

From: John Pescow
Sent: Friday, February 6, 2026 2:47 PM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: DUKE ENERGY RATES

Sensitivity: Confidential

Please, add to docket 2024173.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact
Sent: Friday, February 06, 2026 10:12 AM
To: John Pescow <JPescow@PSC.STATE.FL.US>
Subject: FW: DUKE ENERGY RATES
Sensitivity: Confidential

Please forward to clerks 20240173

From: Rex Wilson <travelalot1@hotmail.com>
Sent: Friday, February 6, 2026 12:08 AM
To: harry.sideris@duke-energy.com; Consumer Contact <Contact@PSC.STATE.FL.US>; media@eog.myflorida.com
Subject: DUKE ENERGY RATES
Sensitivity: Confidential

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Hello,

My name is Rex Wilson, a senior citizen and Duke Energy customer in Orlando, FL. I am writing to complain about Duke Energy's cost increases for power. In case you haven't read nextdoor.com, there are also numerous people complaining about Duke and relating it to government officials allowing this to happen by approving increases. The screen prints below show a comparison as provided by Duke Energy of my bill from January, 2025 and January 2026. First, notice that the billing period days are exactly the same number. Next, notice that the bill in January of 2025 was \$96.40 versus 109.98 in January, 2026. Logically, one would deduce that the usage was higher in January, 2026 to account for the higher bill or \$13.58 difference. However, further analysis of the 2nd two screen prints shows that 528 KWh was used in January, 2025 versus 475 KWh in January 2026. That is 53 KWh less in January, 2026 and the bill was \$13.58 more. Further analysis shows that the temperature in January, 2025 was 56 degrees versus 59 degrees in January, 2026. That means it was 3 degrees warmer in January, 2026 which should further reduce heating and associated billing costs. The dollar cost for electricity increased 14.08%. But although that is a huge percentage increase, it is not factoring using 53 KWh less in January, 2026 which would make the increase much more. The true increase is closer to 24% from January 2025 to January 2026. When was the last time anyone received an increase of 24% in Social Security or for that matter a paycheck unless there is a 900% bonus tied to a compensation package similar to some CEOs of power companies. How can Duke Energy justify such large increases? And how can our political representatives and their associated appointees allow this to happen!

And after that huge billing increase, Duke sends out the following text:

Duke Energy: Several days of sustained low temperatures are driving unusually high energy demand in our area & available power supplies are currently very limited. You can help us protect the electric grid & avoid possible temporary outages by cutting back on nonessential energy use Monday morning from 5am-9am. We appreciate any assistance you are able to provide. Get energy-saving tips at [//duk.us/176](http://duk.us/176). Text STOP to cancel.

Perhaps, Duke Energy can explain why the grid has not been upgraded to handle the energy demand since there are huge increases in our bills. Or our politicians and their appointees can investigate in detail where all the money is being spent. I urge Duke Energy, our representatives and their appointees to stop these huge increases and even reverse these huge cost increases for power to **residential consumers**. Perhaps more states need to push back on Duke Energy like Indiana as mentioned below. I also included a copy and paste of the most recent [nextdoor.com](#) complaints about Duke bills. I noticed that Duke tends to bill for more days in periods of higher usage which pushes most people over the 1000 KWh threshold triggering higher rates. Perhaps, Duke should consider increasing this 1000 KWh threshold or adjusting the billing periods to fewer days. And by the way, the meters are read electronically not manually so there should not be much of an issue to adjust number of days in the billing period. Last, I just received an email from Duke that they will be lowering the electric bill by some \$44 per 1000 KWh, but only after Duke Energy receives the windfall from profits from the record cold period.

Some key points for thought can be obtained just by a quick google search.

