

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, December 29, 2025 11:41 AM
To: 'Jesenia Martinez'
Cc: Consumer Contact
Subject: RE: GRENELEFE UTILITY - DOCKET # 20250023

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Jesenia Martinez <jmar2501@yahoo.com>
Sent: Monday, December 29, 2025 11:40 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: GRENELEFE UTILITY - DOCKET # 20250023

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Hello,

I want to go on file again and state that at the beginning of December 2025, we had a main water break that disrupted our water usage all day. After that water eventually came back the water pressure has been terrible; it never came back to full power. The water also has a strong odor. I have not been able to use the faucet water to wash my face or brush my teeth because it smells terrible. I have been resorting to using bottled water, which is an extra incurred cost because the water quality sucks.

If i would have known that I would be dealing with such a terrible water utility company for my home, I would have never purchased this home a year ago.

They really need to consider selling the Utility to a better-qualified company.

Thank you.
Jesenia & Hotoniel Martinez.
26 Bow Ct,

Haines City, FL 33844