

**From:** Tristan Davis on behalf of Records Clerk  
**Sent:** Monday, December 29, 2025 11:41 AM  
**To:** 'Jesenia Martinez'  
**Cc:** Consumer Contact  
**Subject:** RE: GRENELEFE UTILITY - DOCKET # 20250023

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you!

**Tristan Davis**  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6121

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**From:** Jesenia Martinez <jmar2501@yahoo.com>  
**Sent:** Monday, December 29, 2025 11:40 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** GRENELEFE UTILITY - DOCKET # 20250023

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Hello,

I want to go on file again and state that at the beginning of December 2025, we had a main water break that disrupted our water usage all day. After that water eventually came back the water pressure has been terrible; it never came back to full power. The water also has a strong odor. I have not been able to use the faucet water to wash my face or brush my teeth because it smells terrible. I have been resorting to using bottled water, which is an extra incurred cost because the water quality sucks.

If I would have known that I would be dealing with such a terrible water utility company for my home, I would have never purchased this home a year ago.

They really need to consider selling the Utility to a better-qualified company.

Thank you.  
Jesenia & Hotoniel Martinez.  
26 Bow Ct,

Haines City, FL 33844