

Antonia Hover

From: Ellen Plendl
Sent: Monday, August 25, 2025 3:06 PM
To: Consumer Correspondence
Subject: Docket Nos. 20240026 & 20240172
Attachments: FW: Hillsborough County Teco Bills; FW: TECO IS ROBBING US

See attached customer correspondence for Docket Nos. 20240026 & 20240172.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, August 21, 2025 8:18 AM
To: Ellen Plendl
Subject: FW: Hillsborough County Teco Bills

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Kayla Genco <noreply@flgov.com>
Sent: Tuesday, August 19, 2025 5:25 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Hillsborough County Teco Bills

Submitted

Tue, 08/19/2025 - 17:25

Sender Information

Kayla Genco
kayla.genco24@yahoo.com
8137789275

Subject

Hillsborough County Teco Bills

Message

Teco needs to stop monopolizing the market in Hillsborough county to charge whatever they want because they know we don't have a choice in energy companies. We get "excellent" ratings when asked for how well we're doing but then our rates are consistently changing and climbing!!!

IP Address

172.71.119.66

User Agent

Mozilla/5.0 (iPhone; CPU iPhone OS 18_6_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Mobile/22G90

[FBAN/FBIOS;FBAV/526.0.0.61.97;FBBV/776821927;FBDV/iPhone17,2;FBMD/iPhone;FBSN/iOS;FBSV/18.6.1;FBSS/3;FBID/phone;FBLC/en_US;FBOP/5;FBRV/779892562;IABMV/1]

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, August 21, 2025 8:18 AM
To: Ellen Plendl
Subject: FW: TECO IS ROBBING US

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Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Amber Carter <noreply@flgov.com>
Sent: Tuesday, August 19, 2025 5:39 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: TECO IS ROBBING US

Submitted

Tue, 08/19/2025 - 17:38

Sender Information

Amber Carter
ambzcartz@gmail.com
8133803919

Subject

TECO IS ROBBING US

Message

Hello Governor, I am reaching out to you to please look into these charges Teco is charging EVERYONE. Being told your energy savings is great and having a close to \$350 power bill is insane. Please, please stop them from being able to continue this nonsense. Hard working citizens can barely even pay bills anymore at minimum wage. Thank you for listening

IP Address

172.70.54.110

User Agent

Mozilla/5.0 (iPhone; CPU iPhone OS 18_6_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Mobile/22G90

[FBAN/FBIOS;FBAV/503.0.0.56.104;FBBV/704769221;FBDV/iPhone15,4;FBMD/iPhone;FBSN/iOS;FBSV/18.6.1;FBSS/3;FBID/phone;FBLC/en_US;FBOP/5;FBRV/708854960;IABMV/1]

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