

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Monday, September 15, 2025 8:45 AM
To: 'Ashley Swanson'
Cc: Consumer Contact
Subject: RE: Grenelefe Water Utility Docket #20250023

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: Ashley Swanson <ashley.jubilee@gmail.com>
Sent: Friday, September 12, 2025 7:21 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Grenelefe Water Utility Docket #20250023

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

To whom it may concern,

I am writing in concern to the proposed rate hike for Grenelefe water utility. My husband and I are owners in the Club Estates section. It's our first home and we bought there because it was one of the most affordable options for our budget. But with the proposed of hikes from the PSC, we could afford to live here, but we know we could never sell. Because who would want to buy a home where the utilities are so high?

Scott House had made an agreeable with the county to pay the cost of the repairs upfront, and the money would be paid back by the connection fees and CDD of the new developments he currently has in progress and in the future. This would alleviate cost from the current homeowners who paid those connection fees when they purchased their homes. We would like to ask you to honor the agreement House made with the county. Put the money back where it belongs - on the person who said we wouldn't need to pay for upgrades, and that our current system could handle all of the new homes. It's not fair to us, the homeowners, to pay for his mistakes, or the mess that Westgate left us in when he purchased Grenelefe in 2022. Because this hike is not just an increase - it's financially insanity. Thank you very much for your consideration in this matter.

Sincerely,
Ashley Swanson Sent from my iPhone