Steps You May Take to Ensure Safe Use of APB-A

As noted above, in the event of a power outage, APB-A device has a built-in battery backup that can provide power for 24 hours. However, if the device does not have electrical or battery power, APB-A service will not work, including emergency 911 service. The APB-A device should remain plugged into an electrical power source for the service to continue working and to ensure that the battery remains fully charged.

July 11, 2025



**Important Notice Regarding AT&T business local exchange access line service –
Effective on or After June 30, 2026**

Thank you for using AT&T for your business service needs. We want to make you aware of planned changes to your traditional landline phone service, known as AT&T business local exchange access line service, in certain AT&T wire centers. Effective on or after June 30, 2026, pending regulatory approval, AT&T will no longer offer AT&T business local exchange access line service at the locations listed at the bottom of this letter.¹

Our records indicate that you currently purchase AT&T business local exchange access line service in at least one of the wire centers impacted by these changes.² Your affected service addresses are listed below. As a current AT&T customer, you may retain your existing service(s) subject to the following changes:

- **Effective on or after June 30, 2026**, pending regulatory approval, AT&T will no longer offer AT&T business local exchange access line service, after which it is subject to disconnection.
- Following the expiration of your current term agreement, AT&T will only allow renewal of the Service upon terms specified by AT&T, subject to AT&T's right to change the rates, terms, and conditions of the service upon notification.

You may continue to use AT&T business local exchange access line service until June 30, 2026. AT&T offers AT&T Phone for Business – Advanced, AT&T Office@Hand, and AT&T IP Flexible Reach as replacements for business local exchange access line services.

Additional information regarding alternative voice service providers that offer comparable voice service with reliable access to 911 and emergency services in your area is listed below.

The MPSC docket number assigned to this notice is U-21928. Affected Customers may file comments requesting that the commission investigate the availability of comparable voice service with reliable access to 9-1-1 and emergency service. Affected customers electing to file comments may submit comments to the Michigan Public Service Commission via mail to the Executive Business Section, Michigan Public Service Commission, P.O. Box 30221, Lansing, MI 48909, referencing Docket No. U-21928 or via email to: mpscdockets@michigan.gov. All comments submitted to the Commission in this matter will become public information, posted on the Commission's website and subject to disclosure. Comments should not include information a customer wishes to remain private.

We are here to help if you have any questions about AT&T business local exchange access line service. We are ready to provide support when and how you need it. Please contact your Account Manager with any questions you may have or contact us at 855-235-0900 for help. You can also visit <https://www.business.att.com> for additional information.

We appreciate your understanding and look forward to serving your business.

Sincerely,
AT&T Business Services
208 S. Akard Street
Dallas, TX 75202

¹ In the areas impacted by this notice, AT&T business local exchange access line service is provided by Michigan Bell Telephone Company, LLC d/b/a AT&T Michigan.

² A list of AT&T wire centers impacted by this notice is included at the end of this notice.

We are required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 application of BellSouth Telecommunications Inc., d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina, AT&T Tennessee; Indiana Bell Telephone Company, Incorporated, d/b/a AT&T Communications of Indiana, LLC; Michigan Bell Telephone Company, d/b/a AT&T Michigan; Ohio Bell Telephone Company, LLC d/b/a AT&T Ohio; Southwestern Bell Telephone Company, d/b/a AT&T Arkansas, AT&T Missouri, AT&T Oklahoma, and AT&T Texas; Wisconsin Bell, Inc., d/b/a AT&T Wisconsin. Comments should include specific information about the impact of this proposed discontinuation (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

To the extent your contract with AT&T is inconsistent with the above, these planned changes may not apply to you. Please check your contract or contact us with questions.

Service addresses in areas impacted by this notice:

SERVICE ADDRESS	CITY	STATE	ZIP
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Below is a full list of AT&T wire centers affected by this notice:

List of Impacted Wire Centers

Michigan:

Acme (ACMEMIMN), Auburn Mi (AUBNMIMN), Bay Port (BYPTMIMN), Belleville Ne (BLVLMINE), Dansville (DNSVMIMN), Dorr (DORRMIMN), Elk Rapids (ELKRMIMN), Farwell West (FRWLMiWS), Fife Lake (FFLKMIMN), Freeport (FRPTMIFP), Gagetown (GGTWMIRM), Harsens Island (HRISMIMN), Luther (LTHRMIMN), Midland Se (MDLDMISE), Mulliken (MLKNMIMN), New Boston (NBTNMIMN), Rosebush (RSBHMIMN), St Charles (STCHMIMN), St Helen (STHLMIMN), Trufant (TRFNMIMN), Unionville (UNVLMIMN), Williamsburg (WLBGMIWB), Willis (WLSMIWL), Wolverine (WLVRMIMN)

