

Antonia Hover

From: John Plescow
Sent: Tuesday, August 26, 2025 9:14 AM
To: Consumer Correspondence
Cc: Jean Mclean-Sinatra
Subject: FW: protest
Attachments: Docket No. 20250011-El; Coming FPL Rate Hike

Please, add to docket 20250011.

From: Jean Mclean-Sinatra <jmcleans@psc.state.fl.us>
Sent: Tuesday, August 26, 2025 8:45 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: protest

John
Please forward to CLK 20250011

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us>
Sent: Tuesday, August 26, 2025 7:48 AM
To: Jean Mclean-Sinatra <jmcleans@psc.state.fl.us>
Subject: protest

Protest, please log in CATs and forward to John and request he forward to Clerk's office. 20250011; if you find that I have made a mistake please feel free to send to John and he will let me know of my errors. Thanks CGriffin-Greaux

Antonia Hover

From: William Spencer <williamspencer@211-broward.org>
Sent: Monday, August 25, 2025 5:30 PM
To: Consumer Contact
Subject: Docket No. 20250011-EI

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good afternoon,

I am writing to share my positive feedback regarding recent interactions with FPL. I live in Fort Lauderdale and have observed many improvements from the larger, replacement poles on the streets and even to my own home. FPL crews and contractors were working nearby on these improvements. I was impressed by their professionalism and courtesy as they made the street side improvements. I was also very happy with the direct customer service I received when updating wires and connections to my home. I needed timely assistance to coordinate with my general contractor and it was relatively easy to make the request. More importantly, FPL showed up when they said they would and did the minor work as promised. FPL is a very reliable partner for a homeowner like me. Thank you.

This does not surprise me given FPL's commitment to our region. I work for a local, non-profit organization and am always grateful to see the FPL logo and team members supporting so many worthwhile causes through sponsorship and volunteerism.

I think we tend to speak up and emphasize what "isn't working" or "could have gone better" so readily that I wanted to focus on what did work and is going well in this example. Thank you for this opportunity to do so. Sincerely, Will

Will Spencer
Chief Social Enterprise Officer
2 1 1 Broward
Direct/Mobile: 954-557-3912

2-1-1 Broward provides 24-hour comprehensive helpline and support services for individuals in our community seeking crisis intervention assistance and/or information and referrals to health and human services in Broward County. Dial **211** or **(954) 537-0211**.
[Help Starts Here.](#)

Antonia Hover

From: Steve Glover <glover.steve@yahoo.com>
Sent: Sunday, August 24, 2025 10:04 AM
To: Consumer Contact
Subject: Coming FPL Rate Hike

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

The Public Council Service Commission's 'opposition' is (my opinion) a PR tool which makes noise, but never wins a battle with the Energy Monopoly.

No elected politician...No FL Energy Commission/Committee Member...will lift a 'serious' finger to oppose an Energy rate hike. The R&D political parties are not about to allow their largest donor sources to be threatened. Bought and Sold...political Commissions and Committees operate for 'appearances' in such manipulated events.

Axiom: Energy Industries historically/strategically present 'outrageous' cost/rate hike proposals...then appear to battle it out with Public Council and Others...generating a lot of mis-information and politically charged dialogue...eventually...at great expense to both parties...claiming defeat, and 'settling' for the 'government-imposed' reduced rate hike (which is the mutually agreed increase they sought in the first place). Theatre.

FPL (just as the prior Gulf Power Co) already exists under a legislated allowance for the sale of kilowatts with a 'government guaranteed' Fixed Profit %:
Meaning, whenever they wish Profit Dollars to increase...the simple task of increasing overhead does the trick. Additionally, Tax Dollars/Govt.Subsidies, etc, etc, are readily available for Energy Industry Advances (land, technology, supportive legislation, etc). Cha-Ching. Nice gig for any business...but FPL is not a business. It is a government protected monopoly.

Feel free to shoot holes in my observations...

Steve Glover
Glover Advertising/Design
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