

From: John Plescow
Sent: Wednesday, February 4, 2026 9:45 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 214373

Please, add to docket 20240173.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Monday, January 26, 2026 4:16 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 214373

20240173 please forward to clerks

-----Original Message-----

From: John Plescow <JPlescow@PSC.STATE.FL.US>
Sent: Monday, January 26, 2026 3:57 PM
To: Consina Griffin-Greaux <CGriffin@psc.state.fl.us>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 214373

It is a protest of the docket.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Monday, January 26, 2026 2:31 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 214373

I don't know how to respond.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Monday, January 26, 2026 2:03 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 214373

CUSTOMER INFORMATION

Name: Susan chopan
Telephone: 7272541100
Email: pmchopan@aol.com
Address: 452 boca ciega point blvd. south st.petersburg FL 33708

BUSINESS INFORMATION

Business Account Name: Susan chopan
Account Number:
Address: 452 boca ciega point blvd. south st.petersburg FL 33708

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

What kind of public service commission could allow duke energy to have a customer service charge, let alone one that has now reached \$14.27 per month, per customer???

That is outrageous. Shame on you This is an out of state company that does not have a single office in pinellas county.