

Antonia Hover

From: John Plescow
Sent: Thursday, July 24, 2025 2:26 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Docket # 20250011

Please, add to docket 20250011.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, July 24, 2025 2:12 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: Docket # 20250011

John,
Please forward to clerk's office.
C'Griffin-Greaux

-----Original Message-----

From: Marjorie Condon <olives1227@icloud.com>
Sent: Wednesday, July 23, 2025 4:12 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: Docket # 20250011

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To Whom it may concern:

I'm writing to express my satisfaction with the amazing improvement on service from FPL. I have been a Florida resident for almost three decades, lived through many hurricanes, some back to back and I'm very grateful for the service we had always received during those hard times. Preparing for a hurricane is stressful, but seeing the FPL trucks ready for the aftermath is a sign of relief. Not to mention trusting the qualified crew and staff who reassure us things will be ok.

Unfortunately just like other utility services for the basic survival, it is understandable rates increases are necessary for the technical improvements of dependable services and of course costs of labor. Gladly in this case, we as customers, can see our money is going where it needs to be.

Thank you for the service. Should you have any questions please feel free to contact me.

Sincerely,

Marjorie Condon