

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Monday, September 15, 2025 8:48 AM
To: 'gmrzhughes@comcast.net'
Cc: Consumer Contact
Subject: RE: Sewer and water rates

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: gmrzhughes@comcast.net <gmrzhughes@comcast.net>
Sent: Friday, September 12, 2025 9:12 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Sewer and water rates

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I'm a homeowner in Grenelefe. Why hasn't this been fixed . Is it because of Scott House. You people take and take. We contstane have to boil water , or the water is being tested. Ever since they started construction there have been many upsets. Water shut off for hours and hours. We all know the house are 40 pulse years old. However the pipes are starting to collapse it's like the domino effect. So how can you raise or should I say gauge the amour you want to increase. Or is this Scott House doing this.we have a lot of retired people we are all on budgets. Why is it every few months you people are changing again . There is no consistency. And know one cares. Especially the way food, gas, has gone through the roof. Someone needs to stop all this crap. Stop taking from us all. We have a great community.

concerned homeowner