

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: 10/30/2025

TO: Office of Commission Clerk

FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach

RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20240172.

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2025 OCT 30 PM 3:04
COMMISSION
CLERK



**Conrad E. Rivers Jr
Mary Lyons Rivers**

914 Lake Brooker Ct.
Lutz, FL 33548
813-390-6001
criversjr@verizon.net
mrivers813@verizon.net

October 1, 2025

Dear Commissioners:

What can be done to lower our electric bills here in Florida? Our electric provider is Teco. We have seen our electric bills increase this summer. Our average bill is now \$350 a month. Last year it was under \$300 a month. Being retired is making it a little tougher making these types of payments each month. I realize the hurricanes last year put a strain on the electric company's infrastructure but increases over 30% is a little over the top wouldn't you agree. Any assistance in helping keeping these electric bills a little lower would much be appreciated.

Thanks for listening.

Sincerely

Conrad Rivers Jr.

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FLORIDA PUBLIC SERVICE
COMMISSION CONSUMER ASSISTANCE

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FLORIDA PUBLIC SERVICE
COMMISSION CONSUMER ASSISTANCE

Conrad & Mary Rivers
914 Lake Brooker Court
Lutz, FL 33548

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Florida Public Service Commission
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Tallahassee, FL 32399-0850

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DISTRIBUTION CENTER

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