

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Monday, September 15, 2025 9:07 AM
To: 'Dan McClain'
Cc: Consumer Contact
Subject: RE: 20250023-WS

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: Dan McClain <dmcclain003@gmail.com>
Sent: Sunday, September 14, 2025 5:35 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: 20250023-WS

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Hello I'm am a resident of Country Homes. I'm am a new customer who just recently built a new home here in Country Homes. Since moving here we have experienced water breaks, low pressure every week. Looking at the rate hike I strongly feel that these rates are insanely over the top. Looking at smaller city's here in Polk County the rates don't even come close. During the process of building my home I was held up 6 months fighting with Greenleaf Utilities over a well that was install. They wanted me to cap it because they assumed I was going to selling water. This looks like they still want to stick it to me. So with this new development that has taken place here in Greenleaf are we again being burden to pay for their construction projects. I just don't see the justification or is this a card game to see how high they can push the envelope to settle for a rate still that unbearable for these residents. Please don't allow them to access these rate to pay for meters that they want to use for their new construction. The City of Davenport rates are not this high. Did they do their homework to see what the surrounding city's accessed their customers for water and sewer. I really don't think so. We suppose to trust our utility provider, looking at the rates would you.
I want to thank you for your time in listening to the customers of Country homes.

Again who can we trust to protect us against Utility providers who only see a dollar. Raise the rates and then sell to the highest bidder.

from my iPhone