

Tristan Davis

From: John Plescow
Sent: Friday, October 10, 2025 11:50 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 212729

Please, add to docket 20250011.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Friday, October 10, 2025 11:41 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Improper Billing TRACKING NUMBER: 212729

John,
Please forward to clerk's office. 20250011 C'Griffin-Greaux

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, October 8, 2025 3:58 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 212729

CUSTOMER INFORMATION

Name: Sheri Cardona
Telephone: 4074844666
Email: Sheriangel@me.com
Address: 1979 Sanderlin Point Loop Apopka FL 32703

BUSINESS INFORMATION

Business Account Name: Angel Cardona
Account Number: 910073138863
Address: 1979 Sanderlin Point Loop Apopka FL 32703

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

My power bill has gone from \$150 to \$590 in a span of 8 years in an "energy efficient home" built by Ryan Homes. These prices are outrageous and an extreme stress on our budget. This needs to be addressed! Families cannot afford these absurd price hikes.

PSC was contacted previously