- **Industrial & Data Center Demand:** Rapid regional growth, including massive data center projects from companies like Amazon, requires the company to add over [13 GW of capacity](#) by 2030.
- **Massive Capital Spending:** To modernize the grid and meet this demand, Duke Energy plans to invest between **\$87 billion and \$100 billion** over the next five to ten years

A primary hurdle for Sideris is keeping electricity bills manageable while funding these multi-billion-dollar investments.

- **Rate Hikes:** Duke Energy is seeking significant rate increases, including a [double-digit hike request](#) in North Carolina that could raise average residential bills by over **15-18%** starting in 2027.
- **Political & Public Backlash:** North Carolina Governor Josh Stein and other officials have formally opposed these hikes, arguing they are [too high for struggling families](#).
- **Natural Gas vs. Renewables:** The company's 2025 Carbon Plan has been criticized by advocates for [delaying coal retirements](#) and doubling down on new natural gas plants.
- **Nuclear Uncertainty:** While new nuclear projects are under consideration, Sideris has noted that [cost overruns and supply chain issues](#) must be resolved before moving forward with Small Modular Reactors (SMRs) or larger units.
- **Stock Performance:** Duke Energy's stock has recently faced pressure due to [rising interest expenses](#) and high leverage.
- **Regulatory Pushback:** In some jurisdictions, like Indiana, regulators have approved [significantly less revenue](#) than the company requested, complicating its ability to fund new projects

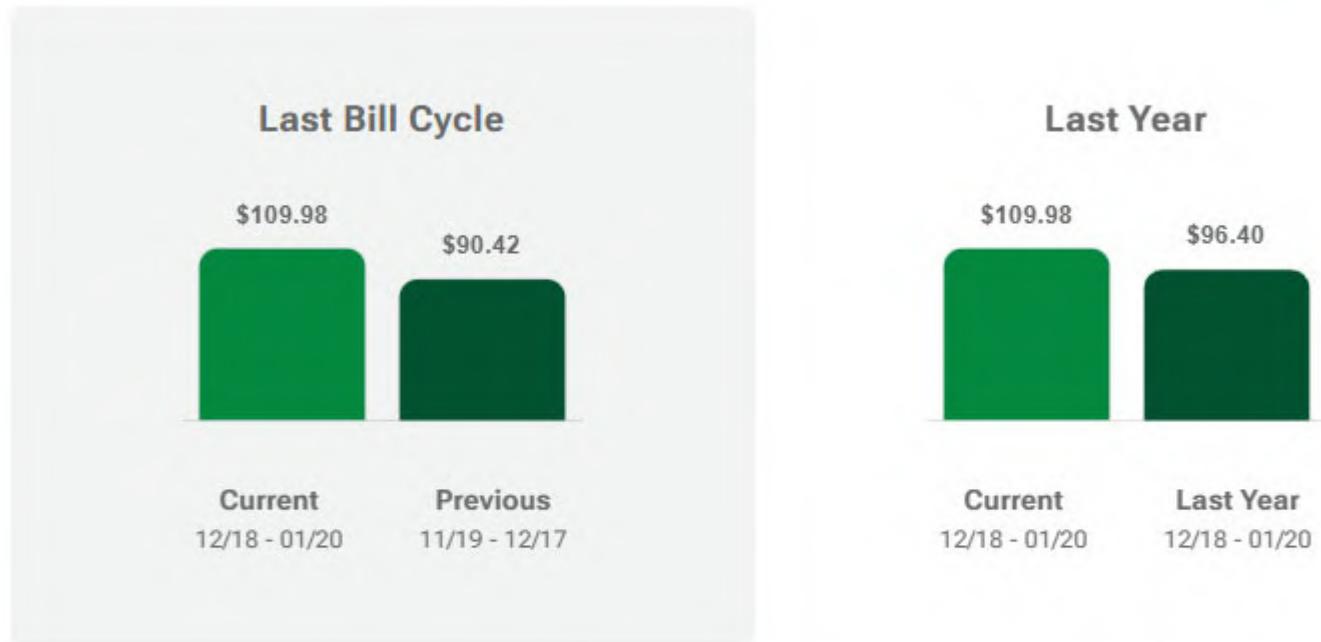
Estimated Florida Electric Rates & Bills (2025-2026)