List of Alternative Voice Service Providers by Wire Center

NOTE: All Service Providers below provide 4G LTE via Verizon/T-Mobile Network

Acme (ACMEMIMN) <ul style="list-style-type: none"> Charter Communications Inc. Peninsula Fiber Network 	Auburn Mi (AUBNMIMN) <ul style="list-style-type: none"> Charter Communications Inc. Peninsula Fiber Network
Bay Point (BYPTMIMN) <ul style="list-style-type: none"> Xfinity Air Advantage Tech Fiber 	Belleville (BLVLMINE) <ul style="list-style-type: none"> Xfinity 123.NET Inc
Dansville (DNSVMIMN) <ul style="list-style-type: none"> WOW Internet Cable & Phone HomeWorks Connect 	Dorr (DORRMIMN) <ul style="list-style-type: none"> Charter Communications Inc. Michwave Technologies Inc. Truestream
Elk Rapids (ELKRMIMN) <ul style="list-style-type: none"> Charter Communications Inc. Peninsula Fiber Network 	Fife Lake (FFLKMIMN) <ul style="list-style-type: none"> Charter Communications Inc.
Freeport (FRPTMIFP) <ul style="list-style-type: none"> WOW Internet Cable & Phone MEI 	Farwell West (FRWLMiWS) <ul style="list-style-type: none"> Charter Communications Inc.

Gagetown (GGTWMIRM) <ul style="list-style-type: none"> • Xfinity • TEC Fiber 	Harsens Island (HRISMIMN) <ul style="list-style-type: none"> • Xfinity
Luther (LTHRMIMN) <ul style="list-style-type: none"> • Peninsula Fiber Network • Summit Digital 	Midland Se (MDLDMISE) <ul style="list-style-type: none"> • Charter Communications Inc. • Peninsula Fiber Network
Mulliken (MLKNMIMN) <ul style="list-style-type: none"> • WOW Internet Cable & Phone • HomeWorks Connect 	New Boston (NBTNMIMN) <ul style="list-style-type: none"> • Charter Communications Inc. • Xfinity
Rosebush (RSBHMIMN) <ul style="list-style-type: none"> • Charter Communications Inc. • CMS Internet • Peninsula Fiber Network 	St Charles (STCHMIMN) <ul style="list-style-type: none"> • Charter Communications Inc. • SCI Broadband • LakeNet LLC
St Helen (STHLMIMN) <ul style="list-style-type: none"> • Charter Communications Inc. • Peninsula Fiber Network 	Trufant (TRFRNMIMN) <ul style="list-style-type: none"> • Charter Communications Inc. • HomeWorks Connect Point Broadband Fiber Holding LLC
Unionville (UNVLMIMN) <ul style="list-style-type: none"> • Charter Communications Inc. • Air Advantage TEC Fiber 	Willis (WILSMIWL) <ul style="list-style-type: none"> • Xfinity
Williamsburg (WLBGMIB) <ul style="list-style-type: none"> • Charter Communications Inc. • 186networks • Peninsula Fiber Network 	Wolverine (WLVRMIMN) <ul style="list-style-type: none"> • Sunrise Communications • Peninsula Fiber Network • PRESQUE ISLE CONNECT • Trustream

Important Information Regarding AT&T Phone for Business – Advanced (APB-A)

Lack of Line Power

AT&T Phone for Business – Advanced (APB-A) does not provide line power. However, in the event of a power outage APB-A has a built-in, rechargeable battery backup that provides up to 24 hours of power on standby.

Backup Power

- ***Capability to Accept Backup Power.*** If there is an electrical power outage that affects the electricity to your business location, your APB-A device will continue to function by using its built-in backup battery.
- ***The APB-A device includes a 24-hour battery backup at no additional cost.*** AT&T Phone for Business – Advanced is offered as a service (aaS) that features AT&T-owned and managed devices installed at the customer's premises. Should the APB-A device or battery become inoperable, AT&T will replace the APB-A device for as long as the customer retains APB-A as a service.
- ***Service Limitations with and without Backup Power.*** The backup battery will power the APB-A service, but it will not power other customer owned equipment like medical and security-monitoring systems. To maximize battery life during a power outage, customers should minimize usage of APB-A.

