

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: 7/29/25

TO: Office of Commission Clerk

FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach

RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20250011.

RECEIVED-PPSC
2025 JUL 29 PM 2:17
COMMISSION
CLERK

Angela D. Burns
2578 Lake Ida Road
Delray Beach, FL 33445
maburns1012@yahoo.com
June 30, 2025

RECEIVED

JUL 14 2025

FLORIDA PUBLIC SERVICE
COMMISSION CONSUMER ASSISTANCE

Florida Power & Light Company
P.O. Box 14000
Juno Beach, FL 33408-0420

Subject: Opposition to Anticipated Rate Hike

Dear Florida Power & Light Company,

I am writing to express my strong opposition to the proposed rate increase. This increase comes at a time when many Floridians are already struggling with the rising cost of living. It is especially troubling when there have been no improvements in service, no industry changes, and no justifiable reason for higher rates.

In my own city, half of the neighborhoods remain without functioning streetlights. This creates unsafe conditions for families, children, and the elderly. The lack of reliable lighting compromises public safety and has not been addressed, even as FPL seeks to increase costs.

It is unfair to ask residents to pay more while receiving less. I urge FPL to withdraw the proposed rate hike and instead focus on restoring services and ensuring every community is safe and properly served.

Sincerely,

Angela D. Burns

Angela D. Burns

Delray Shores, City of Delray Beach



CC:

The Florida Public Service Commission (PSC)
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

COMMISSION
CLERK

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