

From: John Pescow
Sent: Wednesday, January 7, 2026 11:56 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 213992

Please, add to docket 20250137.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Wednesday, January 07, 2026 11:17 AM
To: John Pescow <JPescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 213992

Please forward to clerk's office. 20250137

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Monday, January 5, 2026 9:02 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 213992

CUSTOMER INFORMATION

Name: Eric Thomas
Telephone: 6788525868
Email: ethomas923@gmail.com
Address: 2900 Deerberry Lane Clermont FL 34714

BUSINESS INFORMATION

Business Account Name: Eric Thomas
Account Number:
Address: 2900 Deerberry Lane Clermont FL 34714

Water County Selected: Lake

COMPLAINT INFORMATION

Complaint: Other Complaints against Sunshine Water Services Company d/b/a Sunshine Wat

Details:

Docket No. 20250137-SU

Within the last year, Sunshine Water requested a rate increase which was not only approved, but approved at a % rate increase above what was requested. Within the same calendar year, now, they are requesting another rate increase? With the exception maybe of only Gibson Place, Sunshine's wastewater rates are already the most expensive in Lake County. I believe Southlake Utilities services some nearby neighborhoods, and their base charge for wastewater is 40% of Sunshine's, and their per gallon wastewater charge is 25% of Sunshine's... Why such a big discrepancy, I wonder... You need to deny this rate increase, and look into how Sunshine is spending this money.