

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: September 16, 2025

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Segundo Sanchez, Engineering Specialist II, Division of Engineering *SS LK*

RE: Docket No. 20240126-WU - Application for grandfather certificate to operate water utility in Citrus County, by Cinnamon Ridge Utilities, Inc.

Please place the attached emails in Docket No. 20240126-WU.

SS:da

Attachments

From: [Paula Paxton](#)
To: [Segundo Sanchez](#)
Subject: CINNAMON RIDGE UTILITIES
Date: Tuesday, August 5, 2025 3:15:27 PM

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Sirs

Due to a medical issue I have been out of commission and will not return to office till first of September .

I would like to ask for more time to put this "Territory "puzzle together and title issue deficiency sorted out

I truly appreciate your understanding and patience in this matter . I am totally frustrated with myself for not having a better handle on this scenario by now

I have reached out to Florida Rural Water

for some clarity regarding the legal description needed , hopefully I can resolve this soon

Thanking you

Paula Paxton

Cinnamon Ridge Utilities

From: [Paula Paxton](#)
To: [Segundo Sanchez](#)
Cc: [Cinnamon Ridge Utilities, Inc.](#); [Marissa Ramos](#)
Subject: Re: Docket No. 20240126-WU (Cinnamon Ridge Utilities Grandfather Certificate) Staff Meeting
Date: Thursday, August 7, 2025 2:39:14 PM

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Mr Segundo

I received your email and Wednesday the 13 th would be great for a phone conference

I would like to update you on two topics since my last email

1)

I had reached out to Florida Rural Water Association about CRU territory map hoping they could help with the legal description

I had not heard any thing more from FRWA checking their files .so I called again

I was told Mr Moore was not available .

I called back this morning ... to find out he is no longer employed by FRWA

I have asked for the new /interim personnel to please contact me

2)

I understand that the title work should be available on Monday

Thanking you
Paula Paxton

On Wed, Aug 6, 2025 at 3:31 PM Segundo Sanchez <SSanchez@psc.state.fl.us> wrote:

Good afternoon,

Staff would like to schedule a time to discuss the Utility's pending grandfather certificate application in Docket No. 20240126-WU. Would a phone call next week on either Wednesday (8/13/2025) or Thursday (8/14/2025) at 2:00 PM be possible? If not, please let

me know a date and time that you are available to discuss with staff.

Thanks,

Segundo Sanchez

Engineering Specialist II

Division of Engineering

(850) 413-6226

From: [Segundo Sanchez](#)
To: ["Paula Paxton"; Cinnamon Ridge Utilities, Inc.](#)
Cc: [Phillip Ellis](#)
Subject: Cinnamon Ridge Conference Call Follow-up
Date: Wednesday, August 27, 2025 4:46:02 PM

Good afternoon,

This email is to follow up on the phone conference call staff had with Ms. Paula Paxton on August 13, 2025. We were informed during this call that staff would be provided some form of update regarding progress towards curing the remaining deficiencies in Cinnamon Ridge Utilities' grandfather certificate application sometime within the last week. As of today, I don't believe anything has been filed or received by staff.

Is there any update that can be provided by Cinnamon Ridge at this point in time?

If you have any questions, please feel free to contact me (SSanchez@psc.state.fl.us or 850-413-6226) or Phillip Ellis (PELLis@psc.state.fl.us or 850-413-6626) at your convenience.

Thanks,

Segundo Sanchez
Engineering Specialist II
Division of Engineering
(850) 413-6226

From: [Segundo Sanchez](#)
To: ["Paula Paxton"; Cinnamon Ridge Utilities, Inc.](#)
Cc: [Phillip Ellis](#)
Subject: RE: Cinnamon Ridge Utilities/update
Date: Friday, September 12, 2025 10:49:27 AM

Good morning,

Following up on our prior email on September 5 and the August 13 meeting, staff understands that you have contacted the Florida Rural Water Association for assistance in solving the legal description deficiency. Is there any update on this issue that can be provided by Cinnamon Ridge at this point in time?

Also, is there any update that can be provided as to the status of resolving the Utility's land rights deficiency? If the processing of the Utility's Quit Claim Deed, as seen in the email received on August 13, 2025, is complete at this time, please file a copy of this document with the Clerk's Office for review.

Documents can be filed via the Commission's website at www.floridapsc.com by selecting the Clerk's Office tab, Electronic Filing Web Form, and completing the form to enter documents in Docket No. 20240126-WU.

If possible, please provide a response to this email by close of business on **Wednesday, September 17, 2025**.

If you have any questions, please feel free to contact me (SSanchez@psc.state.fl.us or 850-413-6226) or Phillip Ellis (PEllis@psc.state.fl.us or 850-413-6626) at your convenience.

Thanks,

Segundo Sanchez
Engineering Specialist II
Division of Engineering
(850) 413-6226

From: Paula Paxton <dinguspaxton@gmail.com>
Sent: Friday, September 5, 2025 4:57 PM
To: Segundo Sanchez <SSanchez@psc.state.fl.us>
Subject: Cinnamon Ridge Utilities/update

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Mr Sanchez
I have spoken with KC Bell from Florida Rural Water association about their GIS mapping department, if they could help me with my quest of legal description of the CRU territory

She said she liked a good challenge and said she would try to get back to me later on next week

Fingers crossed

Paula Paxton
Cinnamon Ridge Utilities

From: [Paula Paxton](#)
To: [Segundo Sanchez](#)
Subject: Cinnamon Ridge Utilities recorded deed
Date: Friday, September 12, 2025 12:41:03 PM
Attachments: [20250814140106270.pdf](#)

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Mr Sanchez

I will get this document from September 2 email to the Clerk s office with the link you have provided .I will check with Ms Bell on any information they might have found for me
I have just run across a document you may (or not have) have , that may be of intrest
so I will forward it just for good luck

Thanking you
Paula Paxton