

Antonia Hover

From: John Plescow
Sent: Wednesday, July 23, 2025 7:53 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: #Docket # 2025-0011

Please, add to docket 20250011.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Wednesday, July 23, 2025 6:20 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: #Docket # 2025-0011

John,
Please forward to clerk's office.
C'Griffin-Greaux

From: MAYRA FERRER <mayraf33@bellsouth.net>
Sent: Tuesday, July 22, 2025 4:25 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: #Docket # 2025-0011

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Dear Public Utility Council Representatives,

I have been an FPL customers for over 46 years. As such, I am compelled to share my experience with the electric service I have and continue to receive from FPL.

I am currently retired. I am blessed to have the opportunity to share this phase of my life with my husband, children and 5 grandkids. During the 15 years prior to my retirement, I worked from home. I also took care of my husband, who was in dialysis at home and then recovering from a transplant. I also helped take care of our grandkids as much as time allowed. Reliable and effective electric power was KEY during that time and I am so grateful for that.

I have endured storms where FPL worked endlessly to restore our power. I have also seen how FPL has been proactive for many years trying to take action to avoid issues during storms and provide faster power recoveries. I have seen these enhancement within our neighborhood and strongly believe it has all paid off. I don't feel the cost of power has increased that much over the years but I understand and support reasonable rates increases which ultimately benefits all FPL customers.

Our family has traveled outside the US and within our country and has been able to see how blessed we are having the electrical service we have in Florida. We also have family and friends in other states who pay higher rates and service is not as reliable. I believe that because we live in a state so prone to hurricanes, having an electric company foreseeing the issues and being proactive makes it better for all its customers.

Thank you for the opportunity to commend FPL for their excellent service, their commitment and dedication to all their customers.

Mayra Ferrer
13930 SW 38 Terr, Miami, Florida 33175

305-794-6096
#Docket # 2025-0011