

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Monday, September 15, 2025 9:08 AM
To: 'Donna Lewis'
Cc: Consumer Contact
Subject: RE: Docket No. 20250023-WS, NC Real Estate Projects, LLC d/b/a Grenelefe Utilities

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Donna Lewis <dmlbda99@gmail.com>
Sent: Sunday, September 14, 2025 9:56 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250023-WS, NC Real Estate Projects, LLC d/b/a Grenelefe Utilities

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Subject: Opposition to Unreasonable Grenelefe Utility Rate Increases

Dear Commissioners,

I am writing to express my deep concern and opposition to the proposed wastewater rate increases under PSC Docket No. 20250023-WS, which would impose unbearable financial burdens on longstanding Grenelefe residents.

According to the Commission's own staff materials, the typical residential wastewater bill for 8,000 gallons would soar from \$33.42 to \$424.26 per month—an increase of more than twelve times the current cost. These hikes are being justified as necessary to fund wastewater treatment plant upgrades. Yet there is no agreement in the PSC docket record requiring the developer of the project to cover those costs. Instead, the responsibility is being shifted onto existing homeowners who neither asked for nor benefit from this new development.

The reality is that this development is overloading infrastructure that is already inadequate:

- Water & Wastewater: The Grenelefe system was not designed to absorb hundreds of additional homes and has operated well under the level of adequacy for many years with numerous days without water due to main breaks. Forcing legacy residents to subsidize expansion for new construction is neither fair nor equitable.
- Roads & Traffic: The surrounding roadways are already strained. Adding hundreds of new homes will only worsen congestion and safety concerns.
- Schools: Local schools are nearing capacity. Further residential growth will create overcrowding and stretch limited resources even thinner.
- Wildlife & Agriculture: The new development has destroyed natural habitats and farmland, erasing the rural character and ambiance of the area and displacing local wildlife.

This is growth that residents never asked for, and it should not come at our expense. The principle of “growth pays for itself” must be upheld. Developers who profit from new construction should bear the costs of upgrading utilities and infrastructure along with the new residents occupying those new homes-not the families who have called Grenelefe home for decades.

I respectfully urge the Commission to stand with the residents of Grenelefe by opposing these unjust rate hikes and by demanding that any required system improvements be funded by the developer and the new home owners within that development, not existing Grenelefe homeowners.

Thank you for your attention to this urgent matter.

Sincerely,

Donna Lewis

Grenelefe Club Estates Home Owner