

Antonia Hover

From: John Plescow
Sent: Tuesday, August 26, 2025 3:08 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 211784

Please, add to docket 20240026.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Tuesday, August 26, 2025 2:09 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 211784

John, which protest is this?

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, August 23, 2025 7:43 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 211784

CUSTOMER INFORMATION

Name: Robert Bruce
Telephone: 8134315425
Email: bobbBruce33569@yahoo.com
Address: 9223 Sunnyside Drive Riverview FL 33569

BUSINESS INFORMATION

Business Account Name: Robert Bruce
Account Number: 211000546419
Address: 9223 Sunnyside Drive Riverview FL 33569

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company

Details:

I have seen a massive increase in electricity costs between 2024 and 2025. The increase in percentage is 30.3% in total. That is not supportable, not justified and not fair.

I understand that some of the increase is due to the large recovery efforts from 2024 storms and that these charges are temporary. I also understand that the charges for clean energy transition are good for the environment, but my main concern is the basic energy change on TECO's bill. This went up 27.2% on the first 1,000 kWh and 21.5% on the kWh above 1,000 kWh. Granted the Daily Basic Service Charge went down in my case from \$20.59 in my August 2024 invoice to \$12.47 in my August 2025 invoice, but this was more than offset by the increase in the Energy Charges. Those went from \$70.16 to \$89.24 for the first 1,000 kWh and from \$89.28 to \$115.52. On a per kWh basis the fees went from \$0.07016 to \$0.08924 (27.2%) for the first 1,000 kWh and from \$0.8168 to \$0.9924 on each kWh above 1000 kWh for the month. The "Energy Charge" is the largest portion of the total bill so the dramatic increases there have a profound effect on the total bill amount. The Fuel charges are a reasonable 5% and 6.8% on a per kWh basis. That is above the average inflation rate but probably out of the control of TECO in the short run. In the long run, I would expect Solar to eliminate or significantly reduce that amount since solar doesn't require "fuel".

As mentioned I can understand why the PSC would grant an increase in the Storm Surcharge. In fact, I applaud TECO for their response after the storms to restore power. I don't doubt that they spent incredible amounts of capital to make that restoration possible. Nor do I mind the Clean Energy Transition fees (which actually went down from 2024 to 2025). And as I mentioned, the fuel charges are understandable. I also do not object to the Storm Protection Charge as I understand that is a kind of insurance or preventative measures to reduce the impact of future storms. It seems like a reasonable measure to me to increase that. However, the huge increase in the "Energy Charge" is simply not justified. I would like to know how the Florida Public Service Commission could approve such an increase knowing the impact it would have on the citizens of Florida and customers of TECO. What justification did TECO offer?

I urge the Commission to force TECO to cut costs or reduce margins as the 30% overall cost increase is not something that can stand. At that rate the energy bill of Floridians in the TECO service area will double every 2.4 years. Which means that by 2027 my bill will have gone from \$285 per month to nearly \$600. Clearly this is not supportable in the long run.