

**Antonia Hover**

---

**From:** Shonna McCray  
**Sent:** Monday, September 15, 2025 12:32 PM  
**To:** Consumer Correspondence  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 212229

Good afternoon,

Please add to Docket 20240173.

Thanks,  
Shonna

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Thursday, September 11, 2025 12:08 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 212229

**CUSTOMER INFORMATION**

Name: WILFREDO HERNANDEZ  
Telephone: 4073613748  
Email: zoologist-disk-shy@duck.com  
Address: 1237 WATER WILLOW DRIVE GROVELAND FL 37436

**BUSINESS INFORMATION**

Business Account Name: WILFREDO HERNANDEZ Account Number: 910076414634  
Address: 1237 WATER WILLOW DRIVE GROVELAND FL 37436

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy  
Details:  
PRICE HIKE CONTROL