

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Monday, September 15, 2025 8:50 AM
To: 'Susan McGraw'
Cc: Consumer Contact
Subject: RE: Grenelefe water

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Susan McGraw <susanmcgraw68@gmail.com>
Sent: Saturday, September 13, 2025 10:23 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Grenelefe water

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Docket no. 20250023-ws

I have read the info on the water plant update costs. I realize it must come from the users because of the way Florida has it set up. But i am requesting that someone look into spreading the cost for a longer loan length so the payments are smaller. Many of us are retired and have no source of income to absorb this large hike in a monthly bill. People will choose between food, meds, and utilities to keep their home. Mr House was not truthful in his statements in order to get the permission to build and has caused this mess. And the rules and laws protect him from repairing the damage he has caused.

Susan McGraw. 136 stratford ct club estates. grenelefe