

**Antonia Hover**

---

**From:** John Plescow  
**Sent:** Thursday, August 28, 2025 8:40 AM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: Concerns About Storm Surcharge Fairness

Please, add to docket 20240172.

---

**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact  
**Sent:** Wednesday, August 27, 2025 3:00 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** RE: Concerns About Storm Surcharge Fairness

John,  
Please forward to clerk's office. 20240172  
C'Griffin-Greaux

**From:** Laura Keighley <[misslaurakeighley@gmail.com](mailto:misslaurakeighley@gmail.com)>  
**Sent:** Wednesday, August 27, 2025 12:09 PM  
**To:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**Cc:** [commissioners@psc.state.fl.us](mailto:commissioners@psc.state.fl.us); [customerservice@tecoenergy.com](mailto:customerservice@tecoenergy.com)  
**Subject:** Concerns About Storm Surcharge Fairness

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To the Florida Public Service Commission,

I am writing as a customer of Teco to express concern about the recently implemented **storm surcharge of \$0.01995 per kWh** (effective March 2025 through August 2026).

While I understand that storm recovery costs must be covered and that the utility does not profit from this charge, I question the fairness of placing such a significant and ongoing financial burden directly on customers.

- **Double Charges:** Customers are already paying a **Storm Protection Charge** each month to help harden the grid against hurricanes. Now, in addition, we are required to pay a separate **Storm Surcharge** for recovery. This feels duplicative.
- **High Percentage of Bills:** For my household, the storm surcharge adds nearly **\$20–\$25 per month**, which is close to **10–12% of my total bill**. Combined with other fees and taxes, nearly half of my bill is no longer for electricity itself.
- **Lack of Transparency in Planning:** Utilities should maintain adequate reserves for storm recovery so customers aren't continually asked to cover unexpected expenses after the fact. The current structure shifts too much risk to consumers.

I respectfully request that the Commission re-evaluate whether both a **Storm Protection Charge** and a **Storm Surcharge** are necessary, and whether alternative funding mechanisms (such as spreading costs over longer periods, or utility reserve requirements) could reduce the immediate burden on customers.

Thank you for your attention to this matter. I look forward to your response and to greater transparency and fairness in how these charges are assessed.

Sincerely,  
Laura Keighley

7451 bonaventure drive, tampa, florida, 33607