

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Friday, July 25, 2025 10:23 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No 20250011  
**Attachments:** Re: Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence for Docket 20250011.

## Antonia Hover

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**From:** Lisa B <bielawskimso@gmail.com>  
**Sent:** Friday, July 25, 2025 10:12 AM  
**To:** Ellen Plendl  
**Subject:** Re: Consumer Inquiry - Florida Power & Light Company

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Thank you! Florida Power and Light company does not provide any email addresses or a way for anyone to contact the upper echelon of executives. Speaking of, those executives make 10 to 20 million dollars a year while the people, like us, are struggling to pay electric bills that are continuing to increase 48%. There are no plans to lower that rate in Lee county. The initial reason of the huge price hikes was due to hurricanes. We lived in the south for years. Tornadoes hit multiple times a year, multiple towns, causing millions of dollars of damage. Never once did the electric company raise the rates because of said damage. It's price gouging to do that to Lee county residents and it's unconscionable. Hurricane survivors have already dealt with property loss, higher insurance rates, rebuilding of their lives, some from scratch, and the FPL decides to add such a tremendous price hike on top of that. I guess there's nothing like a big corporation kicking people when they are down. For those executives, a price increase if you're making 10 million plus a year is not a hardship, but that's not the average citizen.

Thank you for forwarding my previous email and possibly this one to FPL. I don't have any illusions that my email will make a difference. FPL is a corporation that puts the corporation first, as do many, no matter the detriment it causes to it's customers. Unfortunately, money seems to ALWAYS be what matters in so many ways. Integrity and fairness doesn't play a part in the grand scheme, but I am rose colored glasses kind of person. I believe that MAYBE someone somewhere will see some validity in my point and possibly move to make things better. Someone, somewhere must have a conscious and to stand up and tell FPL what they are doing isn't right. Period.

Thank you to the Governor and his whole staff. Each of you make a difference by being in the position you are in. People like me count on people like you all to be our voice.

Warmest Regards,

Lisa Bielawski

On Thu, Jul 24, 2025, 11:32 AM Ellen Plendl <[EPlendl@psc.state.fl.us](mailto:EPlendl@psc.state.fl.us)> wrote:

Mrs. Lisa Bielawski  
[Bielawskimso@gmail.com](mailto:bielawskimso@gmail.com)

RE: FPSC Inquiry

Dear Mrs. Bielawski:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the

opportunity to respond directly to you.

You expressed concern about FPL's petition for a rate increase. We will add your comments to Docket 20250011 regarding the petition.

You may review all the information filed for Commission consideration in docket 20250011 by accessing the FPSC website at [floridapsc.com](http://floridapsc.com). Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20250011. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Analyst IV  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)