Utility Provider	Est. 2026 Rate/Bill Impact
Florida Power & Light (FPL)	~\$136–\$150/month (1,000 kWh)
Duke Energy Florida	High (\$174.66+ avg 2025/2026 data)
Tampa Electric (TECO)	~\$163.81 avg 2025/2026 data
Florida Public Utilities Co.	~\$165.98 avg (2025/2026 data)

Best,
 Rex Wilson
 Dissatisfied Duke Energy Customer and Senior Citizen

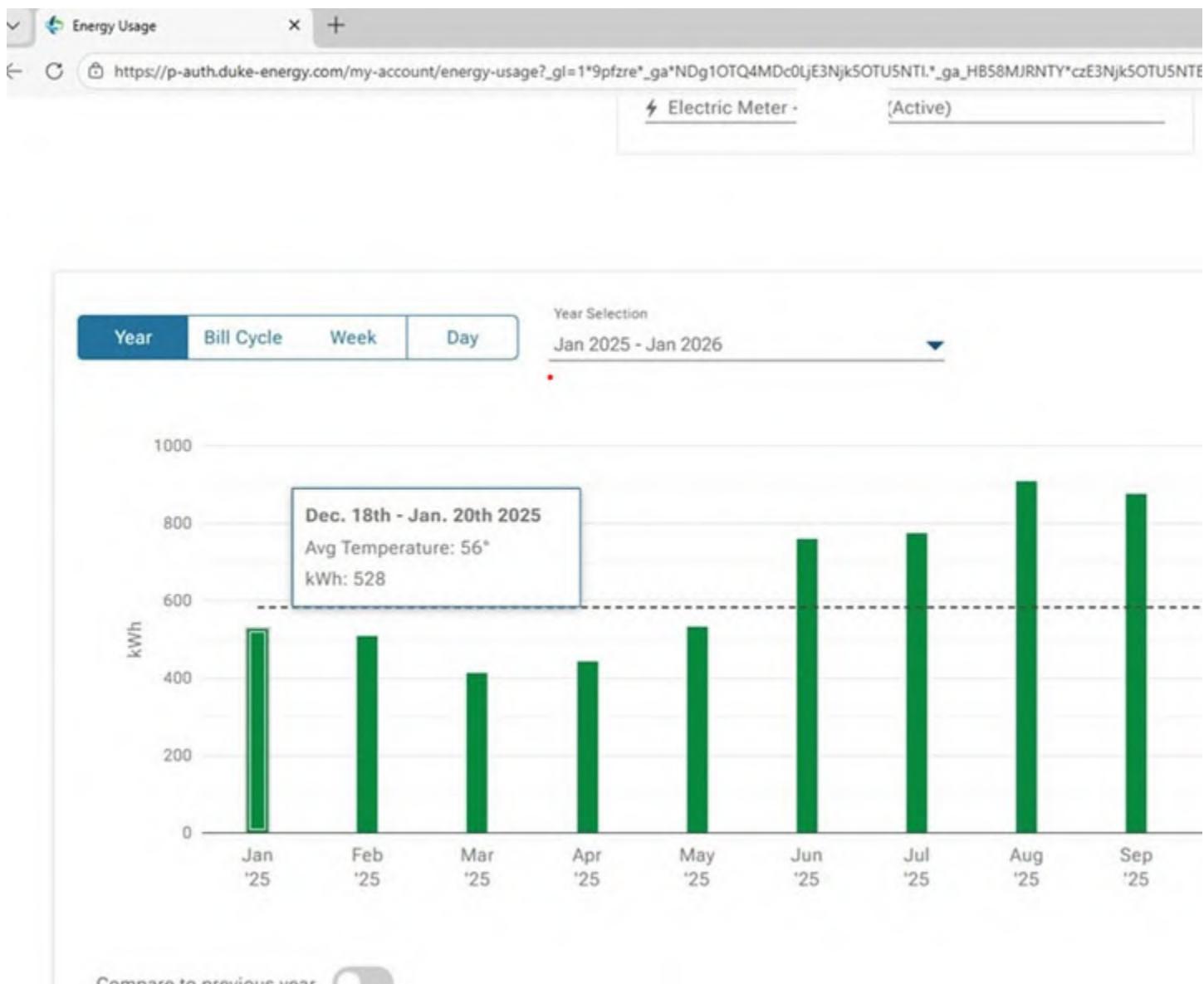
BILLING CYCLE COMPARISON

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Duke Energy Florida (DEF) offers optional, market-based products and services that are separate from the regulated services provided by the utility. These products and services may be available from other competitive sources.

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A sample post from [nextdoor.com](#)

caorle morris

Bear Lake:

3 hr ago

My DUKE ENERGY BILL FOR JANUARY 2026 (1 MONTH) IS \$920. HIGHEST we have ever gotten in at least 20 years. Normally our bill runs around \$300- we did not put up any Christmas decorations this year. And we use heating very conservatively, thermostat kept between 72-75 So much for electricity cost being lower....UN-FKN BELIEVABLE



[Lizette Ramos](#)

3h·Oaks Of Wekiwa

Wow

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[Maria Yamarino](#)

3h·Emerson Park

You should call Duke Energy for them to come out and do an assessment... Certainly sounds like something is wrong...

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[Mireya S.](#)

3h·Arbor Ridge Apopka

\$650... so annoying.

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Beverly James

3h · Hiawassee Rd

My previous bill was high because the bill was for 34 days. The month before that when temperatures were mild was only 27 days. It seems to be a pattern. The costs are higher after 1000 kilowatts. So, those extended months makes bills high. When usage is high due to very cold or very high temperatures, the bill cycles are longer. When usage is low, they cut bill cycles short. I contacted Duke last year about this pattern. I was told they can't control the amount of days in the bill cycle. This is ludicrous! With smart meters and today's technology, Duke can't set regular bill cycles??!! I know this can't be the reason for the huge difference in your bill.

