

**Nickalus Holmes**

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**From:** Nickalus Holmes on behalf of Records Clerk  
**Sent:** Wednesday, September 17, 2025 8:23 AM  
**To:** 'Duy Lam'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20250023-WS

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,  
Nick Holmes  
Commission Deputy Clerk II  
Office of Commission Clerk  
Florida Public Service Commission  
850-413-6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** Duy Lam <duyhanus2002@yahoo.com>  
**Sent:** Tuesday, September 16, 2025 5:00 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No. 20250023-WS

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Dear Commissioners,

My name is Duy Lam, and this letter is to express my concerns as well as opposition to the proposed water-sewer rate increases in Docket No. 20250023-WS.

We're retirees and residing at 214 Fairway Drive, Haines City, FL. The proposed bill would rise approximately ten times of our current monthly water bill. Such increased rate would have caused very difficult for people living on a fixed income like us.

We respectfully ask you to consider our concerns and reject the rate hike as filed and request Grenelefe submitting a better, more feasible plan for all of us.

Thank you for your consideration.

Sincerely,

Duy and Han Lam  
214 Fairway Drive  
Haines City, FL 33844