

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Monday, September 15, 2025 9:03 AM
To: 'Robin Eliot'
Cc: Consumer Contact
Subject: RE: Docket No. 20250023-WS

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

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From: Robin Eliot <robinjceliot@protonmail.com>
Sent: Sunday, September 14, 2025 9:57 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250023-WS

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Dear Commissioners,

I am writing as an Grenelefe resident to express my opposition to the proposed water and wastewater rate increases in Docket No. 20250023-WS.

Under Section 367.081(1), Florida Statutes, rates must be be “fair, just, and reasonable” to both customers and the utility. Rates must balance the utility’s right to recover prudent costs with customers’ right to affordable and essential service.

The proposed bills — rising from roughly \$30/month to over \$300/month — are very clearly not “fair, just, and reasonable” and would violate my and my neighbors right to affordable service. I am a teacher, and, like most Grenelefe residents, I have a modest middle class income. I simply cannot afford to pay \$300/m for water.

I understand Grenelefe faces infrastructure challenges and environmental compliance obligations. However, the proposed approach unfairly shifts nearly all financial burden onto existing customers. Under Florida law, the Commission has the power to pursue a more reasonable and legally sound solution. You may require that new development and future growth pay their proportionate share of capacity costs through plant capacity charges

(see §367.081(2)(a), Fla. Stat.), rather than burdening current ratepayers. You may also require that Grenelefe Utility spread recovery of major capital improvements over a longer time horizon, instead of imposing immediate and unaffordable increases, and that they consider whether grant funding, low-interest loans, or state/federal assistance are available before approving extreme increases.

I ask the Commission to:

1. Reject the proposed rate structure as filed.
2. Require Grenelefe to resubmit a plan that phases in increases gradually and equitably.
3. Ensure that developers and new connections bear appropriate responsibility for growth-related costs, consistent with Commission precedent and statutory authority.

The current proposal would devastate residents, especially seniors and families on fixed incomes. I ask that you uphold your responsibility under Florida law to ensure rates remain fair, just, and reasonable.

Thank you for considering my comments and for protecting the public interest in this matter.

Sincerely,

Robin Eliot
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