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Chris Noboa

50m · Emerson Park

Beverly

wow! That's exactly what they are doing to increase the bill! I looked too and see 34 days for this bill and I think the one before was like 27-29 days. That makes sense now because they can gauge when everyone starts using the heat and the bills will be up anyways. That's crazy.

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Pat Lehman

3h · Rose Bay

I would call Duke Energy. That doesn't sound possible. Something is off somewhere.

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[Brina Maynard](#)

3h·Beggs Rd

[Pat](#)

definitely

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[Bryan H.](#)

3h·Forest Slope

You have something going on in your home or your bill pay is sending your payments to the wrong account

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[Terry w.](#)

2h·Rock Springs Ridge

Its why you have to save and invest ASAP . No excuses . Read books on saving , talk to people about investing . Complaining strokes the EGO for a moment but does little in reality .

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[Frances Geddes](#)

2h·Sorrento, FL

[Terry](#)

??????????

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[Madalyn Jones](#)

2h · Regency Oaks

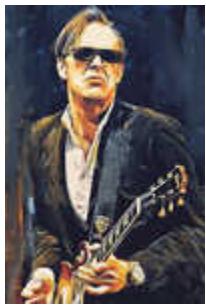
[Terry](#)

oh please. some people don't have any extra. people are already doing the best they can.

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[Terry w.](#)

2h · Rock Springs Ridge

Madalyn You can do it .

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[Terri Prosperie](#)

2h · Rock Springs Ridge

[Frances](#)



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[Gail Goss](#)

2h · Reserve

My bill was \$1200

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3

[Lizette Ramos](#)

2h · Oaks Of Wekiwa

[Gail](#)

omg wow

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[EJ Buckalew](#)

2h · Sweetwater Neighbors

[Gail](#)

1000 here. Highest ever.

