

*Joyce Wertz
4261 N Lincoln Ave
Beverly Hills, Fl 34465*

February 24, 2026

Office of Consumer Assistance and Outreach
2540 Shumard Oak Blvd
Tallahassee, Fl 32399-0850

RE: Docket No: 20250052-WS

RECEIVED-FPSC
2026 MAR -2 PM 12: 16
COMMISSION
CLERK

Dear Sir/Madam:

I am writing this letter in regards to a request from my water company CSWR-Florida for the purpose of seeking a rate increase.

I very much object to this. Their service is horrible at best, they have the most disrespectful customer service, and now they feel justified to raise rates so Seniors must now choose between medications and food. They just wish to keep their expensive toys around at our expense.

They are the worst company I have ever dealt with plus no one speaks english..

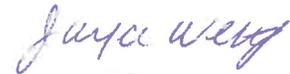
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\Since I cannot attend the meeting they are having, this letter will serve as my objection. NO one cares about the seniors in this county at all, we are the trash of the century with no rights at all. If they can provide proof they need this raise I would request of their documents to see for myself.

Respectfully submitted



Joyce Wertz

Citrus County citizen

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4261 N Lincoln Ave
Beverly Hills, FL 34465

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