

Hiep Nguyen

From: Hiep Nguyen on behalf of Records Clerk
Sent: Tuesday, September 16, 2025 9:43 AM
To: 'Suzanne Coady'
Subject: RE: Reject the FPL proposed settlement Docket #20250011

Good morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250011-EI, and forwarding them to the Office of Consumer Assistance.

Thank you,

Hiep Nguyen

Commission Deputy Clerk II
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6770

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From: advocacy-contact@mg.gospringboard.io <advocacy-contact@mg.gospringboard.io>
Sent: Tuesday, September 16, 2025 9:34 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Reject the FPL proposed settlement Docket #20250011

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Dear Florida Public Service Commissioners,

I am a residential customer of Florida Power & Light (FPL) and a member of AARP, and I oppose FPL's attempts to raise its rates even higher than they already are. I opposed the increases FPL proposed in February, and I oppose the nearly identical increases FPL has now put forward with its corporate partners in a so-called "Settlement" negotiated in secret. These rates remain excessive and unfair to residential customers.

FPL's claim that this "Settlement" represents residential customers like me and my family is false. No one from FPL ever consulted us, asked for our input, or received our consent to speak on our behalf. Instead, FPL chose to ignore the voices of ordinary Floridians who have already expressed strong opposition to these increases.

My family and I call on the Public Service Commission to reject these secret deals cut with large industrial and commercial interests and to hold FPL accountable.

Enough is enough — protect residential customers from corporate greed and unjustified rate hikes.

I would also like to include that as a senior (75) with a heart condition, my power was turned off because I could not pay. There was NO way to contact them. Human interaction is all but impossible. Put humans back so there is a way for FPL to be transparent with their so called concern.

Thank you for your time and consideration.

Sincerely,

Suzanne Coady
16 Barkwood Lane
Palm Coast FL, 32137-8834
sue32633@yahoo.com