

**Antonia Hover**

**From:** John Plescow  
**Sent:** Wednesday, July 23, 2025 7:58 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: Docket #2025-0011

Please, add to docket 20250011.

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**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact  
**Sent:** Wednesday, July 23, 2025 7:11 AM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** FW: Docket #2025-0011

John,  
Please forward to clerk's office. 20250011  
C'Griffin-Greaux

**From:** Sara M Hernandez <[sgutierrez1003@gmail.com](mailto:sgutierrez1003@gmail.com)>  
**Sent:** Wednesday, July 16, 2025 5:43 PM  
**To:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**Cc:** Sara Hernandez <[sobaylend@me.com](mailto:sobaylend@me.com)>  
**Subject:** Docket #2025-0011

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**Dear Florida Public Service Commission,**

**Name:** Sara M Hernandez

**Address:** 5785 SW 25 Street

Miami, Florida

**Docket Number:** 2025-0011

I am writing to express my support for Florida Power & Light's (FPL) proposed rate increase under Docket #2025-0011. As a long-time FPL customer, I have consistently experienced reliable and high-quality service that justifies the proposed adjustment. FPL's service reliability has been exceptional, with minimal outages even during severe weather events, thanks to their ongoing investments in grid modernization and storm preparedness. Their customer service team has always been responsive, addressing billing inquiries or service concerns promptly and professionally.

I understand that the proposed rate increase will support continued infrastructure upgrades, renewable energy initiatives, and enhanced storm resilience, all of which are critical for maintaining reliable power in our community. For example, FPL's solar energy projects have contributed to cleaner energy while keeping costs

competitive. Supporting this rate increase ensures FPL can continue delivering dependable electricity and innovative solutions that benefit customers and the environment.

While no one enjoys higher costs, I believe the value provided by FPL's reliable service and proactive investments outweighs the proposed increase. I encourage the Commission to approve Docket #2025-0011 to enable FPL to maintain and enhance its exceptional service standards.

Sincerely,

Sara M Hernandez

**Sara M Hernandez**  
5785 SW 25 Street Miami, Florida 33155

305-742-7272