

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Monday, October 20, 2025 8:08 AM
To: 'Lindsaia Johansmeyer'
Cc: Consumer Contact
Subject: RE: Grenelefe Utility Response to Docket #20250023-WS

Good Morning

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you,
Nick Holmes
Commission Deputy Clerk II
Office of Commission Clerk
Florida Public Service Commission
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Lindsaia Johansmeyer <lindsaiamichelle@gmail.com>
Sent: Sunday, October 19, 2025 6:05 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Fwd: Grenelefe Utility Response to Docket #20250023-WS

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good evening,
Please include my response to NC Real Estate Projects, LLC in the report to the board to read and consider before voting.

Thank you for your assistance!

-Lindsaia Johansmeyer

Sent from my iPhone

Begin forwarded message:

From: Lindsaia Johansmeyer <lindsaiamichelle@gmail.com>
Date: October 19, 2025 at 9:10:10 AM EDT
To: Jason Cox <jason@roninassets.com>
Cc: PSCREPLY@psc.state.fl.us
Subject: Re: Grenelefe Utility Response to Docket #20250023-WS

Good morning,

Your letter tells us nothing we don't already know. Please come up with a better plan to pay for your current and future debt. Due to poor planning and allocation of funds, it should not be the responsibility of current users to pay for these unreasonable costs. As the private owner, you have the responsibility to figure out a better plan. Work with the county and state for assistance, look into getting a bond.

Over these past several years we have been tossed around into various hands with a messy water system. We have continued to be patient through broken water lines, poor communication, inaccurate billing, and continuous raise of rates, but this has to stop. You have done nothing to help us, except for destroying the property all around us, and providing little to no maintenance to your property that we have to look at and live with. Overgrown abandoned golf courses, a landfill you created, cut off water without notices, days with boil water notices, potholes everywhere, and now raising our water bills to become unaffordable. It is not our problem that you bought an investment property that was a mess and the market has turned -not in your favor. You proposed this grand master plan for Grenelefe to get the neighbors on board and now you're dumping it into their laps to pay for. We don't have the extra money to pour into designing, engineering, permitting, and construction of a new plant. That's your responsibility as the owner. We don't come to you and ask you to pay for our bills, don't come to us to pay for yours.

-Lindsaia Johansmeyer

Sent from my iPhone

On Oct 17, 2025, at 3:04 PM, Jason Cox <jason@roninassets.com> wrote:

Docket #20250023-WS

Commentor:

The Utility has reviewed your comments and to address the items addressed, the attached response was prepared. This response addresses the concerns expressed and explains the Utility's goals for the renovation of the Utility.

Thank you for taking the time to voice your concerns to the FL Public Service Commission.

Respectfully,

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Jason Cox, MBA, MRED
Controller
NC Real Estate Projects, LLC

jason@roninassets.com

<Oct 15 2025 FLPSC Copy for Docket #20250023-WS.pdf>