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[EJ Buckalew](#)

2h·Sweetwater Neighbors

[Gail](#)

UFB . Mine only 1000

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[Valerie Casko](#)

2h·Northridge

Our recent bill was ridiculously high also!!! And so was our water bill!!!

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[Terri Prosperie](#)

2h·Rock Springs Ridge

That's my normal bill

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[Kathy Adams](#)

2h·Town of Sanford

We have had extremely low temperatures for days at a time and the heaters have to run constantly to keep up with the heating. I have budget billing which makes our bills more consistent year around but I suspect our usage amount for this cycle will be considerably higher than usual. I suspect your bill is correct. Of course it's a good idea to have an energy check but it very well could be correct. Maybe you could turn your thermostat down to 68 which is the temperature that has been suggested by the power companies during these cold spells.

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[Wayne Martin Jr](#)

2h·Sanford, FL

Damn that's wild. I live in apartment and I'm testing out my bill. Lowest was \$60 the highest was \$90.

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[Dora Tuc](#)

1h·Mount Plymouth

Ours over \$1010 but we have lots of saltwater fish aquariums it's hard

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[Dora Tuc](#)

1h·Mount Plymouth

To keep up

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Gail Goss

1h · Reserve

They don't even come out to read. Meters they guesstimate.. but what can you do besides pay the bill I get cut off.

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Kesh Nass

1h · Silver Glen

Y'all don't get tired of coming on the app complaining about your light bill

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Susan Ptashinsky

1h · Sabal Point

That sounds like a bill for a 6500 sq ft house!

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Andrew Tzers

1h · Tealwood Cove

Mine was \$33 but because of solar. Still overproduced too

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Arielle Hart

1h · Alaqua Lakes

My bill was also outrageously high. The crazy thing is that the heat in most of our house and hot water heater operate on gas so this was not a result of the cold weather. The bill was double what my highest summer time bill ever was. Makes no sense. When I called Duke they suggested that I do a breaker check. This involves photographing the meter, turning off the pool pump for an hour and then photographing the meter again. Repeating this for the refrigerator and freezer, and then for the

upstairs HVAC unit. They said that from that most likely they could see what was using the extra electricity. I already had the ac/heat tech over for an unrelated issue and he said there was nothing wrong with my unit. Judging from other people having issues, I get the feeling that there is something else that is going wrong on Duke's end.

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Jay Thomad

1h · Zellwood Station 55

Woe! I think id question that one. Please keep us informed. That's a lot of electricity

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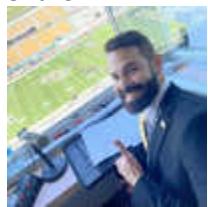
Vasyl Lushchyk

1h · Sanlando

Install smart power meter in your brakerbox, so you'll know what you spending your money for.

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Jason Millhouse

48m · Magnolia Park Estates

A really important thing about those 34 day bills is that they get to charge you extra for all of those days kWh above 1000, simply because they added 4 standard days of use for your bill. You'd pay significantly less for those four days of kWh if they were on the next standard 30 or 31 day bill. But there is no pro-rating, they just rope all extra 4 days into the higher charge rate. It's very class action lawsuit, to me. If you billed me for 30 days, I wouldn't be paying extra for the several hundred kWh I use during the four days following the bill cutoff. You shouldn't be able to extend the billing period, charge more for the days you decide to rope in, and ALSO cause me to have to pay way more taxes on that value in the taxes section. The common people are getting snowed regularly here.

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Scot S.

42m · Mount Plymouth

With the cost of fuel going down, there's no excuse for this!

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Stephanie Cadet

39m · Lockhart

I'm having the same issue for almost 6 month now I live in a apt my is around \$500 I had to call duke and talk the leasing manager to see what going on