

Antonia Hover

From: John Plescow
Sent: Monday, July 28, 2025 1:36 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 211106

Please, add to docket 20250011.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Monday, July 28, 2025 1:07 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 211106

John,
Please forward to clerk's office.
C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, July 26, 2025 12:23 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 211106

CUSTOMER INFORMATION

Name: Theresa Lemonier
Telephone: 4073109466
Email: Punkrocmama@gmail.com
Address: 401 Smokerise Blvd Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Theresa Lemonier
Account Number:
Address: 610 Sabal Lake Drive, Apt 110 Longwood FL 32779

COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company
Details:

it is absolutely insane that I pay for electricity than water. Every time I open my email I see another increase from Duke energy. This company is not customer focused and if they are wanting to increase their infrastructure, they need to foot the bill themselves and stop putting it on the consumer. I live in a 1300 square-foot apartment on the bottom floor and keep my thermostat at 75 at all times. I live alone and my electricity bill was \$100 this month. When is the PSC going to step in and stop it?