

From: John Pescow
Sent: Wednesday, February 4, 2026 9:41 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Delay in Service TRACKING NUMBER: 214297

Please, add to docket 20240172.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Monday, January 26, 2026 4:25 PM
To: John Pescow <JPescow@PSC.STATE.FL.US>
Subject: FW: E-Form Delay in Service TRACKING NUMBER: 214297

Please forward to clerks
20240172

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, January 21, 2026 2:42 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Delay in Service TRACKING NUMBER: 214297

CUSTOMER INFORMATION

Name: Sarah Phillips
Telephone: 8135621709
Email:
Address: 1009 Peachwood Dr Brandon FL 33510

BUSINESS INFORMATION

Business Account Name: Sarah Phillips
Account Number: 211032556634
Address: 1009 Peachwood Dr Brandon FL 33510

COMPLAINT INFORMATION

Complaint: Delay in Service against Tampa Electric Company

Details:

Price keeps getting higher and I'm struggling to pay. I have applied for Crisis and was approved for award amount and nothing. I believe this is price gouging and there is no relief. I got the letter and it's not being fair. I'm trying to get caught up and they keep raising the price. I can't live like this. I have children living with me