

**Tristan Davis**

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**From:** Tristan Davis on behalf of Records Clerk  
**Sent:** Thursday, February 26, 2026 11:52 AM  
**To:** 'Kathleen Snyder'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20250088-WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6121

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-----Original Message-----

From: Kathleen Snyder <kathysnyder3@icloud.com>  
Sent: Thursday, February 26, 2026 11:51 AM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Docket No. 20250088-WU

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Hello and Good Day,

As a resident of the Water Oaks community who will be impacted by the proposed water rate increase outlined in this docket, I would like to express a couple of concerns.

I appreciate that Water Oak Utility is a for-profit organization and as such needs to maintain operating practices, then ensure that they can continue to operate well into the future.

I also believe the proposed rates are excessive and have the real possibility of placing a financial burden on a 55+ community where many people are on tight or fixed incomes.

Additionally, Water Oak Utility claims that it cannot account for 42% of the water pumped, based on their reports to the Florida PSC. As of 2024, 15 to 20% of the residential meters were not functioning properly, placing a burden on others. It's also troublesome that the information shared regarding their rate increase petition clearly states that Water Oak

Utility had significantly more cost than they had revenue to cover those costs, but there is not additional detail provided such that an average person could truly understand that impact or how these proposed rate increases will be leveraged.

I appreciate you taking my comments and concerns into consideration as you evaluate and make recommendations to the docket and proposed water increase.

Kindly,  
Kathy Snyder  
Water Oak Permanent Resident