

**From:** Tristan Davis on behalf of Records Clerk  
**Sent:** Tuesday, December 30, 2025 8:06 AM  
**To:** 'Valerie Neal'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket number 20250023

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250023, and forwarding them to the Office of Consumer Assistance.

Thank you!

**Tristan Davis**  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6121

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** Valerie Neal <bobvaln@yahoo.com>  
**Sent:** Monday, December 29, 2025 8:23 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket number 20250023

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Hello,

I am writing once again to advise my opinion concerning the proposal for Grenelefe Water Utilities and wastewater rate to be increase. It is an unjust gesture to place this burden on the Arrowhead Lakes Residents to accommodate the additional 425 homes. We suffer enough with low water pressure, constant water breaks, boil water notices etc. This burden should not be placed on us. The builder stated that he would be responsible for the cost of the upgrade since he's the one that profit from the 425 homes. This cost will bring a tremendous hardship on my family.