

**Nickalus Holmes**

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**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Monday, September 15, 2025 9:07 AM  
**To:** 'Lindsaia Johansmeyer'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20250023-WS, NC Real Estate Projects, LLC d/b/a Grenelefe Utilities

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

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-----Original Message-----

From: Lindsaia Johansmeyer <lindsaiamichelle@gmail.com>  
Sent: Sunday, September 14, 2025 7:43 PM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Docket No. 20250023-WS, NC Real Estate Projects, LLC d/b/a Grenelefe Utilities

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To whom it may concern,

Getting notified that our water bill rates for Grenelefe could go up 5x is truly terrifying. Water is essential for life. If this rate increase is approved we will be in a situation where we can not afford an element that is required in order to survive.

I work in the natural resources field where our mission is to preserve and restore natural environments for our wildlife corridors, water quality, and the ecosystem.

To see what the current owner has done to our area is gut wrenching. Fields with plants and wildlife have been bulldozed over and sold to outside home developers. Buildings were tore down for this "grand expansion" and because of poor planning we are left with giant piles of trash making it look like a solid waste station. I fear that since we are now in hurricane season, this mess is a potential debris hazard for those that live nearby. Public heath is also a concern as this area is the perfect place as a mosquito breeding habitat.

Coming home with small children after a long day of work getting ready to cook dinner, get a shower, flush toilets, or wash our hands and the water is out is so frustrating. No notification, no warning, no idea when it will be back on, and

no idea how long we will be under a boil water notice before we can even properly use it. The lack of communication, empathy, or concern speaks volumes. When their chlorinator had issues, we were never notified until after the repair was made, and they were letting us know that we had to run our water for 30 minutes to flush the system since residents we're complaining of high chlorine smell and taste in their water. Did they not think to let anyone know, or even care? Mind you we still have to pay for this 30 minute flush in our water bills. What's even worse is my 5 year old child complaining how terrible the water smelled when he brushed his teeth, and having the thought of the potential that we drank unregulated chlorine in our water or had it on our skin all day is concerning.

These issues affect our health and quality of life. This is one of many issues we have had. Health risk after health risk.

We were here before Grenelfe was bought by Mr. House, and we will be here after he sells it all off to developers. He did not do his due-diligence when he thought this would be an easy flip for profit, and now he is putting it on the current homeowners to fix what he acquired.

Please reconsider the idea of adding these fees to current homeowners and instead put it on the developers. Make them pay impact fees. If they are, where is that money going? Impact fees are supposed to go into the infrastructure and services that support new growth and development, so why not use that money to fix the water and wastewater system. Why are current homeowners reaping the consequences for their profit. The water structure that is currently in place worked for the current houses that were already here. We should not have to pay to fix a problem they created to fill their pockets.

My family is not opposed to the growth, it has happened all around us, unfortunately. But please limit our rates where they are affordable so that we can have water in order to survive.

Thank you for your time and consideration. You are in a role to make a difference, so please help us in a time of need!

Sincerely,  
The Johansmeyer family.