

**Antonia Hover**

---

**From:** Ellen Plendl  
**Sent:** Thursday, August 28, 2025 12:38 PM  
**To:** Consumer Correspondence  
**Subject:** Docket Nos. 20240026 & 20240172  
**Attachments:** FW: Teco and the Water Dept

See attached customer correspondence for Docket Nos. 20240026 & 20240172.

**Antonia Hover**

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 28, 2025 10:37 AM  
**To:** Ellen Plendl  
**Subject:** FW: Teco and the Water Dept

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

**From:** Charlene Sustakoski <noreply@flgov.com>  
**Sent:** Wednesday, August 27, 2025 4:20 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Teco and the Water Dept

**Submitted**  
Wed, 08/27/2025 - 16:20

**Sender Information**  
Charlene Sustakoski  
[astec61@gmail.com](mailto:astec61@gmail.com)  
813-468-0468

**Subject**  
Teco and the Water Dept

**Message**

Dear Governor, I was hoping that Hillsborough County Teco Electric and the water dept could be investigated. The rates are too high and supposedly going up again. I feel like we are being price gouged and it seems like it is a way to take advantage of us. Thank you for all that you do and I wish there was another way for you to stay as our Governor. I have lived in Florida for 25 years and you truly have been the best Governor I have ever experienced. Thank you again!

**IP Address**  
172.70.83.160

**User Agent**

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/139.0.0.0  
Safari/537.36

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.