

**Tristan Davis**

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**From:** Ellen Plendl  
**Sent:** Friday, October 17, 2025 3:42 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No 20250011  
**Attachments:** FW: Complaint about FPL Rising cost in Florida and privacy concerns.

See attached customer correspondence for Docket 20250011.

## Tristan Davis

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Friday, October 17, 2025 3:34 PM  
**To:** Ellen Plendl  
**Subject:** FW: Complaint about FPL Rising cost in Florida and privacy concerns.

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

**From:** Arleen Malcolm <noreply@flgov.com>  
**Sent:** Friday, October 17, 2025 3:07 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Complaint about FPL Rising cost in Florida and privacy concerns.

### Submitted

Fri, 10/17/2025 - 15:07

### Sender Information

Arleen Malcolm  
[malcolmarleen@gmail.com](mailto:malcolmarleen@gmail.com)  
3053359429

### Subject

Complaint about FPL Rising cost in Florida and privacy concerns.

### Message

Hello Governor, my name is Arleen, and I am a resident of Miami-Dade County, Florida, for over 40 years. I am writing to express my concerns about the increasing electricity bills and the rising cost of energy. My bill has skyrocketed, and I believe that FPL needs to be investigated for these recent. Additionally, I am concerned about the proliferation of cameras in our community. The lack of privacy is a major issue, as these cameras monitor every aspect of our lives.

### IP Address

172.70.176.43

**User Agent.**

Mozilla/5.0 (iPhone; CPU iPhone OS 18\_7\_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/18.7 Mobile/15E148 Safari/604.1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.