Expected Backup Power Duration

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Proper Usage and Storage Conditions, Including the Impact on Duration of Failing to Adhere to Proper Usage and Storage

Since the backup battery is integrated into the APB-A device, it should be maintained under the same conditions as the device. The APB-A device should be used inside the business location, keeping the internal temperature between 32 °F and 113 °F (0 °C and 45 °C). Storing the device at higher or lower temperatures could adversely impact the duration of backup power available from the battery.

Subscriber Backup Power Self-Testing and -Monitoring Instructions

The built-in backup battery is part of the APB-A device. No testing is necessary on the battery as long as the APB-A service is active.

APB-A Device Service Assurance Details

The APB-A device includes a 24-hour battery backup at no additional cost. AT&T Phone for Business – Advanced is offered as a service (aaS) that features AT&T-owned and managed devices installed at the customer's premises. Should the APB-A device or battery become inoperable, AT&T will replace the APB-A device for as long as the customer retains APB-A as a service.

Security Responsibilities and Other Steps You May Take to Ensure Safe Use of APB-A

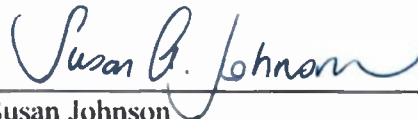
As noted above, in the event of a power outage, APB-A device has a built-in battery backup that can provide power for 24 hours. However, if the device does not have electrical or battery power, APB-A service will not work, including emergency 911 service. The APB-A device should remain plugged into an electrical power source for the service to continue working and to ensure that the battery remains fully charged.

Exhibit 3

Section 63.602(a)(4) Certification

I, Susan Johnson, Executive Vice President and General Manager of Wireline Transformation and Global Supply Chain, am employed by AT&T Services, Inc. I certify under penalty of perjury that, to the best of my knowledge, information, and belief, the information required by 47 C.F.R. § 63.602 that is submitted in the Section 63.71 Application of AT&T Services, Inc., on behalf of its affiliates BellSouth Telecommunications, LLC, d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina, and AT&T Tennessee; Indiana Bell Telephone Company, LLC, d/b/a AT&T Indiana; Michigan Bell Telephone Company, LLC d/b/a AT&T Michigan; The Ohio Bell Telephone Company, LLC, d/b/a AT&T Ohio; Southwestern Bell Telephone Company, LLC, d/b/a AT&T Arkansas, AT&T Missouri, AT&T Oklahoma, and AT&T Texas; and Wisconsin Bell, LLC, d/b/a AT&T Wisconsin, for Authority Pursuant to Section 214 of the Communications Act of 1934, As Amended, to Discontinue the Provision of Service, is true and correct.

Dated: July 11, 2025

A handwritten signature in blue ink that reads "Susan B. Johnson". The signature is written in a cursive style with a horizontal line underneath it.

Susan Johnson
AT&T SERVICES, INC.
208 South Akard Street
Dallas, TX 75202

CERTIFICATE OF SERVICE

I, **Lacretia Hill**, certify that I have, on July 15, 2025 served a copy of the foregoing
Section 63.71 Application of AT&T by U.S. Mail postage prepaid to the addresses below.

/s/Lacretia Hill
Lacretia Hill

Alabama Public Service
Commission
100 N. Union Street
Suite 950
Montgomery, AL 36130

Office of the Governor
State Capitol
600 Dexter Avenue
Montgomery, AL 36130

Arkansas Public Service
Commission
P.O. Box 400
Little Rock, AR 72203-0400

Office of the Governor
500 Wood Lane Street
Suite 250
Little Rock, AR 72201

Florida Public Service
Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Office of the Governor
The Capitol
400 S. Monroe St.
Tallahassee, FL 32399-0001

Georgia Public Service
Commission
244 Washington Street, SW
Atlanta, GA 30334

Office of the Governor
Georgia State Capitol
206 Washington St.
Suite 203
Atlanta, GA 30334

Indiana Utility Regulatory
Commission
PNC Center
101 West Washington St.
Suite 1500 East
Indianapolis, IN 46204
Office of the Governor
Statehouse
200 W. Washington St.
Indianapolis, IN 46204

Kentucky Public Service
Commission
211 Sower Boulevard
Frankfort, KY 40601

Office of the Governor
700 Capital Avenue
Suite 100
Frankfort, KY 40601

Louisiana Public Service
Commission
P.O. Box 91154
Baton Rouge, LA 70821

Office of the Governor
P.O. Box 9404
Baton Rouge, LA 70804-9004

Michigan Public Service
Commission
P.O. Box 30221
Lansing, MI 48909

Office of the Governor
P.O. Box 30013
Lansing, MI 48909

Missouri Public Service
Commission Public Information
Office Governor Office Building
Madison Street
PO Box 360
Jefferson City, MO 65102-
0360

