# **Nickalus Holmes**

From: Nickalus Holmes on behalf of Records Clerk
Sent: Tuesday, September 16, 2025 8:14 AM

To: 'LIN WAGS'

**Cc:** Consumer Contact

Subject: RE: 20250023. 8 Robyn Lane 33844. Padilla, Lynn

## **Good Morning**

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: LIN WAGS <lovepurple07@gmail.com>
Sent: Monday, September 15, 2025 6:16 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>

Subject: 20250023. 8 Robyn Lane 33844. Padilla, Lynn

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I am a single woman as a retiree living on a very tight budget Increasing the water would be insane for many of us. Especially thethe system now presently breaks down weekly Uncertified unlicensed people are doing half-ass repairs. You have no idea what this community has gone through since this ownership

# 9:29





+1 (844) 425-

Text Message Monday 10:5

GL BOIL WATER NOTICE BEEN LIFTED. WATER I SAFE TO CONSUME. STOP to be deleted fro





21h Like Reply

2 💿

View 1 reply...



### Yassi Edelkopf

The record speaks for itself.

- · In 2022, Scott House swore in an affidavit to the PSC that he (and his entities) would cover any capital or operating needs of Grenelefe Utility. That promise is what helped him secure ownership of the utility.
- · In 2023-24, his team told Polk County there was "plenty of capacity" to serve new homes -- a key claim in getting development approvals.
- · Now in 2025, PSC staff are recommending nearly \$20 million in costs be shifted onto us, the existing residents, exploding our bills from -\$50 to over \$500 a month.... See more

15h Like Reply

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#### Doug Braverman

Hive in Grenelefe. This is criminal. It's going to plunge our property values and make our condos unsellable. Our HOA fees are already ludicrously expensive.

23h Like Reply

8 🙆

Comment as Lancelot Lo... (R) (III)









#### Grenelefe Community News 1d - 🕙



# Amy Radiyov

Didn't house say the NEW owners who buy the new homes would pay this????

22h Like Reply

10

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#### Rick Bates

i absolutely knew they had a plan!! They are hell bent on getting we owners out of here as cheaply as possible. I sure hope I'm wrong but, from the begining, it didn't make sense to develop a golf course amongst these buildings! I believe they're going to eventually raze these condos and build homes. They're going to mismanage this place, maximizing their profits, pissing people off, until the surrounding properties are developed; at which time they'll knock these down and build more homes!! Even if I'm incorrect, it doesn't justify the complete mismanagement of this place. Most staff are extremely unprofessional, they don't answer their phones (including emergency personnel), and they offer no assistance what so ever! I'm not sure what those girls get paid for!! I miss Penny desperately....

What they are doing is a sin...they've completely ruined a once beautiful place to reside.

13h Like Reply

10



Comment as Lancelot Lo... 😝 🕮 😉









# Grenelefe Community News



The rate hike was requested by the Utility company - in other words - Scott House!: NC Real Estate Projects, LLC d/b/a Grenelefe Utility ("Grenelefe" or "Utility" or "Applicant") is filing this Application for a Staff Assisted Rate Case in order to obtain the needed increases in water and wastewater rates for the systems which it operates in Polk County, Florida.

21h Like Reply



View 1 reply...



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- · Now in 2025, PSC staff are recommending nearly \$20 million in costs. be shifted onto us, the existing residents, exploding our bills from ~\$50 to over \$500 a month.... See more
- Comment as Lancelot Lo... (R) (III)







Sent from my iPhone