Office of the Governor
Room 216,
State Capitol Building
Jefferson City, MO 65101

Mississippi Public Utilities
Commission
Woolfolk Building
501 North West Street
Jackson, MS 39201

Office of the Governor
P.O. Box 139
Jackson, MS 39205

North Carolina Utilities
Commission
430 North Salisbury Street
Dobbs Building
Raleigh, NC 27603-5918

Office of the Governor
20301 Mail Service Center
Raleigh, NC 27699-0301

Office of the Governor
30th Floor
77 South High Street
Columbus, OH 43215-6108

Public Utilities Commission of
Ohio
180 East Broad Street
Columbus, OH 43215

Oklahoma Corporation
Commission
P.O. Box 52000
Oklahoma City, OK 73152-
2000

Office of the Governor
State Capitol Building
2300 N. Lincoln Blvd.
Room 212
Oklahoma City, OK 73105

Public Service Commission of
South Carolina
101 Executive Center Dr.
Suite 100
Columbia, SC 29210

Office of the Governor
11 Gervais Street
Columbia, SC 29201

Tennessee Regulatory Authority
502 Deaderick Street
Nashville, TN 37243

Office of the Governor
State Capitol
Nashville, TN 37243-0001

Public Utility Commission of
Texas
1701 N. Congress Avenue
PO Box 13326
Austin, TX 78711-3326

Office of the Governor
P.O. Box 12428
Austin, TX 78711 -2428

Public Service Commission of
Wisconsin
North Tower 6th Floor
Hill Farms State Office Bld.
4822 Madison Yards Way
Madison, WI 53707-7854

Office of the Governor
Madison Office
P.O. Box 7863
Madison, WI 53707

Department of Defense
Chief Information Officer
6000 Defense
The Pentagon
Washington, D.C. 20301

Grand Traverse Band of Ottawa
& Chippewa Indians, Michigan
Chairman
2605 N. West Bay Shore Dr.
Peshawbestown, MI, 49682-
9275

Lumbee Tribe of NC
6984 NC Hwy 711
West Pembroke, NC 28372

Cherokee Nation
P.O. Box 948
Tahlequah, OK 74465

The Chickasaw Nation
P.O. Box 1548
Ada, OK 74821

Kickapoo Tribe of Oklahoma
P.O. Box 70
McCloud, OK 74851

The Choctaw Nation of
Oklahoma
P.O. Drawer 1210
Durant, OK 74702

Ponca Tribe of Indians of
Oklahoma
20 White Eagle Drive
Ponca City, OK 74601

Citizen Potawatomi Nation
1601 South Gordon Cooper
Drive
Shawnee, OK 74801

Absentee-Shawnee Tribe of
Indians of Oklahoma
2025 South Gordon Cooper
Drive
Shawnee, OK 74801

Miami Tribe of Oklahoma
P.O. Box 1326
Miami, OK 74354

Peoria Tribe of Indians of
Oklahoma
P.O. Box 1527
Miami, OK 74354

Quapaw Nation
P.O. Box 765
Quapaw, OK 74364

Iowa Tribe of Oklahoma
335588 East 750 Road
Perkins, OK 74059

The Muscogee (Creek) Nation
P.O. Box 580
Okmulgee, OK 74447

Kiowa Tribe
P.O. Box 369
Carnegie, OK 73015

Comanche Nation, Oklahoma
P.O. Box 908
Lawton, OK 73502

Apache Tribe of Oklahoma
P.O. Box 1330
Anadarko, OK 73005

Fort Sill Apache Tribe of
Oklahoma
43187 US Highway 281
Apache, OK 73006

Pawnee Nation of Oklahoma
P.O. Box 470,
Pawnee, OK, 74058

Caddo Nation of Oklahoma
P.O. Box 487
Binger, OK 73009

Wichita and Affiliated Tribes
P.O. Box 729,
Anadarko, OK, 73005

Delaware Nation
P.O. Box 825
Anadarko, OK 73005

Otoe-Missouria Tribe of Indians
8151 Highway 177,
Red Rock, OK, 74651-0348

Sac and Fox Nation, Oklahoma
920883 S. Highway 99,
Building A,
Stroud, OK, 74079

The Seminole Nation of
Oklahoma
P.O. Box 1498
Wewoka, OK 74884

Cheyenne and Arapaho Tribes
P.O. Box 38
Concho, OK 73022

The Osage Nation
P.O. Box 779
Pawhuska, OK 74056

Alabama-Coushatta Tribe of
Texas
Chairman
571 State Park Road 56,
Livingston, TX, 77351